

SECTION 7—TROUBLESHOOTING GUIDE

SYMPTOM:	PROBABLE CAUSE:	SOLUTION:
<p>Alarm: SHORT BEEPS, LONG PAUSE</p> <p>Concentrator NOT operating, power switch ON.</p> <p>Beep.....Beep.....</p>	<p>Main Power Loss: 1. Power cord NOT plugged in.</p>	<p>1. Insert plug into outlet.</p>
	<p>2. No power at outlet.</p>	<p>2. Inspect house circuit breakers or fuses. If problem recurs, use a different outlet.</p>
	<p>3. Tripped circuit breaker.</p>	<p>3. Call Service Provider.</p>
<p>Alarm: CONTINUOUS</p> <p>Concentrator NOT operating, Power Switch ON.</p> <p>Beeeeeeep....</p>	<p>System Failure: 1. Unit overheating due to blocked air intake.</p>	<p>1a. Remove and clean cabinet filters.</p>
	<p>2. Insufficient power at outlet.</p>	<p>1b. Move oxygen concentrator at least three inches away from walls, draperies or furniture.</p> <p>2. DO NOT use extension cords. Move to another electrical outlet or circuit.</p>
	<p>3. Internal repairs required</p>	<p>3. Call Service Provider.</p>
<p>Alarm: RAPID</p> <p>Beep....Beep... Beep...Beep</p>	<p>Low Flow Alarm: 1. Kinked or blocked tubing, cannula or humidifier.</p>	<p>1. Inspect for kinks or blockages. Correct, clean or replace item. Once corrected, turn power OFF for 60 seconds and then turn power back ON.</p>
	<p>2. Flowmeter set too low: 0.5 L/min (or less) for Platinum 5; 1.0 L/min (or less) for Platinum 10.</p>	<p>2. Reset flowmeter to prescribed flowrate. If prescribed flowrate is below 0.5 L/min, use the Pediatric Flowmeter IRCPF16 (Only with Platinum 5 and XL).</p>

SECTION 7—TROUBLESHOOTING GUIDE

SYMPTOM:	PROBABLE CAUSE:	SOLUTION:
<p>YELLOW or RED LIGHT Illuminated.</p> <p>Alarm: CONTINUOUS On red light only.</p> <p>* Only applies to 5LXO₂ and 10LXO₂ SensO₂ models.</p>	1. Low oxygen purity.*	1. Clean or Replace filters.
	2. Kinked or blocked tubing, cannula or humidifier.*	2. Inspect for kinks or blockages. Correct, clean or replace item. Once corrected, turn power OFF for 60 seconds and then turn power back ON.
	3. Flowmeter set too low: 0.5 L/min (or less) for Platinum 5; 1.0 L/min (or less) for Platinum 10.	3. Check flowmeter is set to 1.0 L/min. or more.
	4. Unit overheating due to blocked air intake.	4.a. Remove and clean cabinet filters.
		4b. Move concentrator at least three inches from walls, draperies, and furniture.
	5. Insufficient power at outlet.	5. DO NOT use extension cords. Move to another electrical outlet or circuit.
6. Internal repairs required.	6. Call Service Provider.	
GREEN LIGHT with YELLOW Light Flashing.	1. Internal repairs required.	1. Call Service Provider.