



RETURN AUTHORIZATION FORM

11705 Boyette Road • PMB 459 • Riverview, FL 33569 • (813)591-5995

CUSTOMER INFORMATION

NAME:		TELEPHONE:	
EMAIL:			
STREET ADDRESS:			
CITY:		STATE:	ZIP POSTAL CODE:
ORDER NUMBER:		DATE OF PURCHASE:	

RETURN CODE	ITEM DESCRIPTION	QTY	PRICE

RETURN CODES:

- | | | |
|-------------------------|-------------------------|------------------------------|
| 1 – Not as pictured | 4 – Wrong item received | 7 – Duplicate order received |
| 2 – Ordered wrong item | 5 – Already had item | 9 – Changed mind |
| 3 – Purchased elsewhere | 6 – Received damaged | 10 – Other (please specify) |

PLEASE CHECK ONE: Return for refund to original form of payment Exchange for item of equal or lesser value Replace (incorrect or damaged item)

NOTE: For any billing needs we will contact you via email or phone using the information above.
 BOOTSHINE JEWELRY items are accepted for refund to the original form of payment within 14 days of delivery date. The items must be unworn and returned with a receipt and order number. Refunds include the price of the merchandise plus applicable taxes, minus any discounts that may have been applied at checkout.
 Shipping charges are non-refundable. Custom orders are not eligible for returns.

Return inquiries may be made to Customer Service at
 hello@bootshinejewelry.com or by calling (813)591-5995 .