



The Smart Service Bell

Introduction

Thank you for purchasing Ring N Bring, the Smart Service Bell.

Ring N Bring will help you manage your household, office or establishment quickly and efficiently by allowing you to send messages, images and/or audio and receive the service you request within your allocated space.

This manual is a guide for Ring N Bring.

What's in the package?

Ring N Bring contains the following:

- ① Ring N Bring device
- ② Brief manual
- ③ Electrical adapter

Requirements

Ring N Bring requires the following:

- ① One or more Ring N Bring device(s)
- ② Ring N Bring app (iOS/Android)
- ③ Internet connectivity on your mobile
- ④ Internet connectivity on your device
- ⑤ Electrical adapter in order to switch on device

Before you get started

By using the Ring N Bring device or the associated smartphone app you automatically agree to the EULA (End User License Agreement) terms

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Phone Setup

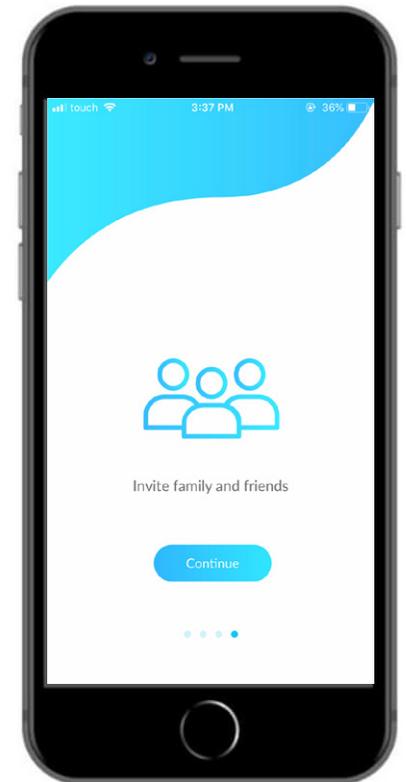
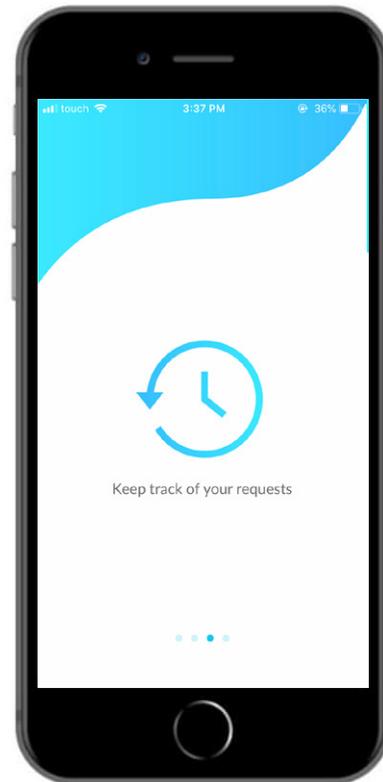
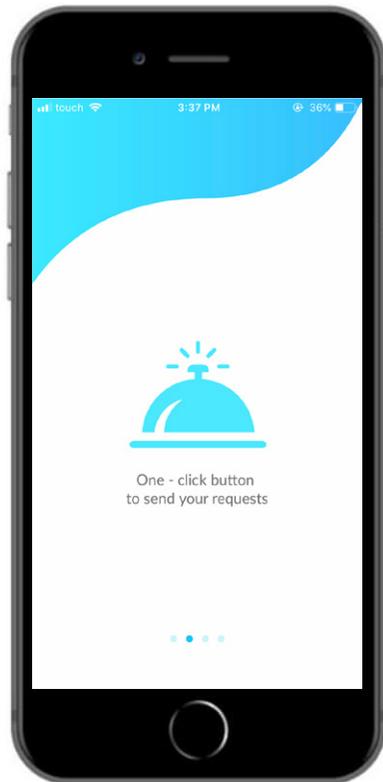
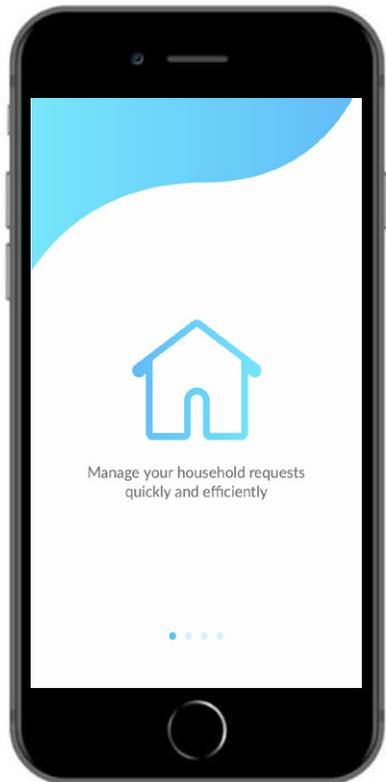
Phone Setup

