

TERMS & CONDITIONS OF USE

Thank you for using Angelita Tea Salon and Patisserie Indonesia Web Store
(<http://www.angelitapatisseries.com>)

We encourage you to read our Terms and Conditions before purchasing or placing orders to our Web Store. These terms and conditions apply to all users (including casual browsers) whether or not the registration process has been completed. By using this Site, you agree to these Terms of Use ("Terms of Use"), as well as any other terms, guidelines or rules that are applicable to any portion of this Site, without limitation or qualification.

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PRIVACY POLICY

Your information is safe with us. ANGELITAPATISSERIES.COM understands that privacy concerns are extremely important to our customers. You can rest assured that any information you submit to us will not be misused, abused or sold to any other parties. We only use your personal information to complete your order. If you wish to unsubscribe from our newsletters, please click on the unsubscribe button

PRODUCT DETAILS

We have made every effort to display the information of our products that appear at the Site

as accurate as possible.

Due to monitor's resolutions, there might be slight color differences of the products.

Prices shown on our web store are in Indonesia Rupiahs (IDR).

Prices are subjected to changes. We have the right to adjust prices from time to time. If for some reason there may have been a price mistake, ANGELITAPATISSERIES.COM has the right to not process your order.

AGREEMENT

You agree that you will be responsible for your activity in this web store. If we notice that you are or have been related in prohibited activities or violated our Terms and Conditions, we may deny you access to this web store on temporary or permanent basis. If you violate Terms and Conditions and we take no action against you, we will still be entitled to use our rights in any other situation where you violate the Terms and Conditions.

We are not responsible for losses not caused by our faults or indirect losses caused by shipping company or force major. We will be responsible for your losses only if we violate our Terms and Conditions.

COMPENSATION

You agree to compensate us fully, defend us and hold us ANGELITA TEA SALON AND PATISSERIE INDONESIA harmless immediately on demand, its directors and officers, from and against all liabilities, claims, expenses, damages and losses, including legal fees, arising from any violation of the Terms and Conditions by you including the use by any other persons accessing this Site using your internet account caused by your action or inaction.

TERMS & CONDITIONS OF SALE

These are the terms and conditions of our agreement which apply to all purchases of products by you from ANGELITAPATISSERIES.COM and you should read them carefully. We may vary these terms from time to time and therefore you should check them before you make a new purchase.

ORDER

You can submit an order for products to ANGELITAPATISSERIES.COM by completing the details required on the order summary page and clicking the “Place Order” button. **All prices are reflected in IDR** and not include VAT where applicable, excluding delivery and handling fee to locations in South Bali area. Goods supplied are not for resale. We are under no obligation to accept your order, but would normally do so where the product is available, the order reflects current pricing.

Availabilities of our products are based on daily availability. Our staff will contact you after the order processed if there is no availability of the specific product. Please note that items in your shopping bag are not reserved as products in high demand may sell out really quickly. You have to proceed to checkout and place your order to make sure your order is processed. Make sure you check your order before confirming it. You cannot add more items to your shopping bag ONCE you have checked them out. Please kindly call our store if you wish to modify your products before delivery.

ACCEPTANCE OF ORDER

We will notify you of our acceptance of your order by email shortly after we receive it and at that point a binding agreement between us will be in place on these terms and conditions. If we do not accept your order for any reason or the price of the product has increased between the time of the order and our acceptance of it (or if a supplementary delivery charge applies), we will email you to advise you of the change. You will then need to resubmit your order.

PAYMENT

Payment via bank transfer and credit card (Master Card and VISA via DOKU) are acceptable for order via this site.

For standard delivery we will charge your account for payment at the time that the order is dispatched for delivery to you. We take every reasonable care to ensure that your order and subsequent transactions are conducted via a secure link. As we are not responsible for the operation of the secure link we will not, unless we are negligent, be liable for any loss you may suffer if a third party obtains unauthorised access to any information you provide via such link. If products are not available for any reason after we have accepted your order, we

will let you know. We will not charge you for these products and will refund any amounts already paid (if any).

Order is final once payment is made. **It is advised to keep your proof of transaction, just in case.**

If payment has not been made 1x24 hour, your order will be automatically cancelled and you will have to resubmit your order

You will be sent an email of your invoice once your payment has been successfully processed.

DELIVERY

We ship to South Bali area using GoJek or Grab courier service from our Kerobokan store (Badung Indonesia). When placing your order, please take into consideration that we ship orders daily from 8 AM to 7 PM. Payment confirmation received after 6 PM will be checked on the next business day. We will ship your purchased item(s) once we have received the confirmation of your payment. Please kindly note we are unable to ship if problems occurred regarding the payment. You will be sent a confirmation once your order has been dispatched.

EXCHANGE

You only can exchange or modify the order before the products are dispatched from our store. The products that already delivered to your address can not be exchanged or refunded if you have change in mind. If for any reason you are not happy with your purchase, please contact our store for further assistance.

We have a strict NO RETURN policy as we have performed an elaborate quality control of all of our products before we deliver them to our customers.

HOW TO ORDER

1. **Browse our products by clicking MENU located on the header and/or footer of our web store. Click the “VIEW DETAILS” button on the item you wish to purchase for more detailed information.**
2. **Once you have found an item you wish to purchase, click “ADD TO CART” button. You will be directed to your shopping cart, then you will be able to specify the amount you would like to purchase. If you wish to continue browsing our products, click "CONTINUE SHOPPING".**
You can remove the item(s) you do not wish to check out by clicking "REMOVE"
3. **If you have finished reviewing the list of item(s) that you have selected to purchase, click "CHECKOUT". Product availability is not guaranteed before you confirm your order.**
4. **Fill in all the important information for your shipping purposes and click “CONTINUE TO SHIPPING METHOD”**
5. **Choose and Review your address, shipping method, and payment method. After you have made sure every details needed is correct, click “COMPLETE ORDER” to finalize your order.**

**You can use your Billing Address as your Shipping Address by ticking the "Ship To This Address" box*

An Order Confirmation page will be generated, together with your order ID. Details of your order confirmation, payment confirmation, and delivery confirmation will be sent to your registered email, or can be viewed in your account in the Order History.

MY ORDER ID

ORDER ID is a random digits reference number that will be generated after you submit your order. You will need your ORDER ID to confirm your payment and to check your order status.

ORDER STATUS

You will receive an e-mail confirmation with your order details if your order is successfully placed. If you do not receive any email confirmation, please check your spam/junk filter or contact us for confirmation. Please sign in to your account to view your recent order history, status, and tracking information.

MODIFY AND CANCEL ORDER

We are unable to cancel to your order after you have placed it with us. Please review your order before confirming it. Once payment is received, we cannot cancel your order as it is final and has already been processed for delivery. For modifying your order please kindly contact our store immediately at +6281238974888. The order will only be able to modified if the item has not been shipped.