

EDWARDS & CO

Use + Care Guide

Avery Capsule

FA0062





IMPORTANT

- Keep these instructions for future reference.
- Always follow the manufacturer's instructions.
- Read all instructions carefully before assembly and use of this child restraint.
- The correct use and maintenance of this product is essential.

Suitable for 0 to 13 kg

(Subject to other fitting criteria as stated in this manual.)

Certified to European ECE R44/04 in Group 0+ as approved by Waka Kotahi NZTA.

Welcome

Thank you for choosing Edwards & Co;
your family is now part of ours.

Firstly, thanks for choosing Edwards & Co - it truly means a lot to us that you have chosen one of our child restraints to keep your family safe.

A lot of time and money is spent ensuring that your child restraint is the safest it can be. But to get the maximum protection from your child restraint it is very important that you read this instruction manual carefully. In particular, pay attention to the warnings included as well as the correct installation methods provided. Subtle differences can make a huge difference when it comes to safety.

We believe in long lasting relationships with our customers, and we'd love you to keep in touch. You can sign up to our newsletter via our website or follow us on Facebook and Instagram. And remember that if you need anything we're a simple phone call or email away.



We're so glad you came along for the ride.

From the team at Edwards & Co.

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Warnings



TO AVOID INJURY OR DEATH

To reduce the risk of **SERIOUS INJURY** or **DEATH**, read this owner's manual and your vehicle owner's manual before installing and using this child restraint. By properly using this child restraint and following these instructions, you will greatly reduce the risk of serious injury or death to your child from a collision.

Maximum limits

Weight Limit: **13kg**

Head Height: At least 2.5cm below top of child restraint shell.

Shoulder Height: Less than 1cm above highest harness slot in child restraint shell.

Whichever limit is reached first determines when your child has outgrown this child restraint.

Never leave your child unattended

Never leave your child unattended in this child restraint.

Position in vehicle

Never use this child restraint in a vehicle passenger seat fitted with airbags.

Only fit on a forward-facing vehicle passenger seat.

Never fit into a rear-facing or side-facing vehicle seat.

The rear vehicle seat is safest.

Vehicle compatibility

This is a “Universal” child restraint. It is approved to Regulation No. 44/04 series of amendments for general use in vehicles and it will fit most, but not all, vehicle seats.

A correct fit is likely if the vehicle manufacturer has declared in the vehicle handbook that the vehicle is capable of accepting a “Universal” child restraint for this age group.

This child restraint has been classified as “Universal” under more stringent conditions than those which applied to earlier designs which do not carry this notice.

This child restraint is **ONLY SUITABLE** for use in vehicles fitted with a 3-point static or retractable seat belt that is approved to UN/ECE regulation No. 16 or other equivalent standards.

If in doubt, contact the child restraint manufacturer or the retailer.

Base Unit compatibility

This child restraint is only compatible with Edwards & Co base models PA0100 and PA0101.

Correct use of the child restraint

NEVER use this child restraint without installing it securely into your vehicle.

NEVER alter or modify the child restraint in any way. This can affect its performance in the event of a collision.

The cover and fabrics of the child restraint are integral to its performance in the event of a collision. **NEVER** remove or replace the fabrics of the child restraint unless this has been approved by Edwards & Co.

DISCARD this child restraint if it is involved in a serious collision **EVEN** if no damage is visible.

Using the harness safely

The harness buckle **SHOULD ALWAYS** be easily accessible. It is important that your child can be released quickly in the event of an emergency.

Fit the harness firmly to the child. A loose restraint or harness is **DANGEROUS**.

Using the handle correctly

The carry handle **MUST** be set in the correct position when used.

Do not use this child restraint as a substitute baby cot or bed

This child restraint is not intended to be a substitute baby cot or bed. It is only designed to enable safe transportation of infants in motor vehicles. **NEVER** leave a baby in the child restraint for long periods of time.

Child restraint expiry

Do not use this child restraint if it is older than 7 years from the manufacture date. The shell and harness can weaken over time and the protection it provides in an accident may be reduced. See “**Determining the capsule’s expiry date**”.

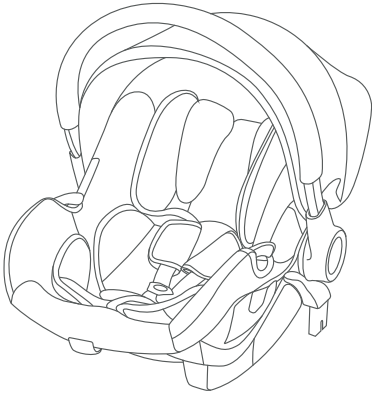
This child restraint should not be purchased or sold as a second hand item unless you are sure about its history.

Stroller compatibility

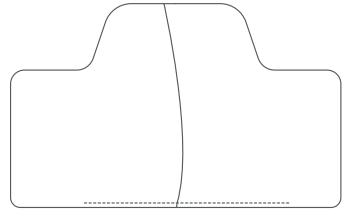
This child restraint is only designed to connect to selected Edwards & Co strollers.

What's in the box

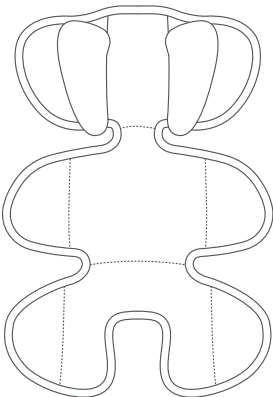
Use + Care Guide
(this instruction
manual)