Download the [Ring N Bring](#) app from the App Store or Google Play Store



Phone Setup

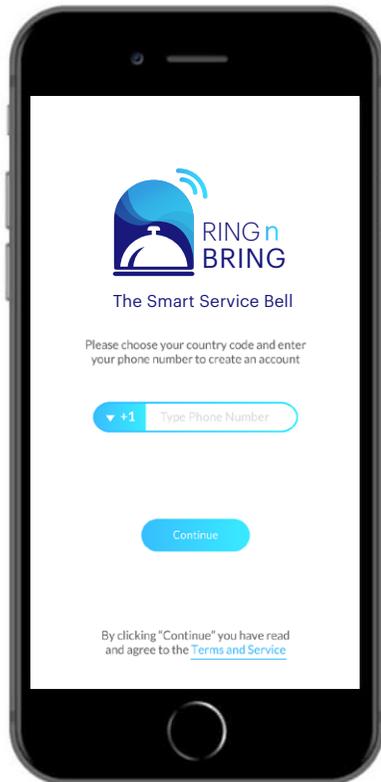
Before starting your journey, read the short tutorial on your mobile device



Phone Setup

How to setup **Ring N Bring** on your mobile in three simple steps:

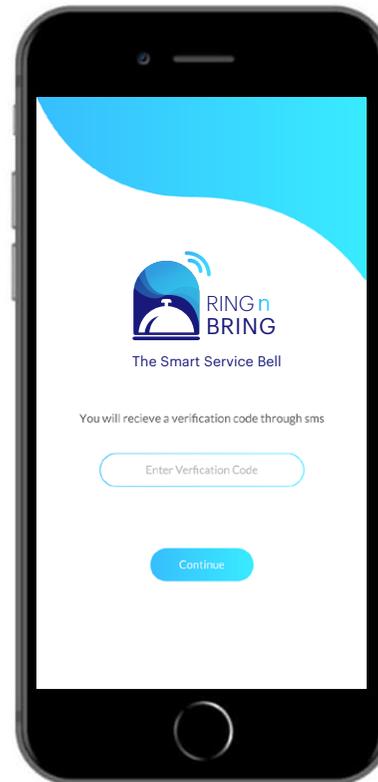
Step 1



The screenshot shows the Ring N Bring app interface. At the top, there is a logo with a bell icon and the text "RINGn BRING". Below the logo, it says "The Smart Service Bell". The main text reads: "Please choose your country code and enter your phone number to create an account". There is a dropdown menu showing "+1" and a text input field labeled "Type Phone Number". A blue "Continue" button is at the bottom. At the very bottom, there is a small disclaimer: "By clicking 'Continue' you have read and agree to the [Terms and Service](#)".

Choose your area code and enter your mobile number

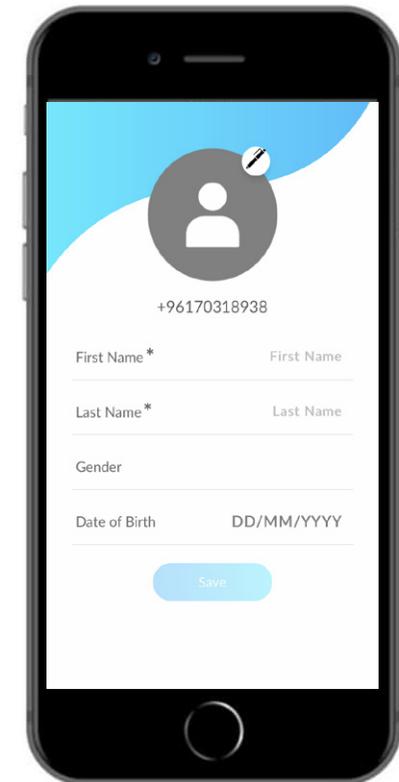
Step 2



The screenshot shows the Ring N Bring app interface. At the top, there is a logo with a bell icon and the text "RINGn BRING". Below the logo, it says "The Smart Service Bell". The main text reads: "You will receive a verification code through sms". There is a text input field labeled "Enter Verification Code". A blue "Continue" button is at the bottom.

