

Product Care guide for Pop-Up Display “Graphic Panels.”

Thank you for choosing DoTradeshaw Display. Your Pop-up display is a wonderful investment to you and your business. Taking care of your display is very important to us and also you. We have here a helpful guide for you on how to maintain and prolong the life of your display.

Taking down your Panels and storage.

- Start by taking your Graphic Panels down center sections first.
- Roll **GRAPHIC SIDE OUT** no tighter than 9” This is very important. If you do not follow this step damage may occur. Warranty does not cover improper storage and misuse of the graphic panels.
- Neatly stack them back in their tub. You want to make sure your panels line up next to each other when putting them in the tub. You do not want to just put your panels away. It is very important that you take good care of your panels and in doing so would mean putting them away the same way they arrived to you from DoTradeshaw.
- Last would be your end panels. Neatly stacked back in the tub.
- Product check that you put away correctly. Makes sure you and your team are aware of how the panels should be rolled and also put away.

If Panels are stored Graphic side in and not **OUT**. The following issues would occur.

- Panels will curl at the bottom.
- You will have issues with the magnets not holding on or hanging on.
- Graphic panels could fall off the hardware due to be stored to long graphic side in.
- You will find yourself needing 2 people to help hang the display. This is a 1 person job, if you need more than one person to hang the graphic panels this could be due to rolling graphic side in and not out.

It is important to always check how the graphic panels were being stored when you opened them. If you see they are being stored graphic side in and not **OUT**. Take them out and refold them **GRAPHIC SIDE OUT** and allow them to sit like that for a few days to bring them back to memory. This will fix the issue. Please keep note that depending on how long the panels were being stored incorrectly. If maybe more than a month if not more than year/years you may not be able to get it to form the correct way and damage has already occurred and you will have to reprint new panels.