1 x Capsule

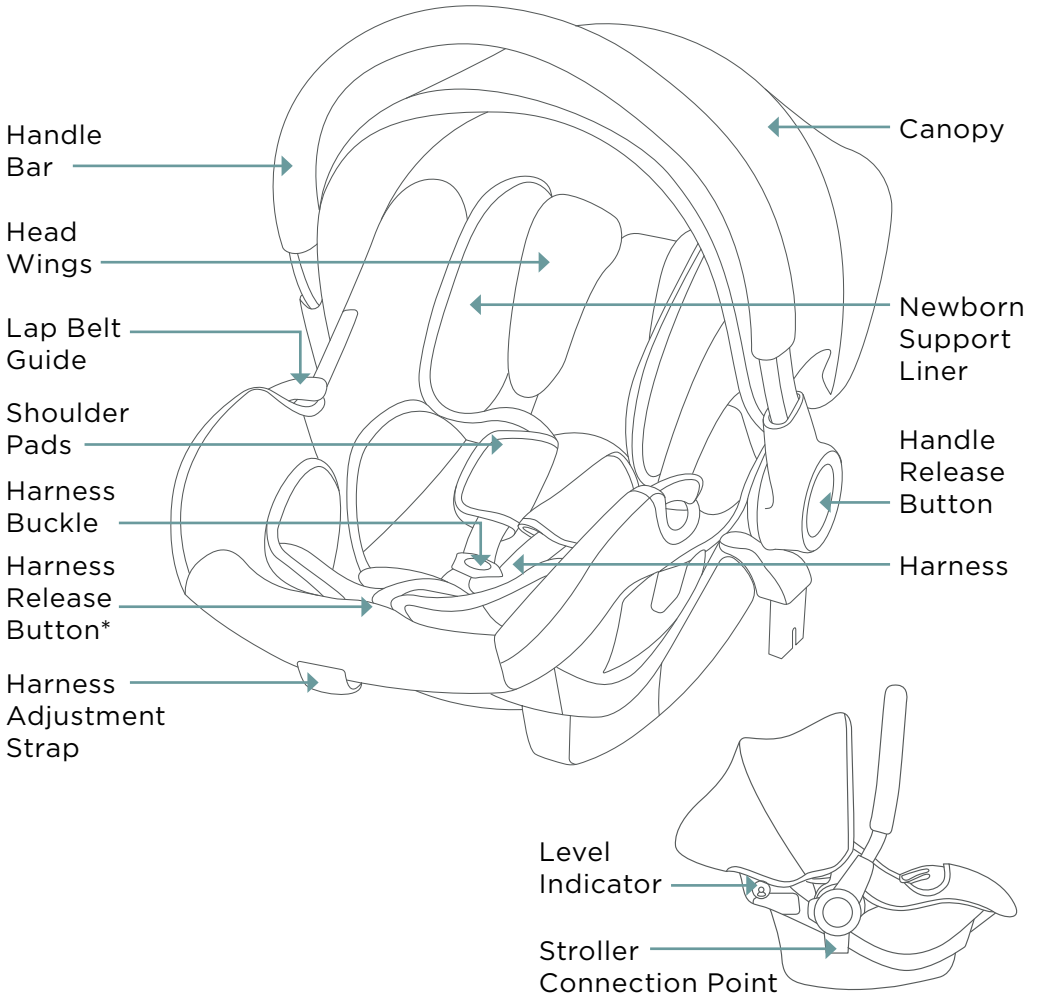


1 x Lumbar Wedge
(assembled in capsule)



1 x Newborn Support Liner with
Head Wings (assembled in capsule)

Avery Capsule components

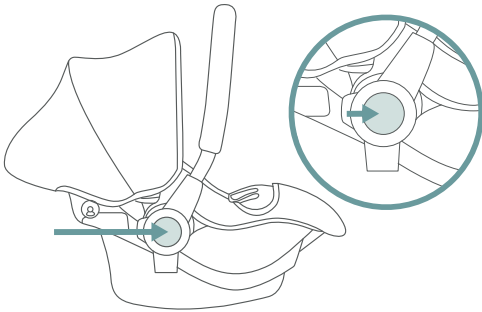


***Note:** The Harness Release Button is located beneath the capsule fabric.

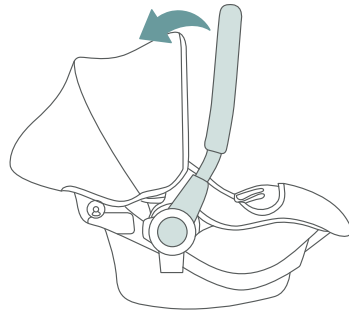
Using the Avery Capsule

Adjusting the capsule handle

1. Locate the circular handle release buttons in the centre of the handle hinge on each side of the capsule.

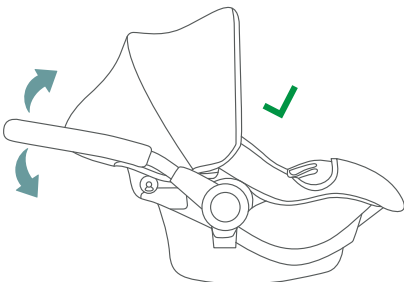


2. Press and hold both buttons while simultaneously rotating the handle into the desired position.

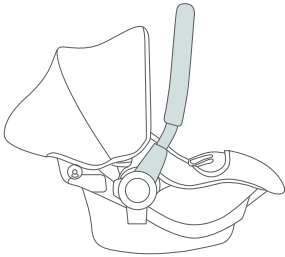


3. Release the buttons and move the handle slightly to allow it to lock into place.

✓ You will hear a click when the handle locks into position correctly.

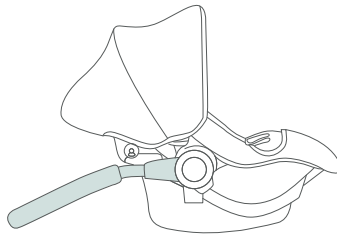


Note: The handle can be set to three positions:



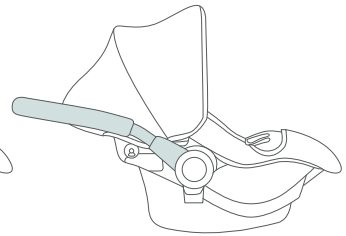
Handle up

For carrying your child or when the capsule is installed in your vehicle directly onto the vehicle seat or into the Avery Base Unit.



Ground position

Provides stability when putting your child into or taking them out of the capsule.



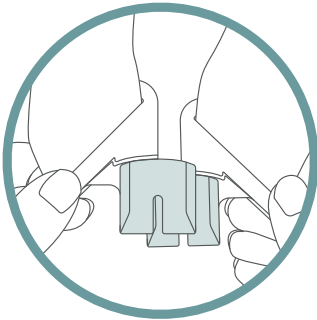
Handle forward

Note: This is an update on earlier instructions and applies to all Edwards & Co S2 capsules (FA0053) and Avery Capsules (FA0062) currently within their lifespans.

Using the harness buckle

Securing the buckle

1. Position the larger buckle tongue over the smaller buckle tongue.



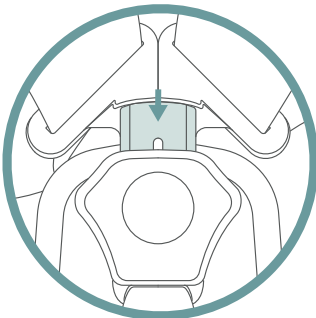
2. Clasp both tongues together.

Note: The two buckle tongues must be clasped together before clipping into the buckle.

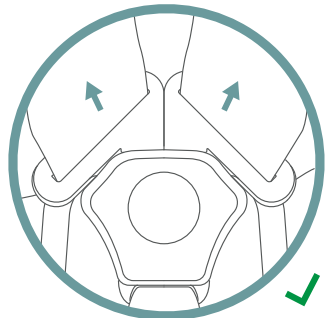


3. Insert the two tongues into the harness buckle.

✓ You will hear a click when the buckle is connected correctly.

