

# USER MANUAL



AIRTHEREAL

## VacTide • V1 WET DRY VACUUM CLEANER GRAY



Please read this user manual in its entirety before use and keep it for future reference.

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# SAFETY INSTRUCTIONS

**IMPORTANT SAFEGUARDS:** To avoid the risk of serious injury when using your Wet Dry Vacuum Cleaner, basic safety precautions must be followed, including but not limited to the following.

- This handheld floor washer is a household product. Not recommended to be used in industrial and commercial or other heavy dirty conditions.
- Keep your appliance away from heat sources, such as the fireplace or heater, to avoid causing deformation.
- Use only indoors, on non-carpeted floor surfaces such as vinyl, tile, sealed wood, etc. Be careful not to run over loose objects or edges of area rugs. Stalling the brush may result in premature belt failure.
- Do not use it to pick up flammable or combustible liquids, such as gasoline, or use it in areas where they may be present.
- Please do not use machines to clean sharp objects as this may cause roller brush damage.
- Please do not use the device to clean cement, gypsum powder, wall powder, and other small particles that are easy to freeze, or large objects such as toy paper balls. The floor washer may become blocked and burn out the motor.
- Ensure that the Power Switch is in the OFF-position before picking up or carrying the appliance. Do not lay flat or lean the appliance over so as to prevent dirty water from entering the motor.
- Do not charge or store the appliance outdoors or inside the car. Only charge, store, or use the battery in a dry indoor area where the temperature is higher than 39.2°F (4°C) but lower than 104°F (40°C). The charger is for indoor use only.
- When using the machine for the first time or after long-term storage, please fully charge the machine first.
- If the machine is not used for a long time, please ensure that it is charged at least every three months.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion, or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature.
- This appliance contains battery cells that are non-replaceable. Do not modify or attempt to repair the appliance or the battery pack except as indicated in the instructions for use and care.
- Do not use it with a damaged cord or plug. If the appliance has been dropped, damaged, left outdoors, dropped into water, or is not working as it should, please contact Airthereal customer support.
- Children should not play with the appliance. Cleaning and user maintenance should not be performed by children without supervision.

- Always switch off the appliance before making any adjustments, changing accessories, or storing the appliance. Such preventive safety measures reduce the risk of starting the appliance accidentally.
- Always clean the Dirty Water Tank after each use to avoid potential blockage, which may lead to low suction power, motor overheating, or reduce the service life of the appliance.
- If you need to use a cleaning solution, please use the cleaning solution that comes with this product or cleaning solution specifically used for dry wet vacuum cleaners to prevent product damage.
- Wipe with a dry cloth when cleaning the machine. Do not use gasoline or corrosive cleaners that are easy to crack and discolor the shell.
- During the cleaning process, if the roller brush is twisted with wire objects, please shut down the machine immediately to clean up the wires to avoid damage to the machine.