Enter the verification code received by SMS or an automated phone call

Step 3



The screenshot shows the Ring N Bring app interface. At the top, there is a profile icon with a lock symbol. Below the icon, it says "+96170318938". There are two input fields for "First Name*" and "Last Name*", each with a label "First Name" and "Last Name" respectively. There is a "Gender" label and a "Date of Birth" label with a placeholder "DD/MM/YYYY". A blue "Save" button is at the bottom.

Fill in and save your profile information

Device Setup

Device Setup

How to setup the [Ring N Bring](#) device:



Plug in the device to a power outlet

WARNING: Do not operate you [Ring N Bring](#) device in wet surroundings.

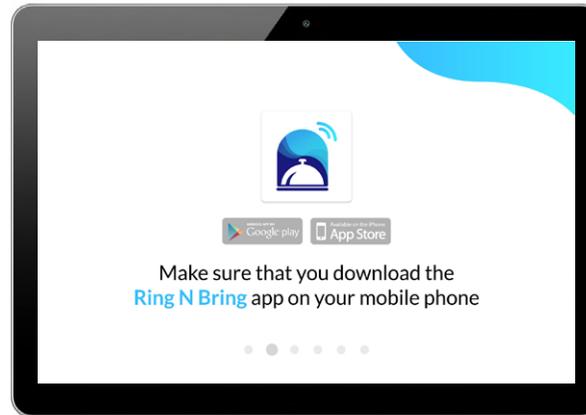
Device Setup

Once you connect and turn on the device, read the short tutorial to assist you on how to set up **Ring N Bring**

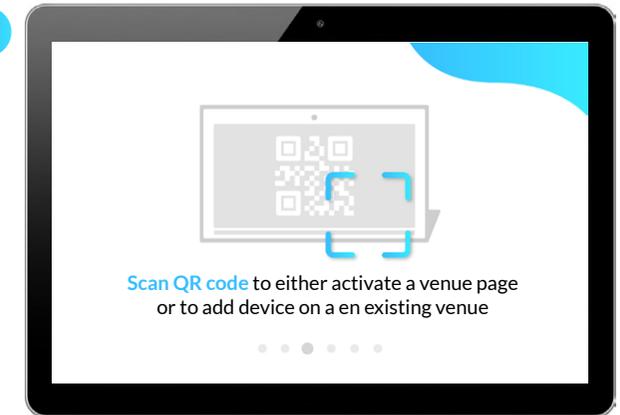
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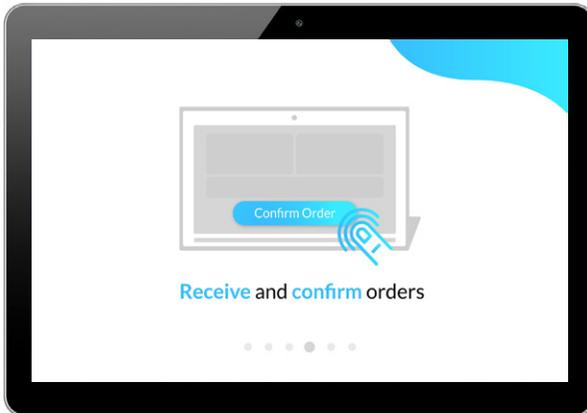
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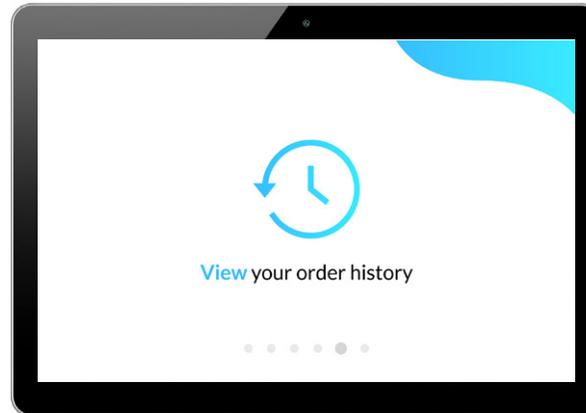
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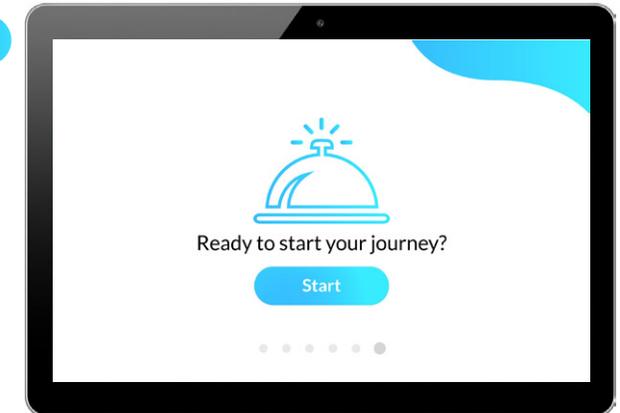
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5