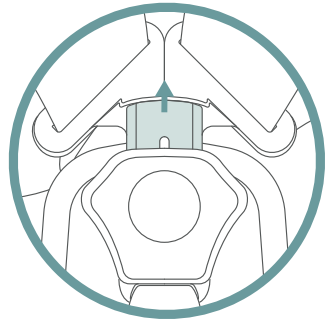
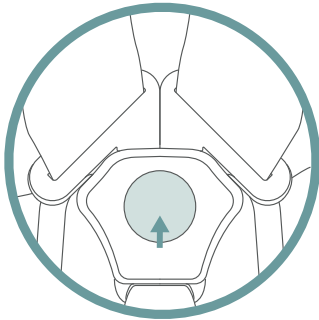


4. Pull on the harness immediately above the buckle tongues to ensure it is secure.



Undoing the buckle

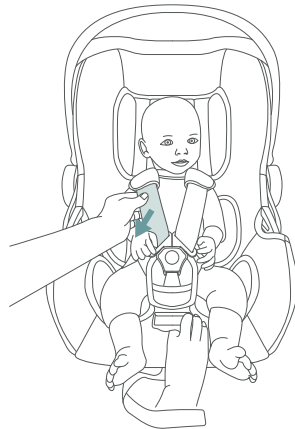
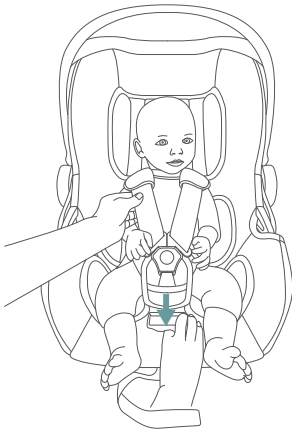
1. Press the red harness release button.
2. Remove the tongues from the buckle.



Loosening the harness

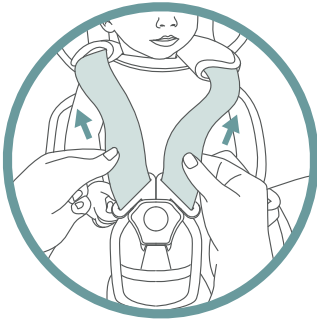
Note: Ensure you tighten or loosen the harness each time your baby is put into or taken out of the capsule. This will ensure the harness is always adjusted and secured appropriately for your baby.

1. Locate and push the harness release button. This is found under the capsule fabric, between your baby's feet.
2. While pushing the harness release button, pull the harness towards you from the shoulder.

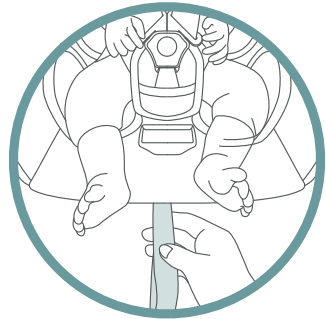


Tightening the harness

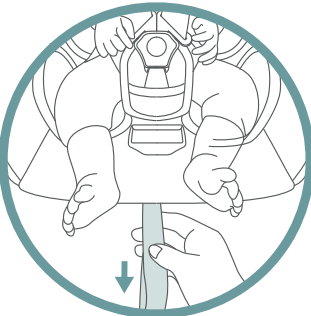
1. With the harness buckle done up, take the slack out of the hip portion of the harness by taking hold of both sides of the webbing immediately above the harness buckle and pulling upwards.



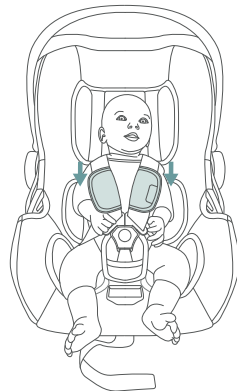
2. Locate the harness tensioning strap between your child's feet.



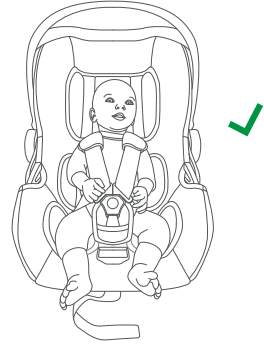
3. Pull the harness tensioning strap. This will tighten the harness at the shoulder and remove the slack from the torso.



4. Move the shoulder pads down the harness and check the harness is secure by performing the pinch test. See “**The pinch test**”.



5. When the harness is tightened correctly, reposition the shoulder pads on top of your baby's shoulders.



The pinch test

Note: After you have pulled the slack out of the hip and torso portions of the harness, perform the pinch test to check if the harness is secure.

1. Attempt to squeeze the harness webbing between your fingers just in front of and below your baby's shoulder. Pinch up and down on the harness, not side to side.
2. The harness is secure if you are **unable** to pinch any harness between your fingers. Reposition the shoulder pads on top of your baby's shoulders.



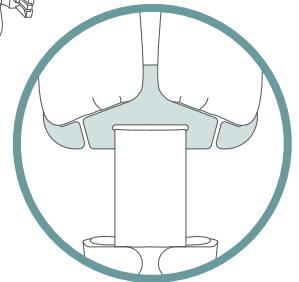
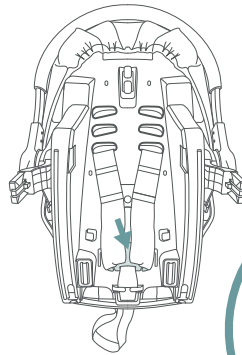
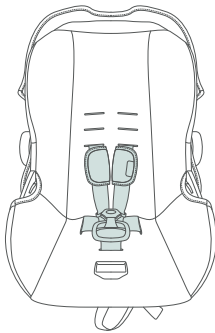
Adjusting the harness height

WARNING: Do not allow the harness to become twisted. The harness should be snug against your child's body.

Note: There are three height positions for the harness. As your child grows, it is necessary to move the harness according to your child's shoulder height. The harness should be inserted through the slots in the capsule shell that are positioned at about level with or just below your child's shoulders. **Do not move the harness up to the next slot until your child's shoulders have reached the slot that you are moving the harness into.**

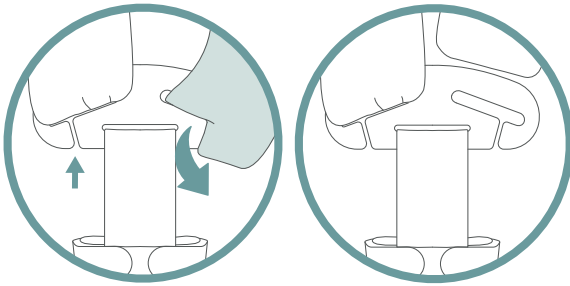
1. Do the harness up.

2. Turn the capsule over and locate the metal splitter plate that the ends of the harness webbing are connected to.

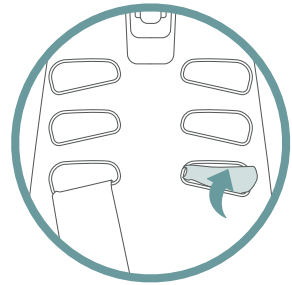


AVERY CAPSULE - USE + CARE GUIDE

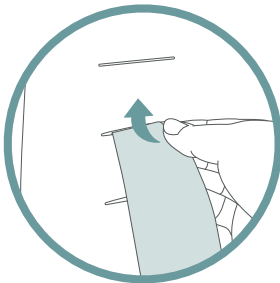
- 3.** Locate the small split in the metal plate. Slide the harness off through this split.