## About Cleaning Solution

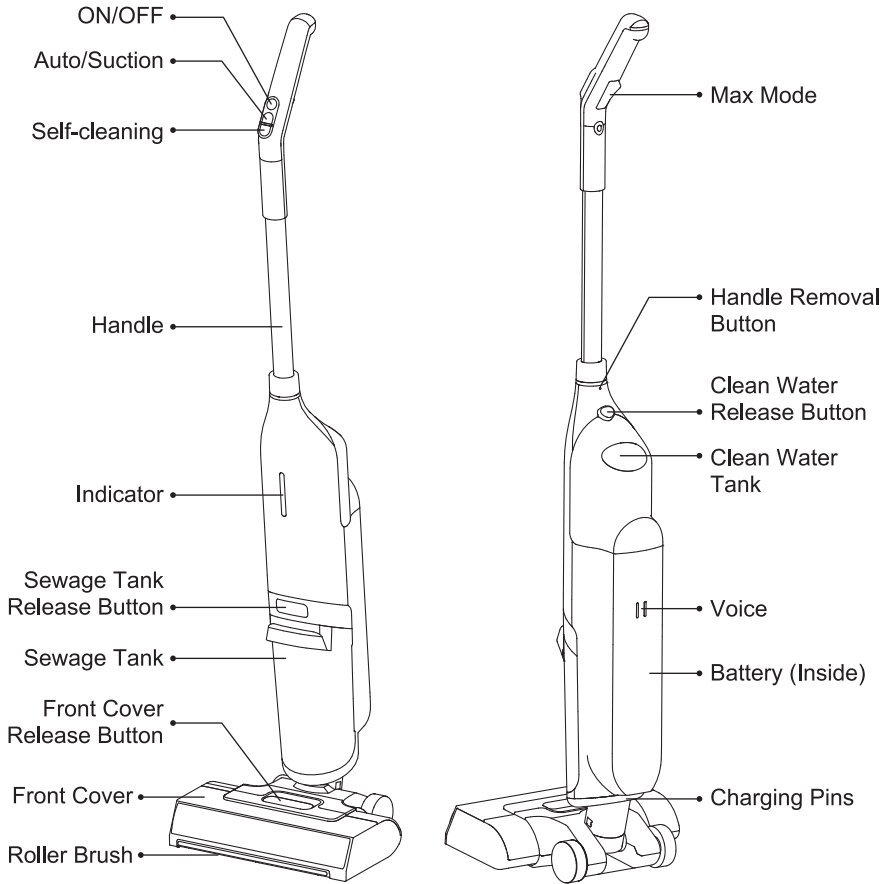
- A large amount of cleaning foam entering the motor may cause damage to the appliance.
- Add solution as instructed in the Product Operation section. We recommend using the provided cleaning solution or low-foaming detergent. Do not use the product with any acidic or alkaline solution, or any substances harmful to the environment.
- Keep out of the reach of children. Avoid contact with eyes and skin, otherwise, rinse thoroughly with water. If irritation persists, seek medical advice. If a product is swallowed, seek medical advice.
- Dirty water and solution disposal should comply with local environmental regulations.

## SPECIFICATIONS

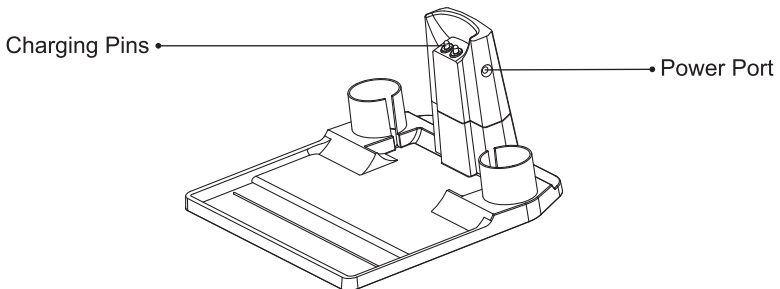
Product Name	Wet Dry Vacuum Cleaner
Model	V1
AC Input	100~240V 50/60HZ
Voltage	DC 22.2V
Battery capacity	3000mAh
Rated power	180W
Tank capacity	Dirty water: 500ml Clean water: 700ml
Suction Power	Auto: 6 kpa, Max: 9 kpa
Running Time	Auto: 30 mins Max:15mins
Charging time	<240 mins
Product size	11.6 x 11.1 x 47.2 inch
Net Weight	9.5 lbs

