



Cannabis Product Recall

Approved By:	Director, Cannabis Supply Chain
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Date of Last Review:	July 2022
Contact(s):	Director, Cannabis Supply Chain

1.0 Purpose

To ensure customer safety by facilitating the prompt recall of any wholesale cannabis product and accessories from BC Cannabis Stores (BCCS), including its online store, and private cannabis retailers.

2.0 Scope

This policy applies to all wholesale products distributed by the Liquor Distribution Branch (LDB) to BCCS and private cannabis stores.

3.0 Definitions

Licensed Producer	A federal licensee permitted to sell cannabis to provinces and territories.
Wholesale Customer	Any cannabis retailer (including BCCS) purchasing cannabis product or accessories from LDB.

4.0 Policy

1. When a recall has been ordered by Health Canada, the Director, Cannabis Supply Chain, or their delegate, will take all practicable steps to:
 - a) facilitate the recall of any cannabis product so directed or advised;
 - b) inform the Director, Cannabis Retail Operations, the Director, Cannabis Digital Operations and the licensee of every applicable Cannabis Retail Store, of the recall order, and list the products to be recalled;
 - c) provide direction as to the return of any product recalled from BCCS or a private cannabis store to the Richmond Distribution Centre, and to plan for its storage and safekeeping; and
 - d) facilitate the destruction of any recalled product or direct its return to the licensed producer or the vendor (if necessary) that supplied the cannabis product or accessory.
2. The Director, Cannabis Supply Chain, or their delegate, may publish and implement, in accordance with the provisions of this policy, those procedures necessary to regulate the effective administration of any of the provisions of this policy.