

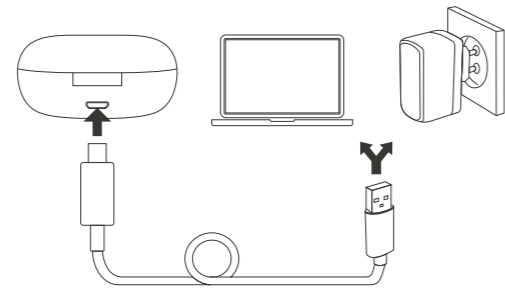
User Guide

HAP-W10BT



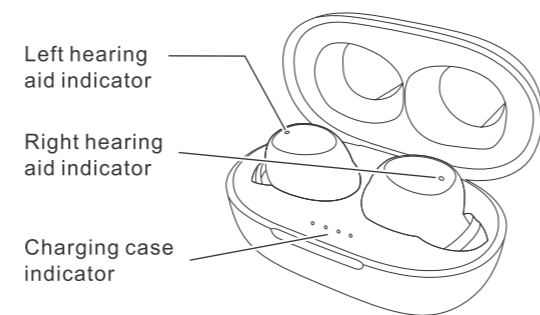
CHARGING

1



Charge the charging case and hearing aids using the USB cable connected to a computer or wall charger.

2



Hearing Aids

- Charging : Blue indicator turns ON.
- Fully charged : Indicator turns green, then OFF.

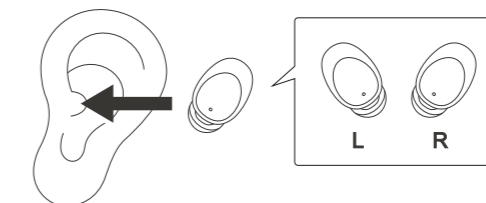
Charging Case

- Charging : Blue indicator(s) flash(es).
- Fully charged : All 4 indicators stay ON.

⚠ Fully charge the case and hearing aids for the 1st time.

INSERT HEARING AIDS

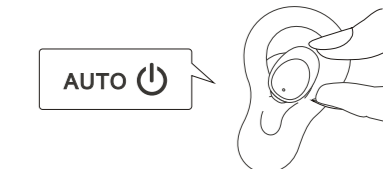
3



⚠ Choose a correct ear tip size. A whistling sound may occur if the tip is not firmly inserted into your ear.

TURN HEARING AID ON/OFF - AUTOMATICALLY

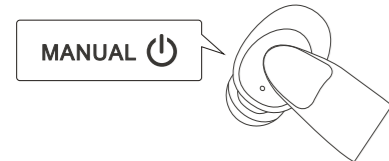
4



- Turn ON : Hearing aid will automatically turn ON in 7 seconds after being removed from the charging case. Indicator will flash green and blue, then turn OFF.
- Turn OFF : Hearing aid will automatically turn OFF when it is placed in the charging box. Blue indicator will turn ON then:
 1. stay ON if charging is required; or
 2. turn OFF if hearing aid is fully charged.

TURN HEARING AID ON/OFF - MANUALLY

5

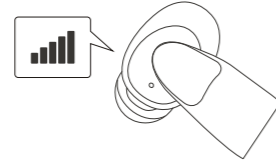


Apart from auto ON/OFF, the hearing aids can also be turned ON/OFF manually.

- Turn ON : Tap and hold the hearing aid for 4 seconds. Indicator will flash green and blue, then turn OFF.
- Turn OFF : Tap and hold the hearing aid for 7 seconds. Indicator will flash green and blue, then turn OFF.

ADJUST VOLUME

6

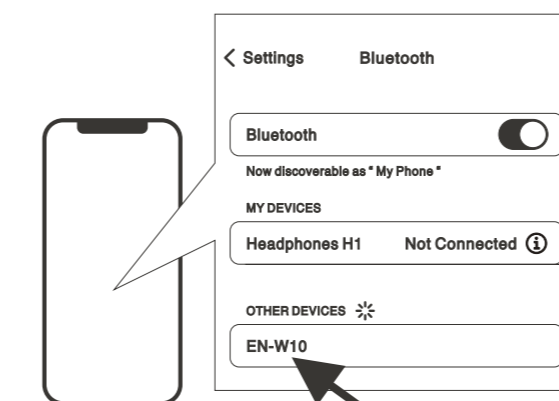


- Tap the hearing aid repeatedly to increase volume.
- 5 beep sound is heard when it reaches the highest volume level (level 5).
- Tap once more and it will return to level 1.

PAIR A BLUETOOTH SMART DEVICE WITH YOUR HEARING AID

7

1. Go to Bluetooth settings on your smart device, and turn Bluetooth ON.
2. Remove both hearing aids from the charging case.
3. Hearing aids will enter pairing mode automatically in 7 seconds after auto power-ON.
4. "EN-W10" will appear onscreen of your smart device.
5. Tap "EN-W10" to start pairing. "Connected" is heard upon successful pairing.



* Hearing aids will automatically quit pairing mode after 20 seconds.

To enter pairing mode again, simply place the hearing aids in the charging case, and remove them from the charging case again.

6. From now on, your hearing aid will be automatically connected to your smart device when Bluetooth on your hearing aid is turned ON, until you remove it from your smart device.

BLUETOOTH MODE - CONTROL PLAYBACK & VOLUME

8

Exit Bluetooth Playback Mode

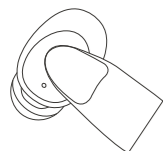
- Simply pause music playback or close the music app on your smart device. Your hearing aids will return to amplifying mode in 5 seconds.
- Play music on your smart device to listen to music again.

Control Playback & Volume

- Music playback and volume can be controlled via your smart device.

BLUETOOTH MODE - PHONE CALL

9



Answer Call

- While receiving an incoming call, tap left or right hearing aid once.

End Call

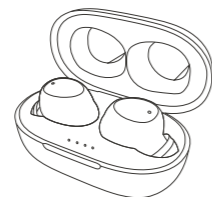
- When on a call, tap left or right hearing aid once.

Decline Call

- While receiving an incoming call, tap and hold left or right hearing aid for 3 seconds.

CHARGING ON-THE-GO

7



- To charge your hearing aids, place them in the charging case and close the lid.
- A fully charged case provides 2 extra hearing aids charges when on-the-go.

- Charging : Blue indicator(s) flash(es).
- Fully charged : All 4 indicators stay ON.

⚠ When the charging case runs out of battery, hearing aids will turn ON automatically when they are placed in the charging case. Feedback sound can be heard as a reminder to charge your charging case.

SAFETY INSTRUCTIONS

1. This device is suitable for mild to moderately severe hearing loss only, and not suitable for patients with tympanitis or ear pyogenesis.
2. Avoid listening at high volume for a long period of time to avoid possible hearing damage.
3. Stop using immediately if you feel any discomfort.
4. Maintain your device all the time. Avoid the ear tip and microphone being blocked by foreign objects, as it will affect the result of sound amplification.
5. Avoid shaking or dropping your device.
6. Do not keep your device in an environment of high humidity or high temperature.
7. Charge your device regularly to avoid battery overdischarge.
8. Keep out of reach of children.

SPECIFICATIONS

Charging Time	Approx. 2 - 3 hours
Usage Time	Approx. 6 - 18 hours
Extra Charges by Charging Case	Approx. 2 times