# COMPONENTS

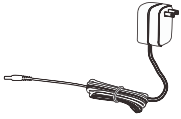
## Product



## Charging Base



## Accessories



Adapter



Cleaning Solution



HEPA Filter

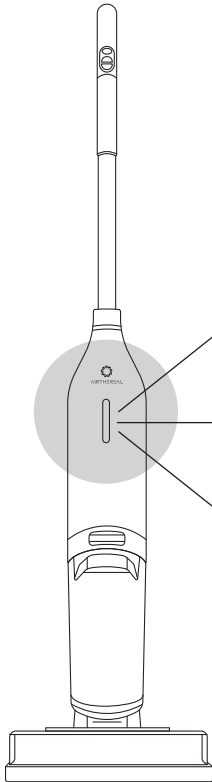


Cleaning Brush



Roller Brush

## Status Display



**GREEN**

Steady on-battery is fully charged  
Auto  
Strong  
Battery >40%

**ORANGE**

Stay on-10% < Battery < 40%  
Flashes-in Charging

**RED**

Stay on-low battery  
Flashes-Abnormal alarm

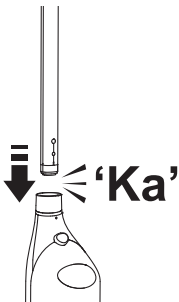
## Display Light Details

Machine status	Display light status
Low battery	Red light
Battery fully	Green light

Battery over temperature	Sound 'Di,Di Di', The red light stays on for 5 seconds and then turn off.
Short circuit protection	Sound 'Di,Di Di', The red light stays on for 5 seconds and then turn off.
In charging	Orange light flashes slowly (breathing light effect)
Dirty tank full	Sound 'Pls empty the dirty water tank'. The red light stays on for 5 seconds and then turn off.
Abnormal water pump	Sound 'Di,Di Di'. The red light stays on for 15 seconds and then turn off.
Fan abnormal	Sound 'Di,Di Di', The red light stays on for 10 seconds and then turn off.
Abnormal roller brush	Sound 'Pls check the roller brush', The red light stays on for 5 seconds and then turn off.
Abnormal charging	Sound 'Di,Di Di', The red light stays on for 10 seconds and then turn off.
Battery>40%	Green light
10%<Battery<40%	Orange light
Battery<10%	Red light, meanwhile, sound alert 'Low battery!'

## PRODUCT ASSEMBLY

**Insert the handle into the corresponding top position of the body of the vacuum.** There are buckles for positioning. After inserting, you will hear a clicking noise when installation is complete.



**Note: If you want to move the handle**

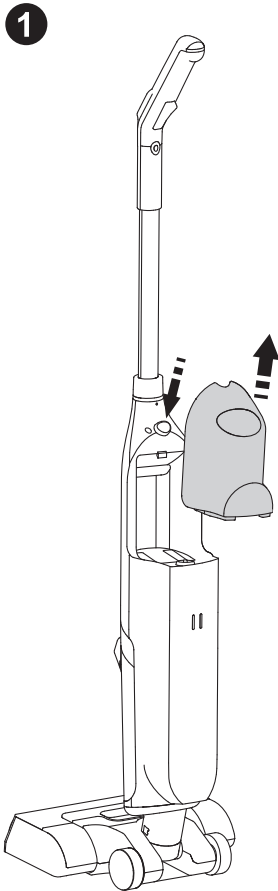
Use a non-sharp auxiliary tool (such as a bamboo stick) to poke into the small hole shown in the figure to hold the handle removal key, and at the same time pull out the handle vertically upward.

# PRODUCT OPERATION

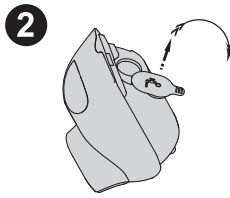
## Step 1

### Fill the clean water tank

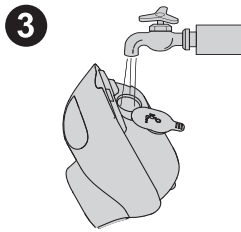
**Note:** If you need to use cleaning solution, please use the cleaning solution that comes with this product or a low-foaming detergent to prevent product damage.



Press the tank button to remove the solution tank.