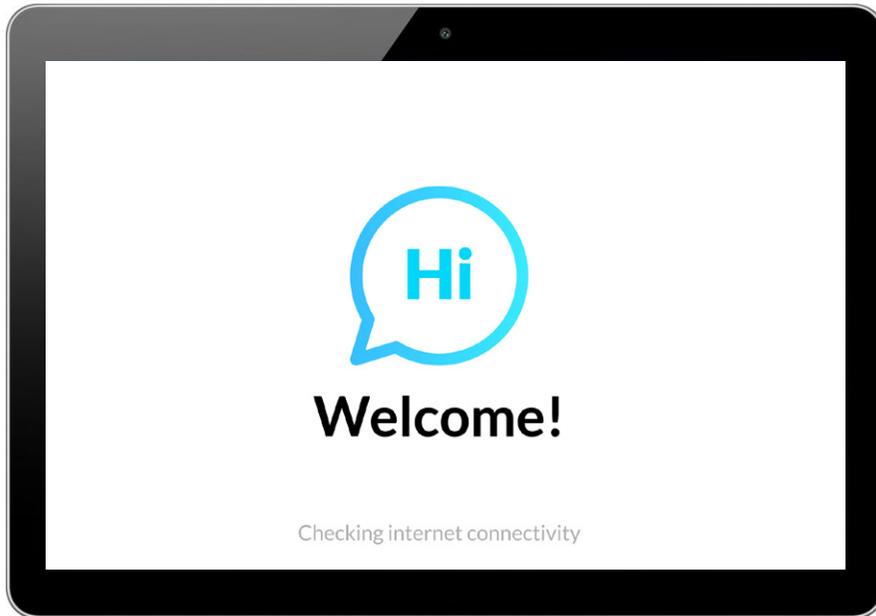
6



Device Setup

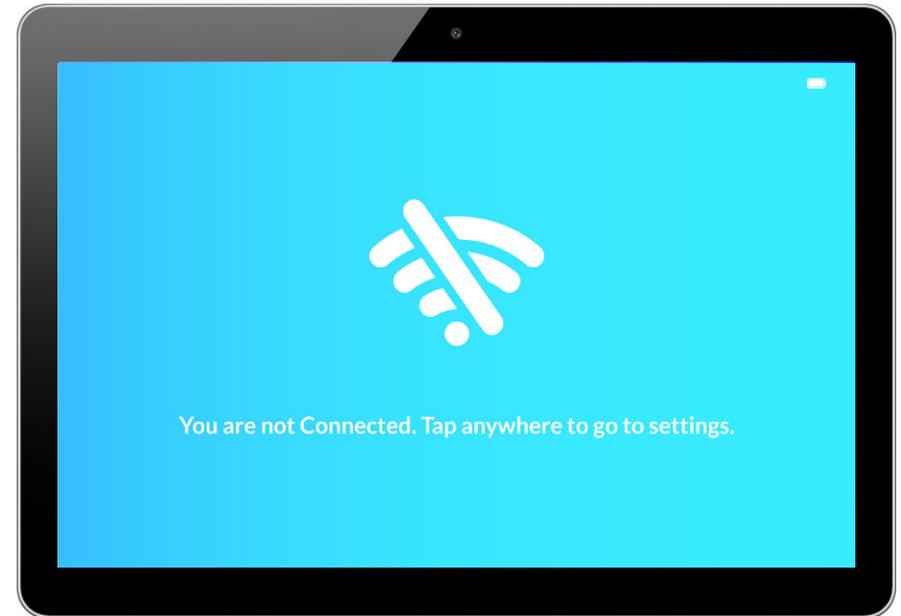
How to setup the **Ring N Bring** device