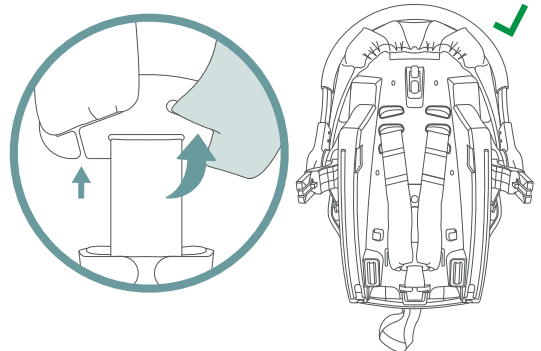
- 4.** Pull the harness webbing through the shell from the front of the capsule.



- 5.** Ensure there are no twists in the harness webbing and re-insert it through the desired slot in the capsule shell.

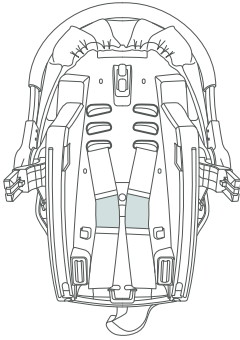


- 6.** To re-attach the harness, guide the loop at the end of the harness webbing through the split in the metal splitter plate. Ensure no part of the webbing is still within the split and that the harness is not twisted in any way.



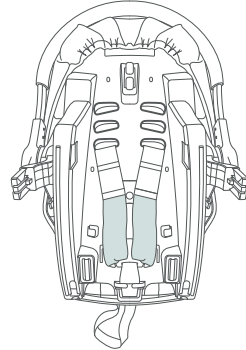
Adjusting the harness length

Note: The harness can be set at two different lengths:



Newborn length (Loop 1)

The harness is set at this length for first use.

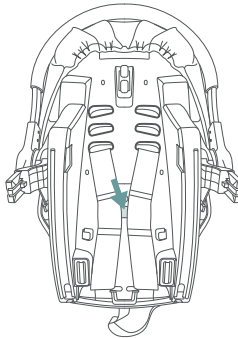


Extended length (Loop 2)

Adjust once the newborn length is too short for your baby.

1. Turn the capsule over and locate the metal splitter plate that the harness webbing is connected to.

Note: This diagram shows the harness connected part way up the webbing, on Loop 1.

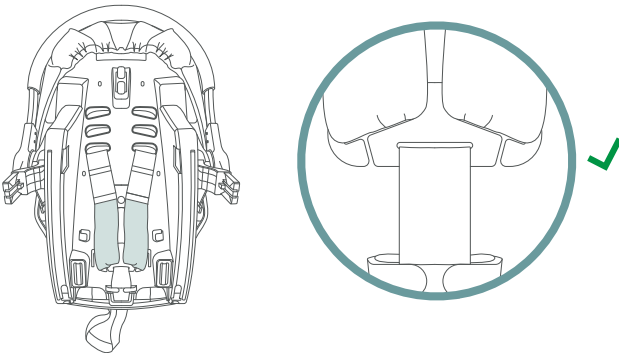


2. Locate the small split in the metal plate. Slide the harness off through this split.



3. Choose the loop for your desired harness length and guide it through the split in the metal splitter plate to re-attach the harness. Ensure no part of the webbing is still within the split and that the harness is not twisted in any way.

Note: This diagram shows the harness attached at the end of the webbing, on Loop 2.



Using the newborn support

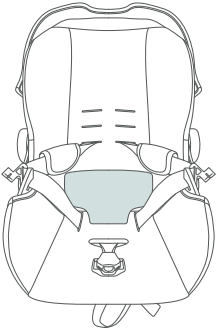
Note: The newborn support with head wings and lumbar wedge is designed to provide additional support and comfort for your baby as they are growing and developing. These can be adjusted to adapt to your baby's growing size and needs.

It is important to ensure a baby's torso and head are always well supported in a child restraint, and the capsule is reclined to a degree that ensures their airways are clear.

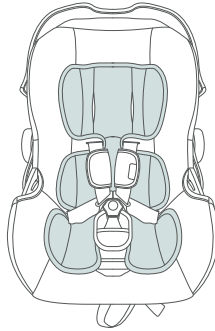
Stage 1.

Newborn support liner, head wings & lumbar wedge.

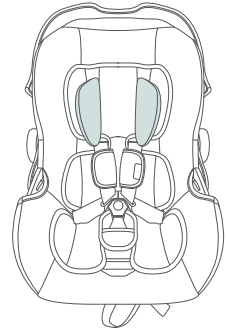
This combination gives the most support to your newborn baby. Your newborn support is assembled in this configuration within the capsule when removed from the box.



The lumbar wedge sits under the support liner, and helps provide a flatter surface so your baby lies comfortably and safely.



The liner provides support for your baby's body.



The head wings provide additional padding to ensure your baby's head is well supported.

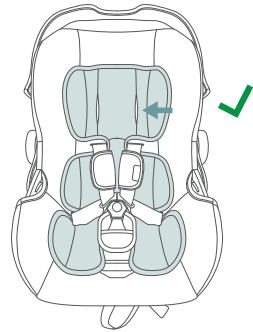
Stage 2.

Head wings removed (liner & lumbar wedge in place).

It is common (but not necessary) that the head wings are the first part of the newborn support to be removed. This will occur when your baby's head is snug against the head wings and there is limited space for movement.

To remove the head wings, simply pull them through the slots in the liner.

The lumbar wedge adjusts the angle of the capsule to provide a flatter surface for your young baby. This stays in place.

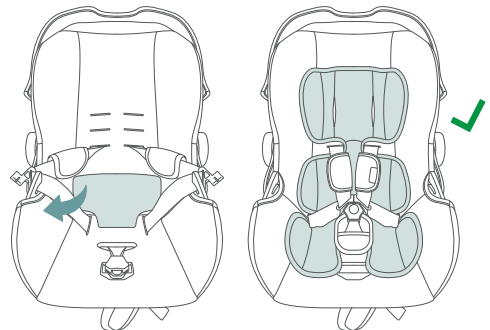


Stage 3.

Lumbar wedge removed (liner in place only).

The lumbar wedge can be removed when your baby's shoulders are in line with or higher than the lowest harness slot in the backrest. This measurement must be checked with the lumbar wedge removed. If your baby's shoulders are below the lowest harness slot when the lumbar wedge is removed, it must stay in place.

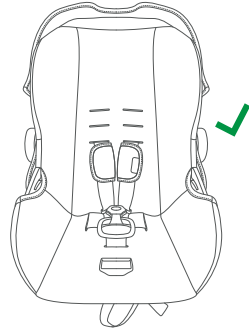
Note: If your baby still needs additional head support, you may choose to keep the head wings in place after the lumbar wedge has been removed.



Stage 4.
Liner removed.

Once the lumbar wedge and head wings have been removed, the liner can be used on its own until your baby's body is snug against it and it is restricting their movement.

It can then be removed leaving only the capsule fabric.



Correctly placing your baby in the capsule

WARNING: The shoulder harness should be positioned in the slot that ensures it sits level with or just below your child's shoulders. See "Adjusting the harness height".

WARNING: Do not use the child restraint if your child's shoulders are more than 1cm above the highest slots in the backrest, if the child's head is higher than 2.5cm below the top of the restraint shell or if the child's weight exceeds 13kg.