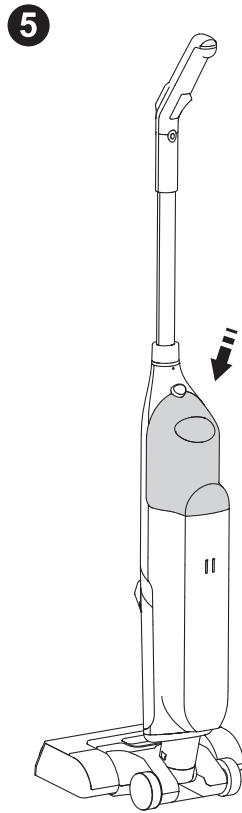
Open the soft cover:  
Lift up and turn clockwise.



Add clean water, not exceeding the MAX line.



Install the soft cover:  
Turn counterclockwise first, then press down.



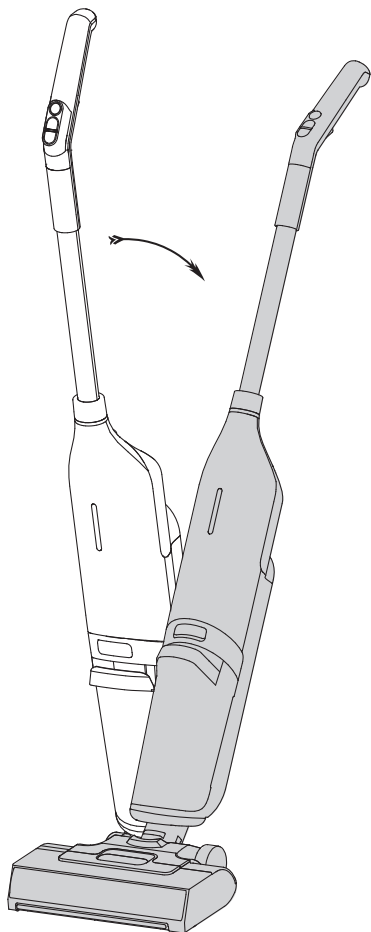
Put the clean water tank back into the body. Installation is successful when you hear it click into place.



## Step 2

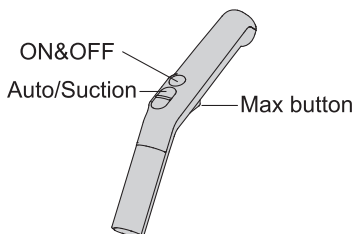
### Wash the floor

1



Please tilt the machine first before turning it on.

2

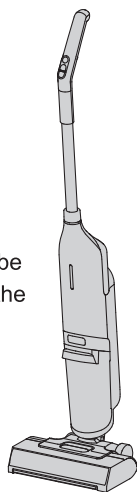


Press ON/OFF button to enter the Auto mode. Press the ON/OFF button again to power off.

- When the machine is running, press the Suction button to switch between the Auto/Suction modes.
- Press and hold the Max button to enter Max mode. Press and hold again to switch Auto mode.

3

After using the machine, it can be placed upright or put it back in the charging base.



**Note:** When the machine is working, press the self-cleaning button to mute the voice assistant, press it again to reactivate.

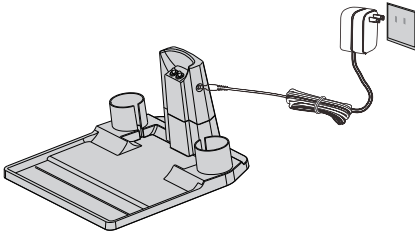
## Step 3

### Charging

#### Warning

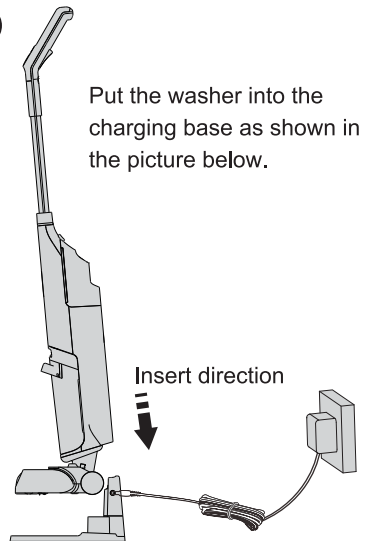
- Only charge the appliance with the adaptor supplied by Airthereal.
- During long periods of not being used, the appliance must be charged once every 3 months for optimal performance. It may take about 4 hours for a full charge.
- Store indoors in a dry place. Do not expose the appliance to sunlight or freezing temperatures. Recommended temperature range: 39.2°F (4°C) ~ 104°F (40°C).