Step 1



Once you read the tutorial, you'll be directed to a welcome screen that will check for internet connectivity

Step 2

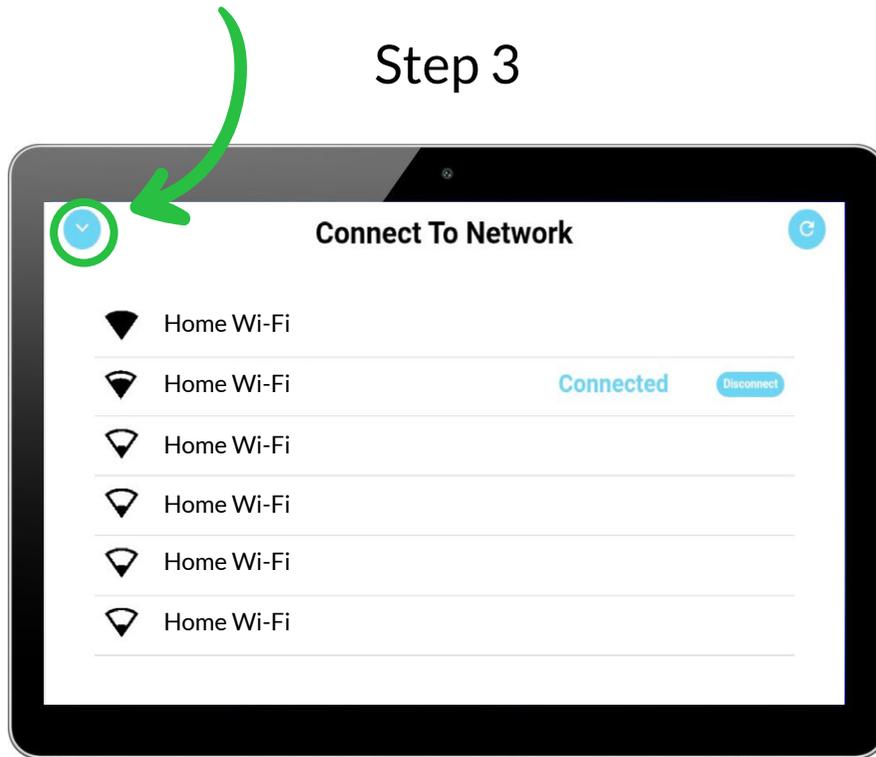


Since this is the first time you are setting up the device, you will need to tap anywhere on the screen to take you to the Wi-Fi settings

Device Setup

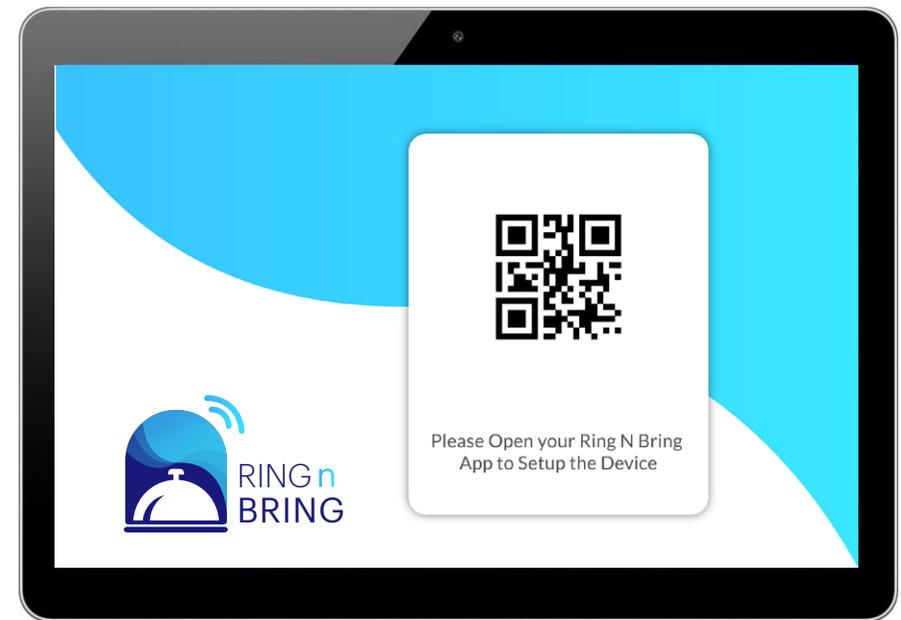
How to setup the **Ring N Bring** device

