

# Origins NYC

## Sneaker Dry Clean Service // Terms of Use

This form outlines the Origins NYC Sneaker Dry Clean service terms of use. Our technicians take the utmost care in cleaning sneakers using processes that are best suited to the nature and condition of each item. However, some items may present added risk and require you be made aware of those risks.

### LIABILITY

- We are not liable for any item that suffers color loss / color bleeding / shrinkage/ damage during cleaning, whereby the manufacturer's care label instructions have been adhered to.
- We are not liable for any item that has already been pre-treated for stains by our customers.
- We cannot guarantee the complete removal of stains and marks in fabric.
- We are not responsible nor can we guarantee results when items have no care tags.
- We are not responsible for any item which, due to wear and tear cannot withstand dry-cleaning.

### TERMS OF USE

#### DROP OFF

- You will be given either a till ticket or e-Ticket. Check your ticket is correct.
- Sneakers must come in a shoebox, if not, you'll be charged \$5 for an Origins shoe box, this is to ensure safe storage and care of your items.

#### PAYMENT

- We reserve the right to suspend servicing if your payment fails at any point
- Payment needs to be made to us in full before we can release items back to you

#### COLLECTION

- Lost tickets will require ID, and you will need to sign for the order collected.
- You have 7 days to collect your shoes before incurring a daily storage fee.
- You are responsible for checking your items before you leave. We are not responsible for any defects or damage once you have left the store.
- Uncollected items may be disposed of after 30 days, or will become property of Origins NYC. We will not be held liable for any loss that you may suffer in such an event.

I have read the above statement and understand the risks involved in the processing of the garment/s in question. I agree to hold Origins NYC harmless in the event that any damage should occur to the garment/s in question and provide my consent to them to proceed with the Sneaker Dry Cleaning process.

Customer Name	Date
Garment Description	Garment SKU
Customer Signature	