WARNING: For a safe fit, bulky clothing such as jackets and coats should be removed before securing the harness. Coats and blankets can be placed over the child, once the harness is secure.

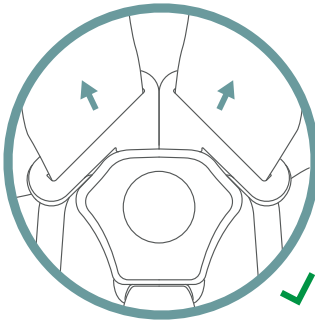
1. Place your child in the capsule making sure their back and bottom are flat against the capsule shell. This will maximise comfort and ensure the harness is properly secured for your child.



2. Position the harness over your child's shoulders and hips ensuring there are no twists in the webbing.



3. Connect the harness tongues to the buckle. See **“Using the harness buckle”**. Pull the harness tongues upwards to ensure the buckle is secure.



4. Check the height of the harness at your child’s shoulder. The harness should sit level with or just below their shoulders. To adjust the harness height see **“Adjusting the harness height”**.



5. Tighten the harness and perform the pinch test to ensure the harness is secure. See **“Tightening the harness”**.



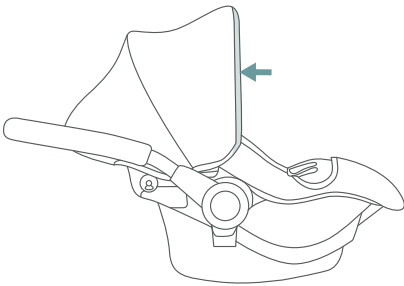
6. Check the crotch strap sits snugly against your child’s body. If there is a gap between the crotch strap and your baby, a small towel or facecloth can be rolled and inserted to fill this gap.



Using the canopy

Adjusting the canopy

1. Firmly hold the front of the canopy on both sides.
2. Move the canopy backwards or forwards into the desired position.

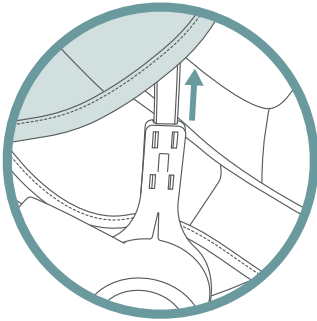


Note: The canopy hinges are designed to ensure the canopy stays securely in position. Therefore, the canopy can feel stiff and may require some pressure to move.

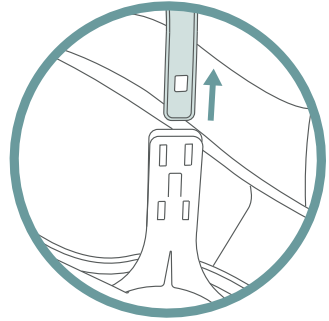
Removing the canopy

Note: The canopy may need to be removed for the purposes of cleaning.

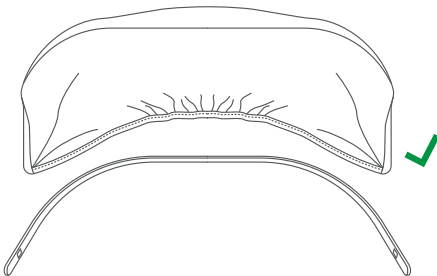
1. Slide the fabric up the plastic canopy frame.



2. Pull the plastic canopy frame out of its connection point. Do this on both sides.

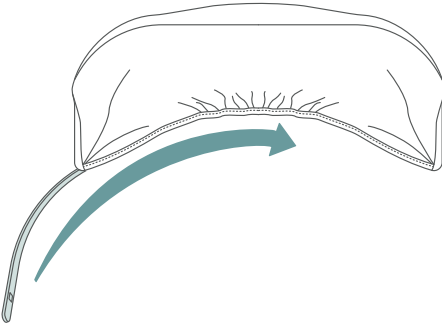


3. Slide the plastic frame out of the canopy fabric.

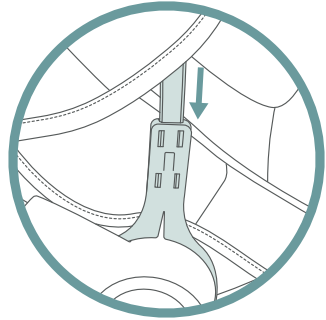


Attaching the canopy

1. Insert the plastic frame into the canopy fabric.



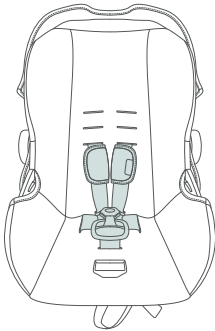
2. Insert the end of the plastic frame into the connection point on the capsule and push it in until it connects. Do this on both sides.



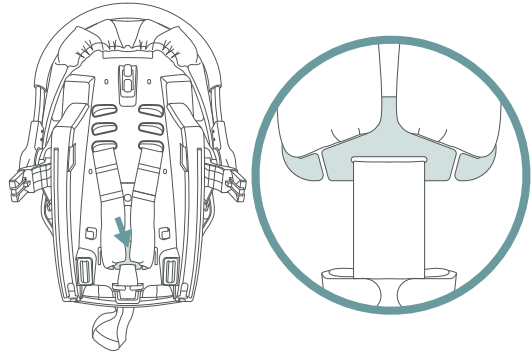
Removing fabric cover and harness

Note: The fabric cover and harness may need to be removed for cleaning.

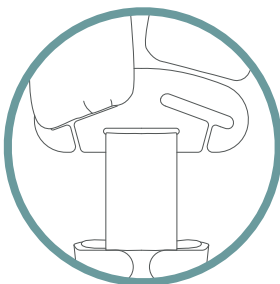
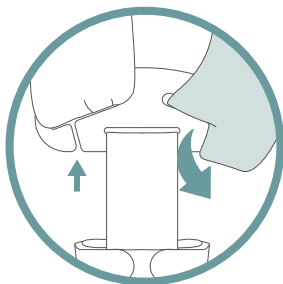
1. Do the harness up.



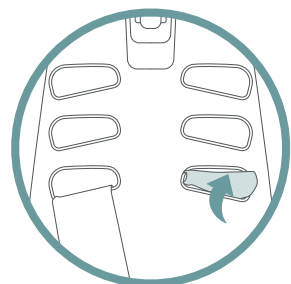
2. Turn the capsule over and locate the metal splitter plate that the harness webbing is connected to.



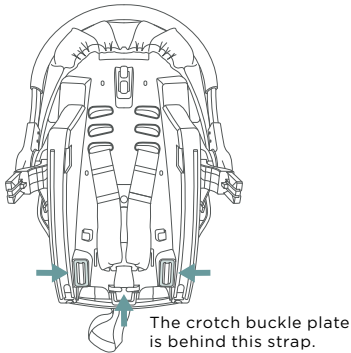
3. Locate the small split in the metal plate. Slide the harness off through this split.



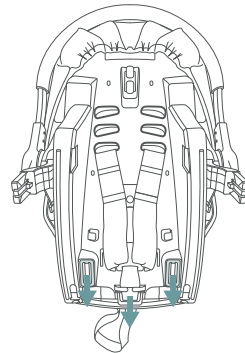
4. Pull the harness webbing through the shell from the front of the capsule.