Step 3



Once your connected to your Wi-Fi, press on the “back icon” at the top of the screen

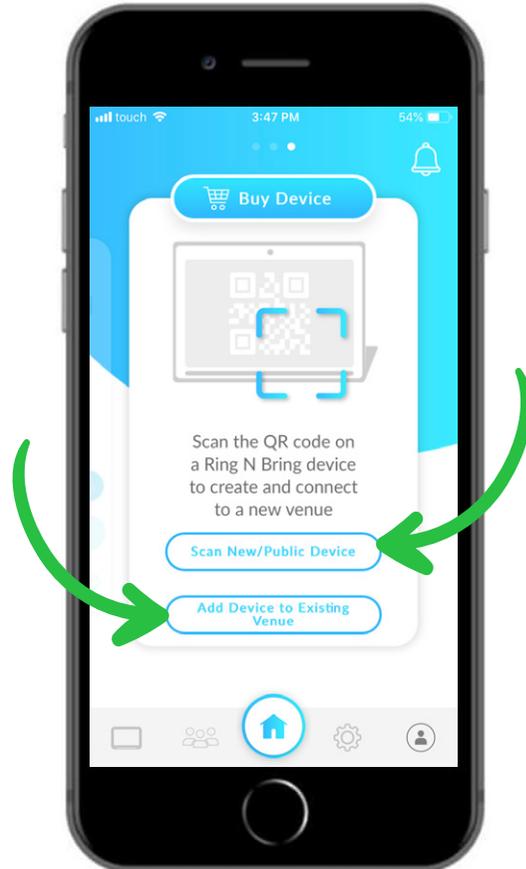
Step 4



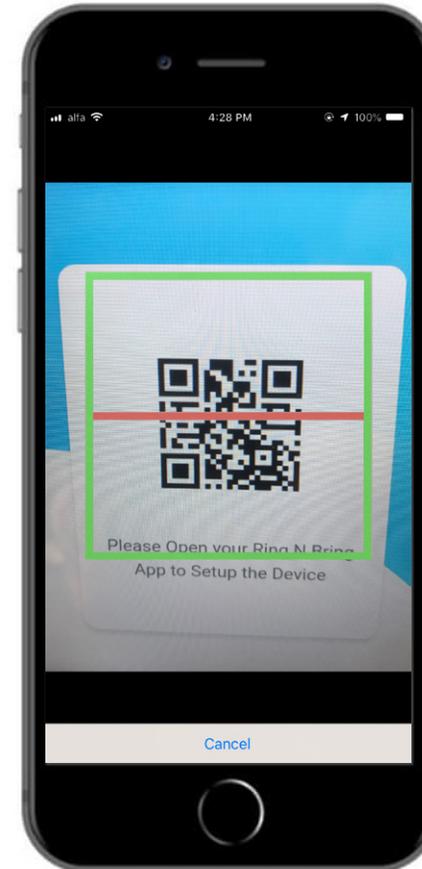
You will now see a QR code displayed on the screen that needs to be scanned with the Ring N Bring app to create your first venue (See page 11 to scan on the phone)

Device Setup

How to setup the Ring N Bring device



You can either scan a new/public Device or add a new Device into an existing Venue



Point the scan bar towards the QR code displayed on the device to activate your Venue home page