1



Connect the power adapter to the charging base as shown and insert it into the wall outlet.

2



Put the washer into the charging base as shown in the picture below.

**Note: When the indicator blinks orange color, the washer is charging. When fully charged, the indicator becomes constant green (the indicator will power off after 5 minutes and enters sleep mode)**

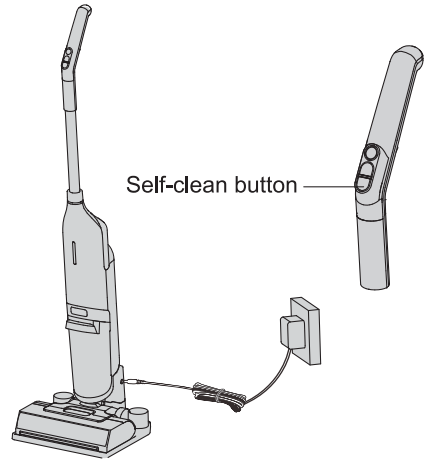
## Step 4

### Self-cleaning

After the machine is cleaned, put it back on the charging base. Please empty the dirty water tank first, and make sure that the clean water tank has enough water. Press the self-cleaning button and the machine will enter the self-cleaning mode. It will finish cleaning and drying in 1 minute, then stop automatically. It's highly recommended to dry the roller brush after cleaning.

### Gentle reminder:

Self-clean can only be selected when the battery is charged and the battery power is greater than 10%.

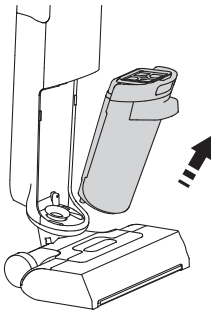


## ROUTINE CLEANING

- For optimal performance and to prevent odors, always clean and dry the dirty water tank, floater, filters, brush roller, and brush roller cover completely after each use.
- Please make sure each part is installed correctly or the appliance may not work properly.
- After maintenance, place the appliance on the storage tray vertically. Do not expose the appliance to direct sunlight. Store it indoors in a dry place.

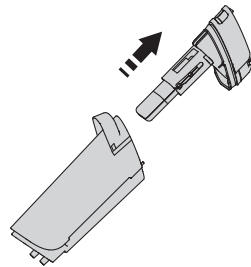
### Cleaning the Dirty Water Tank

1



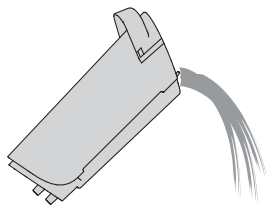
Press the water tank button to remove the water tank.

2



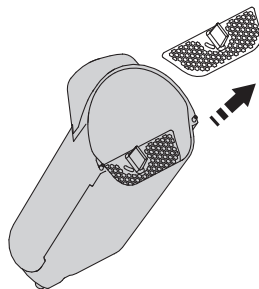
Remove the tank cover.

3



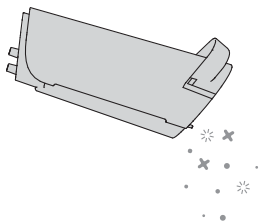
Pour out the dirty water.

4



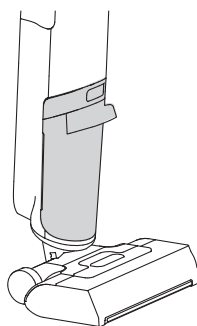
Take out the filter holder.

5



Pour out solid waste.