- 5.** On the underside of the capsule, locate the three small metal plates holding the webbing of the hip harness and crotch buckle in place.



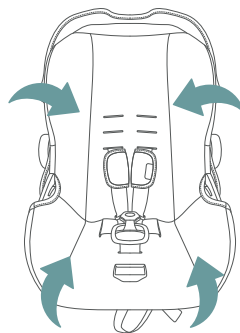
- 6.** Release each of the metal plates from their housing by holding the webbing connected to each plate and pulling away from the capsule shell.



- 7.** Once the metal plates are free from their housing, rotate each plate and feed back through the slot in the capsule shell.



- 8.** Unhook the fabric cover from around the capsule shell. The harness and cover should now be free to be removed from the capsule shell.



Replacing the fabric cover & harness

Repeat the above instructions in reverse. When the harness is in place, ensure it is not twisted at any point.

Using the capsule with your Edwards & Co stroller

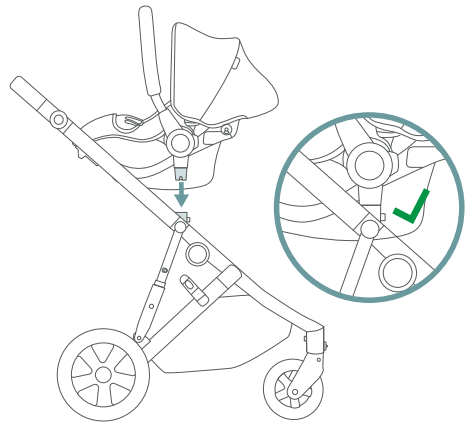
Important: This Avery Capsule (FA0062) can only be connected to selected Edwards & Co strollers.

Recommendation: Attach the capsule in the reverse position (with your baby looking at you).

Attaching the capsule

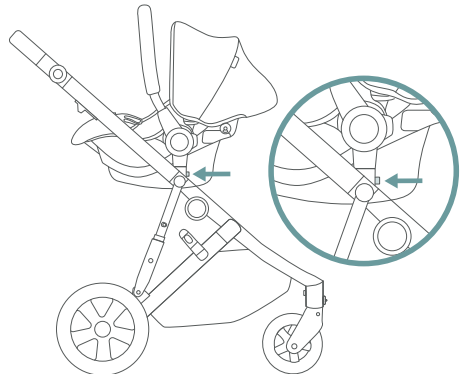
1. Insert the capsule's connectors into the connection points on the stroller frame. Pull the capsule upwards to check it is secure.

✓ You will hear a click when the capsule connects correctly.



Removing the capsule

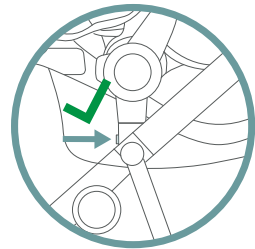
1. Locate the two capsule release buttons on the stroller frame, just below the capsule's connection points.



2. Push in one release button until it stays in place.



3. Push in the release button on the other side until it stays in place.

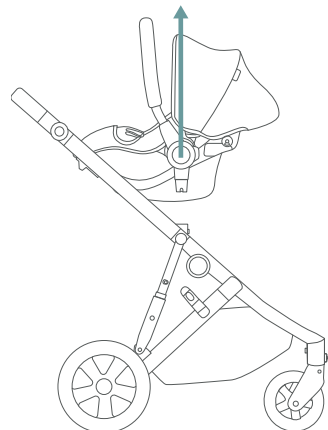


Note: The buttons do not need to be pressed simultaneously.

4. Lift the capsule straight up.

Note: Do not lift the capsule on an angle.

- ✓ You will hear a click when the capsule connects correctly.



Installing the Avery Capsule into your vehicle

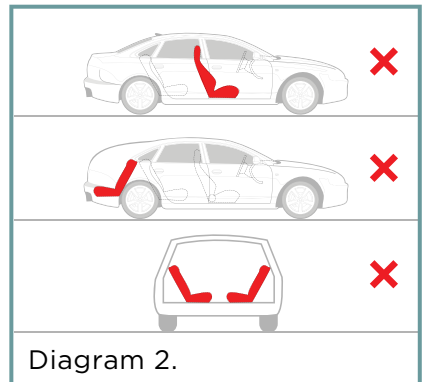
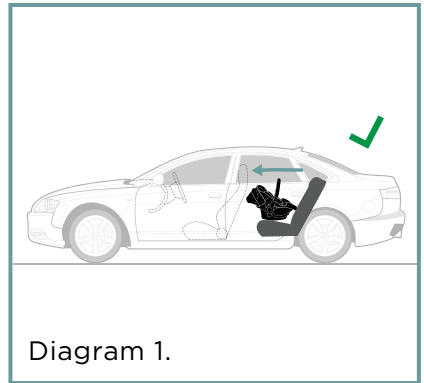
Where to install the capsule

Note: The back seat is the safest position for a child restraint.

WARNING: This child restraint is only suitable for approved vehicles fitted with a 3 point static or retractable seat belt.

WARNING: Only install the child restraint on a forward-facing vehicle passenger seat as indicated in Diagram 1. A forward-facing passenger seat is one that faces the front of the vehicle. Do not install the child restraint into a rear-facing or side-facing passenger seat as pictured in Diagram 2.

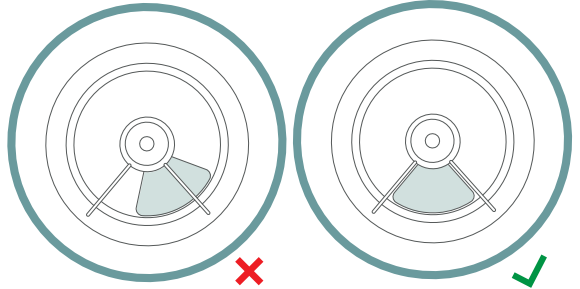
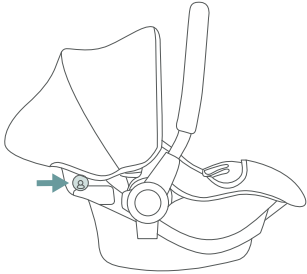
WARNING: Do not install this child restraint in a vehicle passenger seat fitted with frontal airbags.



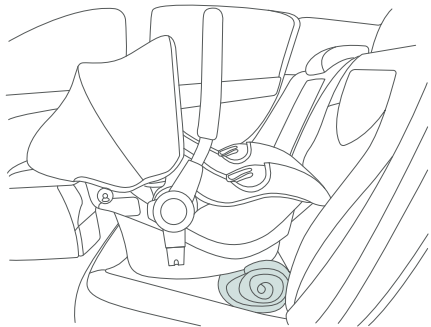
Using the level indicator

Important: The capsule must be installed at an angle which ensures your baby can rest with their head back and their airways open. This ensures maximum safety for your baby.

