

## Chapter 3: Cleaning & Maintenance

*Warning: It is important to unplug the device before you perform any cleaning.*

*Caution: Excess moisture may impair the proper operation of the device.*

### Cleaning

Periodically, use a damp cloth to wipe down the exterior case of the EverFlo / EverFlo Q device. If you use medical disinfectants, be sure to follow the manufacturer's instructions.

If you are using a humidifier, clean your device according to your home care provider's or manufacturer's instructions.

### Service

The EverFlo / EverFlo Q Oxygen Concentrator contains no user-servicable parts.

*Warning: Do not remove the covers of this device. Servicing must be referred to an authorized and trained Respironics home care provider.*

### How to Contact Respironics

To have your device serviced, contact your home care provider. If you need to contact Respironics directly, call the Respironics Customer Service department at 1-724-387-4000 or Respironics Deutschland at +49 8152 93060. You can also use the following addresses:

Respironics  
1001 Murry Ridge Lane  
Murrysville, PA 15668  
USA

Respironics Deutschland  
Gewerbestrasse 17  
82211 Herrsching  
Germany

Visit the EverFlo web site at: [www.everflo.respironics.com](http://www.everflo.respironics.com)