

RUTLAND RADIATORS
HANDMADE IN ENGLAND

Care and Maintenance Guide

May 2018

General:

The ongoing care and protection of the finish of our products will depend on the type of finish specified and supplied by Rutland London Limited. Individual cleaning requirements for finish requirements can be seen below.

Where cleaning is required it is advised as general guidance to primarily use a soft, lint free, damp cloth. Any soap used should be neutral. Once cleaned the surface should be rinsed with water with any subsequent residue removed with a soft flannel cloth.

It is recommended that a number of our finishes are waxed with a high quality carnauba paste wax every six months to extend the life of the finish and protect the products luster. It should be noted that the application of wax is not recommended for all finishes. Please continue reading to identify the needs of specific finishes.

In all cases, any cleaning materials or products should be spot tested first on a small, inconspicuous area.

For products in constant contact with water, cleaning and re-waxing (where appropriate) is important to help maintain the finish, however a natural patina and authentic appearance should be expected over time.

It should be noted that contact with substances such as toothpaste, cologne, perfume, and nail polish remover will alter finishes and void any applicable warranty.

Abrasive scouring pads, abrasive cloths, and abrasive flannels or harsh chemical cleaners (Mr Muscle, Lime Lite, or Viacal) should never be used with any finishes supplied by Rutland London Limited.

Polished & Brushed Chrome:

We recommend our general cleaning guidelines are followed for both Polished and Brushed Chrome. Specifically, warm soapy water and a soft, lint free cloth should be used.

Polished & Brushed Nickel:

We recommend our general cleaning guidelines are followed for both Polished and Brushed Nickel. Specifically, warm soapy water and a soft, lint free cloth should be used.

Polished & Brushed Brass:

With both Polished and Brushed Brass a natural patina and aged appearance should be expected over time.

To maintain a bright and polished appearance the product should be gently cleaned on a regular basis with Brasso or similar taking care to spot test in an inconspicuous area prior to cleaning the product.

Antique & Aged Brass:

Both the Antique and Aged Brass finishes are achieved artificially during the manufacturing process using both mechanical and chemical processes. During these processes a patina is created which normally takes months to achieve.

It should be noted that these finishes are “living” and as such may continue to develop once installed.

In all cases it is recommended that our general cleaning guidelines are carefully followed. The use of polishing agents will remove the antique / aged finish and void the warranty.

A routine of waxing every 6 months should be undertaken to maintain the luster of the finish.

Antique & Aged Copper

Both Antique and Aged Copper finishes are achieved artificially during the manufacturing process using both mechanical and chemical processes. During these processes a patina is created which normally takes months to achieve.

It should be noted that these finishes are “living” and as such may continue to develop once installed.

In all cases it is recommended that our general cleaning guidelines are carefully followed. The use of polishing agents will remove the antique / aged finish and void the warranty.

A routine of waxing every 6 months should be undertaken to maintain the luster of the finish.

Polished & Brushed Copper:

With both Polished and Brushed Copper a natural patina and aged appearance should be expected over time.

In all cases it is recommended that our general cleaning guidelines are carefully followed. Any regular cleaning should be undertaken with warm soapy water and a soft, lint free cloth. The use of polishing agents should not be used with these finishes.

It should be noted that there is a maintenance obligation that both Polished and Brushed Copper are waxed with a high quality carnauba paste wax every six months to extend the life of the finish and ensure the products luster.

Please note that once removed the patina will continue to redevelop with time and use and therefore require continued cleaning.

Polished and Brushed Gold:

Any form of Gold finish is susceptible to wear and damage caused by cleaning agents and should be treated with extreme care. It is paramount that our general cleaning guidelines are followed. The use of any polishing or cleaning agents are likely to damage the finish and void the products warranty.

Aged & Rouge Bronze:

Both Aged and Rouge Bronze are lacquered finishes. As such, they should only be cleaned with warm soapy water and a soft, lint free flannel as advised in our general cleaning guidelines. The use of chemicals may strip the lacquer and damage the product thereby voiding the products warranty.

City Bronze:

We recommend our general cleaning guidelines are followed for the maintenance of the City Bronze finish. Specifically, warm soapy water and a soft, lint free cloth should be used.

Marble:

Marble supplied by Rutland London Limited is always supplied unsealed. It is advised that once installed and periodically as required all Marble is sealed with a suitable penetrating sealant such as Miracle Sealants Porous Plus.

If cleaning of marble is required, this should be undertaken with a non abrasive, mild and PH neutral cleanser. Cleanser should never be allowed to soak and chemicals such as bleach, paste cleaners, ammonia or abrasive cloths and pads should never be used on any marble supplied by Rutland London Limited.

Any fittings, bottle traps or taps should only ever be installed with 100% silicone or marble safe plumbers putty.

The use of any coloured substances is likely to stain the marble thereby voiding any warranty.

Contact Us:

If you have any questions regarding the care and maintenance of your product, please do not hesitate to get in touch via the contact details below.

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