1. The level indicator, located on the outside of the capsule shell, is designed to give you a visual guide as to the correct recline.
2. When the capsule is installed in your vehicle, the green portion of the level indicator should always sit within its guide.



3. A tightly rolled towel under the end of the capsule (the end where baby's feet are positioned) can be used to achieve the correct angle for a safe installation.



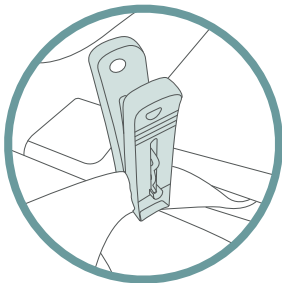
Installing the capsule with the vehicle belt (without Base Unit)

WARNING: Ensure the handle is in the 'Handle up' position.

WARNING: Ensure the child restraint is installed securely on the vehicle seat. It is installed securely when it has little to no movement when tugged side to side. This movement is checked at the belt path, where the lap belt is threaded through the child restraint. Do not check this movement by pulling on the capsule handle. If the child restraint does not feel secure, or does not exactly match these instructions, it will need to be reinstalled. Ensure there is enough tension on the vehicle belt to result in a secure installation. Only once it is secured with little to no sideways movement (when checked at the lap belt path) is it ready to use.

WARNING: Always check that the child restraint is installed in a level position as indicated by the level indicator. See **"Using the level indicator"**.

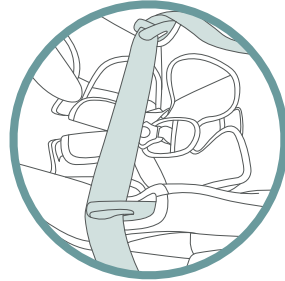
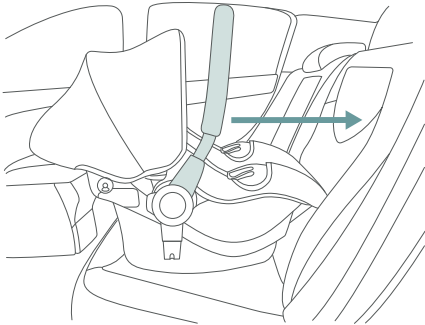
Tip: For ease of installation - before starting the installation, pull your vehicle belt out to its full extent and, at the point where it retracts into your vehicle wall, fold it over and clip it with a clothes peg. This will stop the belt retracting while you are installing your capsule. Ensure the peg is removed when the installation is complete.



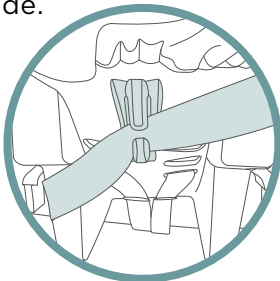
Installing the capsule with the vehicle belt (without Base Unit)

Stage 1. Route and secure the vehicle belt.

1. Place the capsule on your vehicle's rear seat facing the rear of the vehicle (rear-facing) with the handle in the upright position.
2. Guide the lap portion of the seat belt over the foot area of the capsule and position it through the two lap belt guides in the capsule shell.



3. Route the vehicle's shoulder belt around the rear of the capsule shell and position it through the shoulder belt guide.

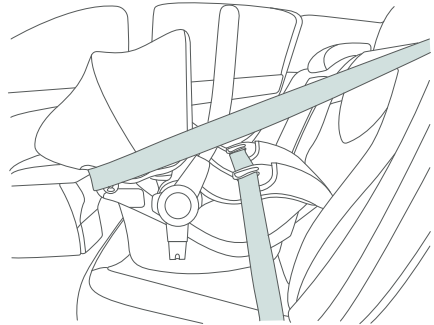


4. Connect the vehicle belt tongue to the buckle.



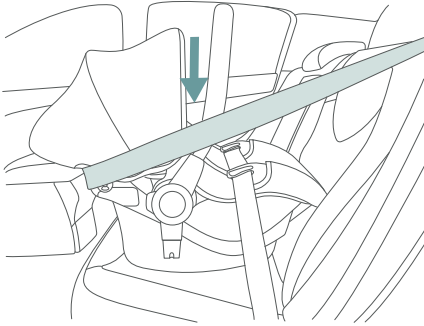
5. Allow the belt to retract into the vehicle wall. (If you have used a clothes peg on the belt, remove this now).

Note: Follow the belt path around the capsule to ensure the vehicle belt is flat and is not twisted.



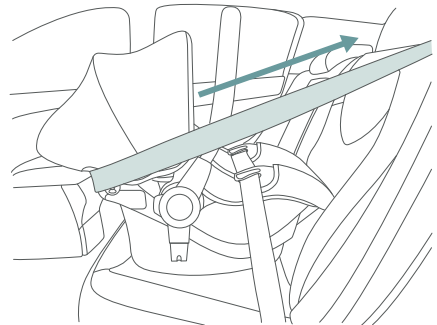
Stage 2. Tighten the vehicle belt.

1. Take hold of the shoulder portion of the belt immediately to the left of the capsule handle.
2. Pull the vehicle belt towards the rear of the vehicle allowing it to retract further into the vehicle wall. This will establish tension on the vehicle belt and secure the capsule on the vehicle seat.



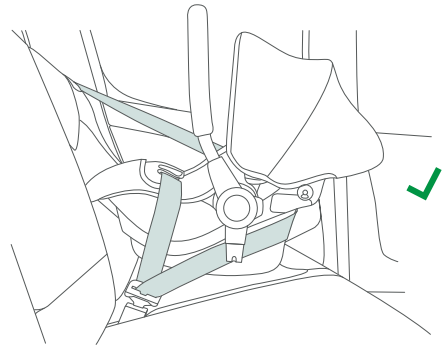
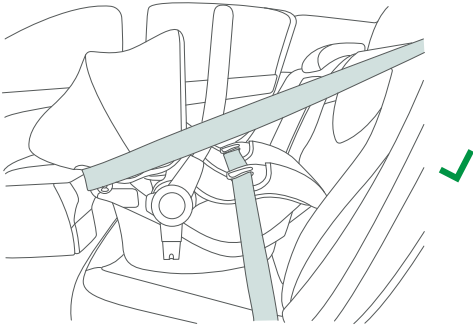
Note: It can be helpful to push against the back of the capsule shell as you tighten the belt to achieve maximum tension.

Note: The correct angle is achieved when the green portion of the level indicator is sitting within its guide.



Correct installation

These images show the belt following the correct path. Please check your installation is consistent with these images before travelling with your baby.



Correct Installation 1

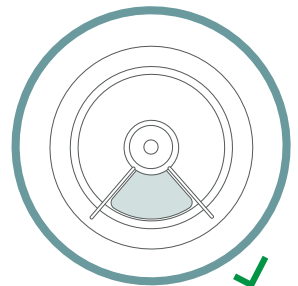
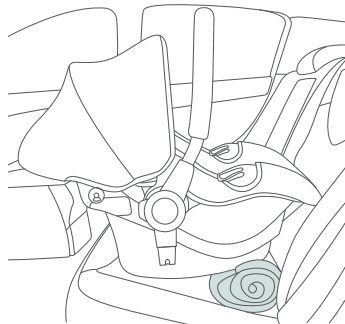
View from the door of the vehicle.

