



**Please Print & Fill Out The First Page of This Form
Include In Return Box**

If, for some reason, you are not satisfied with your recent Flood Tide Co purchase you may return or exchange an unworn item within 30 days of receive date.

Follow the steps below for returns and exchanges. Failure to follow steps properly could result in partial or no refund. If you have any questions, please contact info@floottideco.com or call 843-852-4806.

1. All tags must be attached to the item and should be in unworn and sellable condition.
2. Return shipping charges are on the senders expense.
3. Use a shipping service of your choice (preferably in the original box) to return the item to the following address:
Flood Tide Co
ATTN: Returns/Exchanges
1750 Jessamine Road
Charleston, SC 29407
4. Please package the item with care in an appropriate sized box for the item. It is recommended that the original shipping box is used. If an item is sent back damaged due to improper shipping care (i.e. too small of a box for a hat) only a partial refund or exchange will be given.
5. Fill Out All Information Below and Include this page in the return box.

Name:	Purchase Date:
Email:	Phone #:
Order #:	Return or Exchange (Circle One)
Reason For Return:	
Preferred Exchange: Leave blank if Return	
Price Difference For Exchange: Leave blank if Return	

All refunds will be credited to the original card used for purchase. For additional funds owed in the case of exchanges, please make checks payable to Flood Tide Company Apparel.

Exchange shipping will be paid by Flood Tide Co for one exchange per purchase.

Returns & Exchanges Terms

You are permitted 30 days from receipt of purchase to return an item. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be unused and in the same condition that you received it. Please have all items in original packaging.

Turnaround time for returns & exchanges is about 1-2 weeks once we receive the item(s). For faster turnaround, use an expedited shipping service. All returns and exchanges must be made within 30 days of receive date.

Several types of goods are exempt from being returned. We cannot accept stickers or coozies as return items.

Additional non-returnable items:
e-Gift cards

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

If you've done so and you still have not received your refund yet, please contact us at info@floortideco.com.

Sale items (if applicable)

Only regular priced items may be refunded, unfortunately sale items cannot be refunded.

Exchanges (if applicable)

We replace items if they are defective or damaged.

Shipping

To return your product, you should mail your product to: **1750 Jessamine Rd Charleston South Carolina US 29407**

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

Depending on where you live, the time it may take for your exchanged product to reach you, may vary.