Dear customer,

Please take note that the Jesmonite is an old batch that we are clearing at half price. Jesmonite has assured us that the final outcome of the product is not affected.

During your usage, you may however observe some of these changes below, and we are here to give you some tips on how you can resolve them so that you can continue to use this older batch to create beautiful Jesmonite products.

You may observe that lumps in the liquid accumulate overtime, this is especially so since this is an older batch. Simply sift them out and discard the lumps. We will be happy to issue you the shortfall of liquid as a result.

Take note to always shake the liquid vigorously before using it. If you have already shaken it and observe that the liquid is still thicker than usual, we suggest the following methods to overcome this:

- 1. Add in slightly more liquid to the powder so that the total mixture becomes less thick, OR
- 2. After mixing the liquid with powder, add a small amount of water to the mixture until it regains its original consistency. (But please go easy on this no more than 2% as adding too much water will affect its ability to cure and strength).

Even though the consistency of the liquid is thicker, the final outcome of the product is not affected. We are also using the older batch of Jesmonite for our own workshops and to make products, and have not experienced any issues with the final outcome.

Finally, you may observe that the curing time is a little bit longer than usual. But again, this has no impact on the final product.

If you face any other issues not mentioned above, please WhatsApp us at 90112628 for support. Additionally, if you wish to request for a shortfall of liquid due to the lumps, please send us your request, along with photos / videos for us to assist you better.

We thank you very much for your joint effort in ensuring the sustainability of our craft products.

Happy crafting! - The Resin Play Team