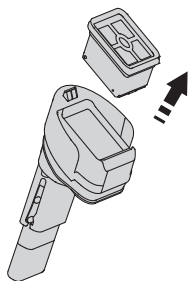
6



Install the water tank cover and put the dirty water tank back into the body. Installation is complete when it clicks into place.

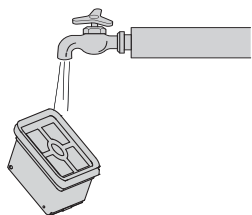
## Cleaning the Dirty Water Tank Filter

1



Remove the filter support from the water tank cover.

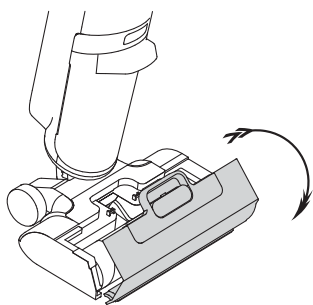
2



Wash it with water and install it back to the water tank after dry.

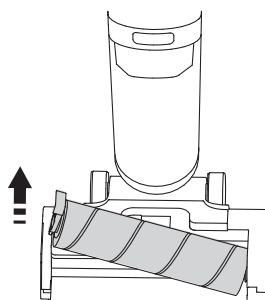
## Cleaning the Roller Brush

1



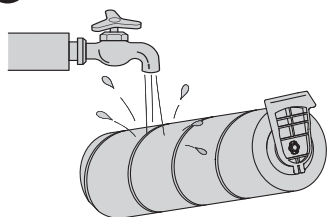
Pull the front cover button and remove the front cover.

2



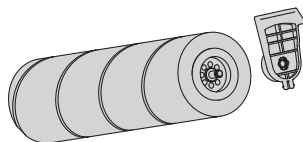
Pull up on the roller brush handle to remove the roller brush

3



Wash the rollers manually with soapy water.

4



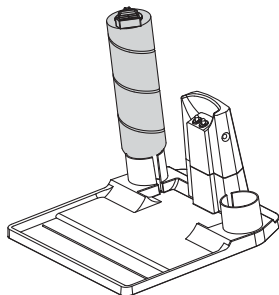
The roller side cover can be pulled out manually to remove tangled hair or other debris.

5



Shake off surface moisture.

6



The cleaned rollers can be placed on the roller brackets on both sides of the charging stand for drying.

## TROUBLESHOOTING

Problem	Solution
The machine doesn't work.	The battery power is insufficient, please use it after charging.
	The air duct is blocked and the roller brush is blocked. Please clean up the foreign objects. Reboot to use.
	The dirty water tank is full, please clean the dirty water tank.
Suction drop, abnormal noise.	The air duct is blocked by foreign objects, or the roller brush is interfered with by foreign objects. Please restart the machine after clearing the foreign objects.
	The dirty water tank assembly is not installed properly, please check the dirty water tank assembly and reinstall.
	The filter sponge of the sewage tank is dirty, please clean it.
	The battery voltage is too low, please charge.
The appliance won't charge	Reinsert the adaptor correctly
	The battery is fully charged, and the battery has entered the sleep state.

## LIMITED WARRANTY

We provide a 1-year warranty from the day of purchase. For more information please visit [www.airthereal.com/warranty](http://www.airthereal.com/warranty).

### What's covered?

Defects due to faulty materials and/or workmanship of the product.

### What's not covered?

1. Damage caused by the owner when attempting to fix or alter the product by himself or herself.
2. Damage caused by misuse, abuse, neglect, alterations, or unauthorized repair.
3. Natural depreciation.

### Warranty Period

Warranty becomes effective from the date of original purchase and will last for 1 year.

### Who's covered?

This limited warranty is only effective for the original purchaser. It is non-transferable.

### How to request warranty services?

To obtain the benefit of this warranty, please email [support@airthereal.com](mailto:support@airthereal.com). Our customer service team will address your issue as soon as possible!

Always here to help you  
[www.airthereal.com](http://www.airthereal.com)



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[www.p65warnings.ca.gov](http://www.p65warnings.ca.gov)

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