

RUTLAND RADIATORS
HANDMADE IN ENGLAND

Installation Guide

May 2018

General:

Please take care to read this manual in full before commencing installation of your product.

We strongly advise that upon receiving your order you undertake an inspection of the products taking care to note items present and their condition. Items present should match those marked on the included packing list. As per our Terms and Conditions claims for missing items or short delivery damage and/or other must be placed with us within 7 days (5 working days) by email from the date when signature for receipt of goods is made.

Please note that due to our commitment to continually develop our products we reserve the right to alter specifications without prior notice.

Compatibility:

Please note that all central heating systems where our products are installed should contain a corrosion inhibitor and that our products are not suitable for systems where a water softener is installed.

Any heated towel rails featuring a column radiator or any independent column radiators should not be installed on a hot water system.

Warranty:

Rutland London Limited: E: sales@rutland-radiators.co.uk Tel: 01252 790 464
Rutland Radiators reserves the right to alter finishes and dimensions without prior notification.
Drawings and dimensions are supplied to a tolerance of +/- 3mm

The fabric of our heated towel rails and vanity basin stands carry a limited warranty against faulty materials and manufacturing defects for a period no longer than 10 years from date of delivery. Our column radiators carry a warranty of 5 years from date of delivery and valves carry a warranty of 2 years from date of delivery.

Please note that finishes, electrical accessories (including electrical elements) and shower curtain rails carry a 12-month warranty from the date of delivery.

The warranty does not cover any defect arising from installation, general damage, negligence or usage outside the products intended purpose or fair wear & tear. The warranty does not cover pinholes or other issues caused by insufficient cleansing or protection of the central heating system.

We reserve the right to investigate all claims & conduct appropriate testing if deemed necessary. In the event of a leaking product, we must be contacted before the central heating system is drained so that water analysis can be carried out to establish the cause of the leak.

Any warranty expressed or implied is strictly limited to replacement of the defective product and no consequential losses of any kind will be entertained. The warranty applies to the first purchaser only, is non-transferable & proof of purchase will be required for all warranty claims. This warranty applies to the United Kingdom only and does not affect your statutory rights. Full warranty terms and conditions can be found on our website.

Where products are supplied to be installed in commercial premises such as hotels and clubs our 10-year warranty will be reduced to a period of 5 years from date of delivery reflecting the significantly higher wear and tear experienced in these environments.

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General:

Installation of our products should always be carried out by a fully qualified professional or other fully competent person in accordance with the relevant British and European standards (BS7593:1992, EN12828:2003, EN12831:2003 & EN14336:2004) & all applicable Building Regulations.

It is the responsibility of the installer that for any wall, floor or ceiling mounted products that any pipework or wiring is identified and avoided.

During installation it is paramount that all necessary personal protective equipment is worn in accordance with current health and safety legislation and guidelines.

Prior to installation, installers must check that the wall / floor / ceiling is strong enough to hold the weight of the product filled with water. On plasterboard walls we strongly recommend fixing to the timbers.

Valves & Elements:

Care should be taken to ensure valves and elements are tightened firmly.

Once the system is filled the tapping area should be checked for leaks and repaired as necessary.

Electric Only / Dual Fuel Products:

Products supplied with an electrical heating element should be fitted only by a qualified electrician and must be earthed and connected to a cable outlet in the bathroom in accordance with I.E.E. wiring regulations. The electrical connection should be made to a 'fixed fuse spur' located outside the bathroom.

It is strongly advised for maintenance purposes, cable outlets must remain accessible and cables must not be buried directly into walls.

Commission:

In accordance with Part L1 2006 of the Building Regulations and BS7593:1992 code of practice for the treatment of hot water and central heating systems, we strongly recommend flushing the heating system post installation of new radiators and then adding the correct quantity and type of inhibitor for use with your radiator and system to prevent corrosion. Damage caused to systems not protected by a suitable inhibitor will not be covered by the manufacturers guarantee.

Air Vent Plug:

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At the time of installation all heated products should be brought up to full operating temperature. Once up to full temperature any trapped air should be released using the Air Vent Plug. Care should be taken to not over tighten or damage the Air Vent Plug.

Contact Us:

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RUTLAND RADIATORS – TECHNICAL SPECIFICATION

If you have any questions regarding the care and maintenance of your product, please do not hesitate to get in touch via the contact details below.

Email: sales@rutland-radiators.co.uk

Telephone: 01252 790464

Website: www.rutland-radiators.co.uk