



## **Xulon Flooring Hardwood Care and Maintenance Guide**

Xulon Flooring recommends following this Care and Maintenance Guide to keep the beauty in your floors for years to come.

### **Essential Care**

- Hardwood Floors should be vacuumed and swept on a regular basis with a soft-bristled attachment or broom in all areas but especially high traffic areas.
- This helps to prevent gritty first and particles from building up on the wood's surface and scratching the floor and homeowners should never use vacuums with a beater bar or power rotary brush head.
- Ensure that protective window coverings have been installed to block fade causing UV rays and excessive heat from any direct sunlight.
- Majority of wood ages gradually when not covered so rearranging the rugs and furniture will help the floor age evenly.

### **Preventing Damage**

- Damp cloths can be used to clean up spills as soon as they happen as it is never good to allow liquids to stand on the floor.
- Tough spots such as oil, paint, markers, lipstick, ink or tar can be cleaned with 10% acetone/nail polish remover on a clean white cloth and then using a damp cloth to remove any remaining residue.
- Homeowners should never wash or wet mop their floors with soap, water, oil-soap detergent or any other liquid cleaning material as this could cause swelling, warping, delamination and joint-line separation and void the warranty.
- Avoid the use of steel wool, abrasive cleaners or strong ammoniated or chlorinated type cleaners.
- Avoid using any type of buffing or polishing machine.
- Should candle wax or chewing gum end up on the floor than homeowners should harden the spot with ice and then gently scrape with a plastic scraper as to not damage the floor and then wipe clean with a damp cloth.
- Homeowners may need to use a heavy-duty stain remover that is made specifically for hardwood floors for tough stains.
- Should the homeowner live near a sandy area than a more frequent dust-mopping or vacuuming schedule may be required.
- Homeowners should keep their pets' nails trimmed and paws clean as they can bring in dirt and debris that could scratch or stain the floor.

- The use of a humidifier during the heating season can help reduce wood shrinkage and humidity between 35% and 55%.
- The use of a dehumidifier or air conditioner during the summer months can help maintain the humidity levels.
- Entry mats that do not have rubber or foam backing, as those mats can discolor the finish, are recommended to help collect dirt, sand, grit, oil, asphalt or driveway sealer that might get tracked on the floor. An approved vinyl rug underlayment helps prevent slippage.
- Floor protectors on the legs of chairs, appliances and all heavy appliances will help with the prevention of indentations and scratches.
- Avoid excessive exposure to water during times of inclement weather.
- Avoid walking with stiletto heels, spiked golf shoes or sports cleats and do not allow sharp, pointed or rough textured objects to be exposed to the hardwood floors.
- When moving heavy furniture or appliance, a dolly is recommended instead of rolling or sliding them across the floor.
- Protective mats are recommended to be used for furniture or chairs with castors.