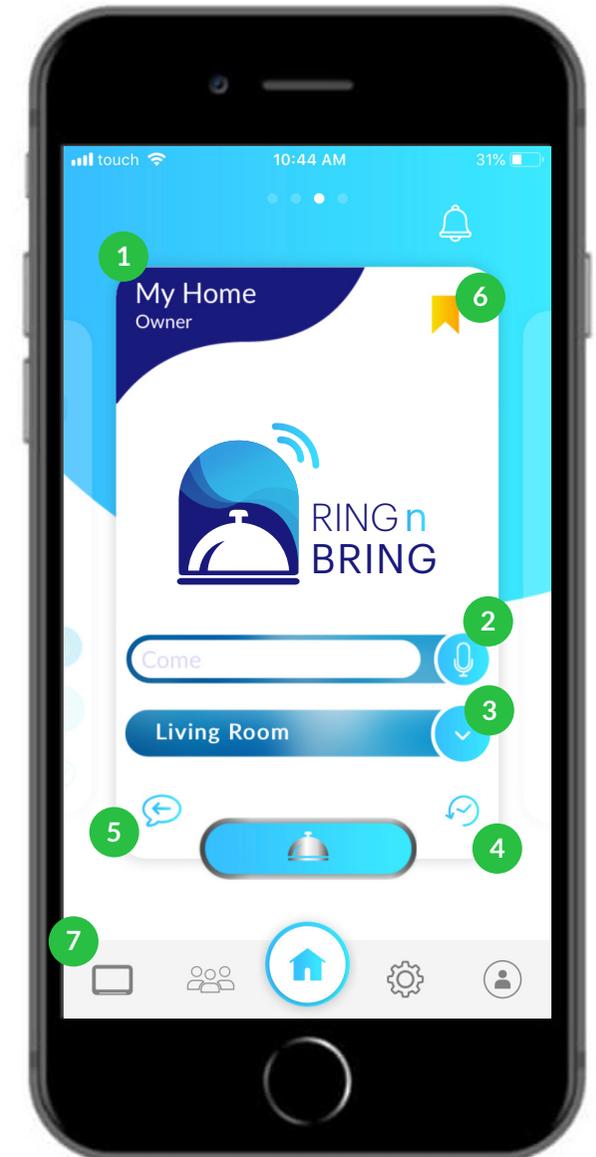
How The App Functions

Home Page

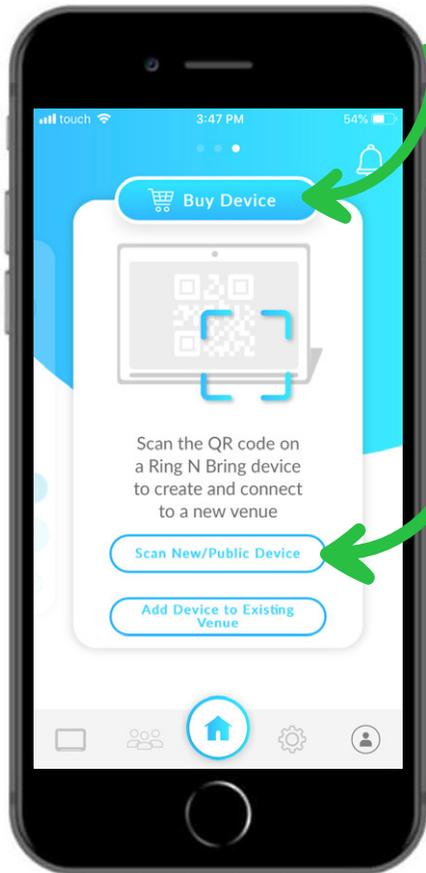
- 1 Once your app and the device have been paired and configured, you will have a Venue page called “My Home” by default
(See page 22 to edit your Venue details, including Venue Name)
- 2 You will now be able to send your requests through text messages, and/or voice notes
- 3 Select the room that you would like the request to be sent to
(See page 14,15, and 16 to create/manage rooms)
- 4 View order history *(See page 25 to re-send orders)*
- 5 View quick messages *(See page 17 to create quick messages)*
- 6 Set default Venue by tapping on the flag icon (if you have more than one Venue)
- 7 At the bottom of the screen is the navigation menu bar to sections corresponding to the current Venue
(Devices, Members, Home, Settings and Profile)

Note: You can automatically send a default message by simply tapping on the bell button without having to type any request.

