

MINOR TROUBLESHOOTING

Symptom	Possible Cause	Remedy
A. Unit does not operate. Power light is off when the power switch is "On ." Audible alert is pulsing and Service Required light is flashing.	1. Power cord not properly inserted into wall outlet.	Check power connection at the wall outlet. On 115 volt/220volt units, check the back of the unit.
	2. No power at wall outlet.	Check your home circuit breaker and reset if necessary. Use a different wall outlet if the situation occurs again.
	3. Oxygen concentrator circuit breaker activated (selected units).	Press the concentrator circuit breaker button (if equipped) located below the power switch. Use a different wall outlet if the situation occurs again.
B. Unit operates; the Power light is on when the Power switch is "On". Red Service Required light is illuminated. Audible beep may be sounding.	1. Sponge Intake Filter is blocked.	Check the Sponge Intake Filter. If the Sponge Intake Filter is dirty, wash it following the cleaning instructions on page 14.
	2. Exhaust is blocked.	Check the exhaust area; make sure there is nothing restricting the unit exhaust.
	3. Blocked or defective cannula, catheter, face mask or oxygen tubing.	Detach cannula, catheter, or face mask. If proper flow is restored, clean or replace if necessary. Disconnect the oxygen tubing at the oxygen outlet. If proper flow is restored, check oxygen tubing for obstructions or kinks. Replace if necessary.
	4. Blocked or defective humidifier bottle.	Detach the humidifier bottle from the oxygen outlet. If proper flow is obtained, clean or replace humidifier bottle.
	5. Flow meter set too low.	Set flow meter to prescribed flow rate. If the above remedies do not work, contact your provider
C. Unit operates the power light is on when power switch is "On ", audible low-frequency vibration sound is detected.		Turn unit "off", Switch to your reserve oxygen system, and contact your provider immediately.
D. If any other problems occur with your oxygen concentrator.		Turn unit Off. Switch to your reserve oxygen system and contact your provider immediately.
F. Red Service Required light is on and an intermittent audible signal is sounding.	1. Flow meter is not properly set yet.	Ensure the flow meter is properly set to the prescribed.
	2. Sponge Intake Filter is blocked.	Check the Sponge Intake Filter. If the filter is dirty, wash it following the cleaning instructions on page 14.
	3. Exhaust is blocked.	Check the exhaust area: make sure there is nothing restricting the unit exhaust. If the above remedies do not work, contact your provider.