Correct Installation 2

View from the centre of the rear seat.

Correct angle

If necessary, a tightly rolled towel under the end of the capsule (the end where baby's feet are positioned) can be used to achieve the correct angle for a safe installation.



Safety checklist

For a child restraint to provide optimum protection, it must be fitted to your child and the vehicle correctly. Please check the following list before travelling with your baby.

Maximum Weight Limit: 13kg

The Avery Capsule has a weight limit of 13kg.

Maximum Harness Height

Your child's shoulder must not be higher than 1cm above the highest harness slot in the Avery Capsule's back rest.

Maximum Head Height

The top of your baby's head must rest at least 2.5cm below the top of the Avery Capsule's shell.

If your child has reached any one of these limits above, they have outgrown the Avery Capsule.

Harness Fit

A secure harness reduces your child's movement in the event of a crash. Ensure the harness has no slack across the hips or torso and is pulled snug against their body. Think "snug like a hug".

Avery Capsule Movement

A securely installed child restraint reduces your child's movement in a crash as safely as possible. Ensure your Avery Capsule is installed with little to no sideways movement (when checked at the lap belt path, not the capsule handle).

How to care for and maintain your Avery Capsule



IMPORTANT

- **NEVER** lubricate or oil any part of the Avery Capsule.
- **NEVER** use solvents, harsh detergents or washing up liquids.
- **NEVER** allow the Avery Capsule to come into contact with corrosive substances such as battery acid or petroleum products. Corrosion is not covered under our warranty - see the **Warranty** in this Instruction Manual.
- **NEVER** clean any part of the Avery Capsule with abrasive, ammonia-based, bleach-based or spirit-based cleaners.
- **NEVER** remove or damage the manufacturer's stickers on the Avery Capsule.
- **NEVER** use water under high pressure to clean any parts of the Avery Capsule.

Cleaning the Plastic Shell

Wipe the plastic shell with a damp cloth. To dampen a cloth, dip the cloth in a small amount of mild detergent diluted in water (such as laundry liquid).

NEVER submerge part or all of the Avery Capsule shell or handle in liquid.

Cleaning the fabric cover, harness or newborn support

To remove the fabric cover and harness for washing, see “**Removing fabric cover and harness**”.

Wash capsule fabric, newborn support liner, head wings and lumbar wedge on a gentle cycle, or hand wash, in warm or cold water only. Water should not exceed 30 degrees celsius. Drip dry.

NEVER wash the newborn support liner with the head wings in place. The head wings must be separated from the newborn support liner before washing.

Handwash the harness using mild detergent diluted in water (such as laundry liquid). Drip dry.

NEVER machine wash the harness.

See care labels for specific instructions regarding machine washing

Dry your Avery Capsule and its parts thoroughly

Ensure the Avery Capsule and its parts are dried thoroughly before storage. Mould cannot be removed and mouldy parts must be discarded.

NEVER tumble dry any part of the Avery Capsule.

NEVER wring any Avery Capsule fabrics.

Store your Avery Capsule and accessories carefully

Store inside in a well ventilated, dry area.

Do not store in a damp environment that is not well insulated (such as an unfinished basement or outdoor shed).

Do not store in areas where high temperatures may occur, such as in car boots, a roof space or beside shed walls which can get hot.

Store when dry, not damp or wet.

Store away from direct sunlight. Direct sunlight could cause fabric fading, material damage and fading of manufacturer's stickers.

NEVER place heavy items on top of the Avery Capsule. This may distort the plastic.

Check regularly for wear and tear

Check regularly for wear and tear on all Avery Capsule parts.

Inspect your Avery Capsule regularly

Get your Avery Capsule inspected regularly to maintain it. Regular inspection ensures the locking devices are working correctly and essential components are secure.

Use your Avery Capsule in sunlight for short periods

Always store your Avery Capsule in a shaded area. Only use your Avery Capsule in direct sunlight for short periods. This will help reduce fabric fading, material damage and fading of manufacturer's stickers.

Using the Avery Capsule on the beach or near salt water

If you live within 3kms of the sea, take extra care to park/store your Avery Capsule indoors and away from wind. Salt water carries in strong winds and is extremely corrosive.

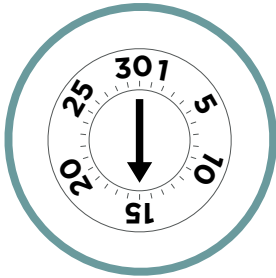
Do not use your Avery Capsule on the beach. Salt and moisture can damage moving parts. Even salty atmospheric conditions can affect the Avery Capsule's mechanisms.

Determining the capsule's expiry date

To determine the capsule's expiry date, you must first establish its date of manufacture. The manufacture date is determined by three clocks stamped on the underside of the child restraint. These clocks can be read as follows:

Clock 1

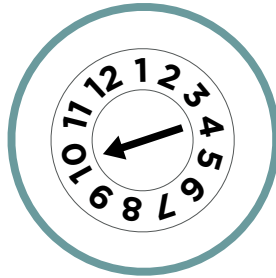
Numbered 1-30



This is the day of manufacture.

Clock 2

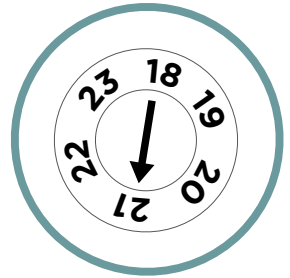
Numbered 1-12



This is the month of manufacture.

Clock 3

6 sequential numbers



This is the year of manufacture.

This example shows a child restraint with a manufacture date of 15 October 2021.

The Avery Capsule has a 7 year life from its date of manufacture. Therefore, this example has an expiry date of 15 October 2028.

The Avery Capsule must not be used if it has passed its expiry date.

Note: The date above is an example only and does not indicate the manufacture date of the capsule purchased with this manual.

Warranty

All Edwards & Co products are guaranteed for two years from the date of shipping against defects in material and workmanship.

If we determine that the product has a manufacturing fault, we will repair or replace it free of charge to you. The decision to repair or replace is solely at the discretion of Edwards & Co. Proof of purchase must be provided.

The warranty is “return to base” and not a free in-home service. This means the customer is responsible for any inwards freight charge to return the product to an Edwards & Co representative for warranty or service.

Our warranty excludes claims resulting from misuse, abnormal use, overloading, general wear and tear, child outgrowing the product, not following instructions, transportation damage (including airline or freight damage), poorly maintained product, dropped goods, negligence, second-hand product, modified product, colour fading, over inflation, mould, damage to handle foam in use or fabric cuts and tears. Our warranty also does not cover tyre punctures or corrosion to frames or fasteners as a result of atmospheric or environmental conditions.

Any replacement will not give the right for the warranty period to be extended.

Edwards & Co does not cover warranty if the product has been purchased second hand or from an unauthorised reseller.

For the complete terms and conditions of our warranty, please visit our website — edwardsandco.nz/pages/warranty

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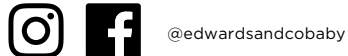
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instructional videos



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