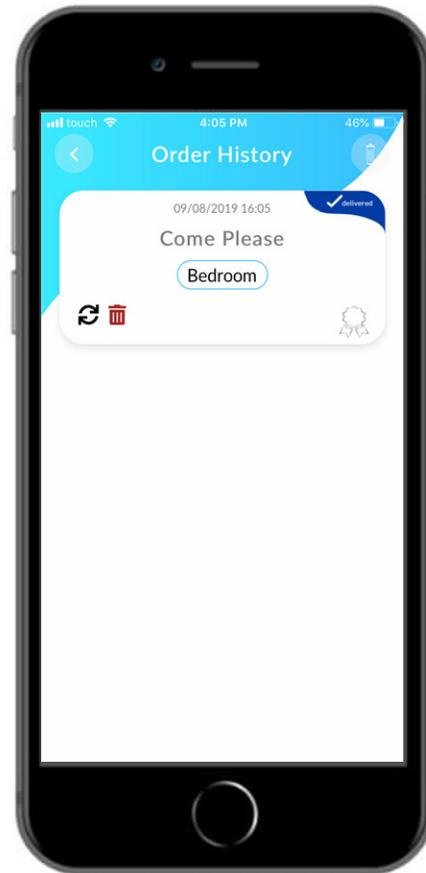
From this page you can also swipe left or right to go to other Venues you own or have been invited to.



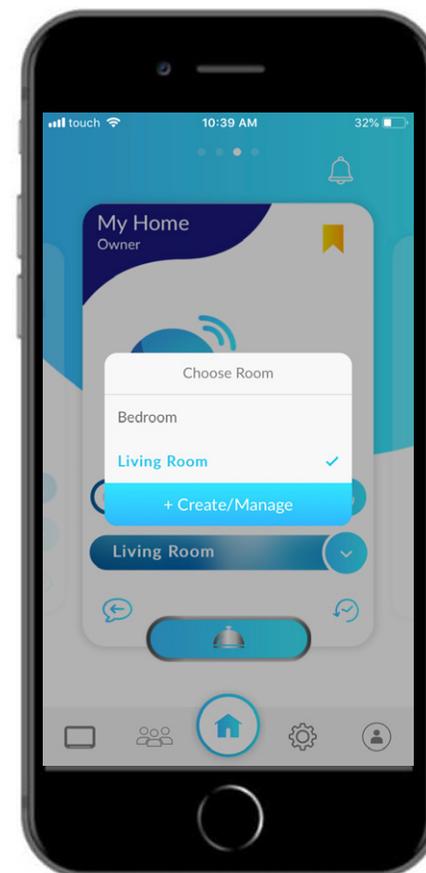
Home Page



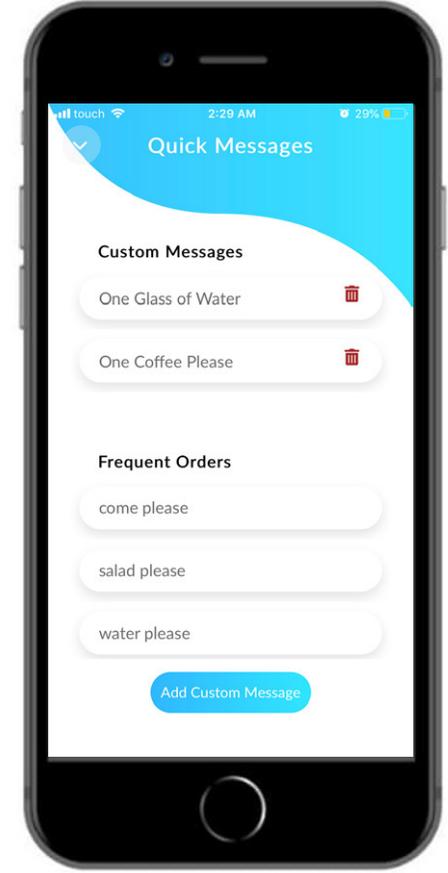
From here you can scan or buy a new device



View your request history, resend orders and delete them
Once or is confirmed, the delivered ticket will be substituted with confirmed



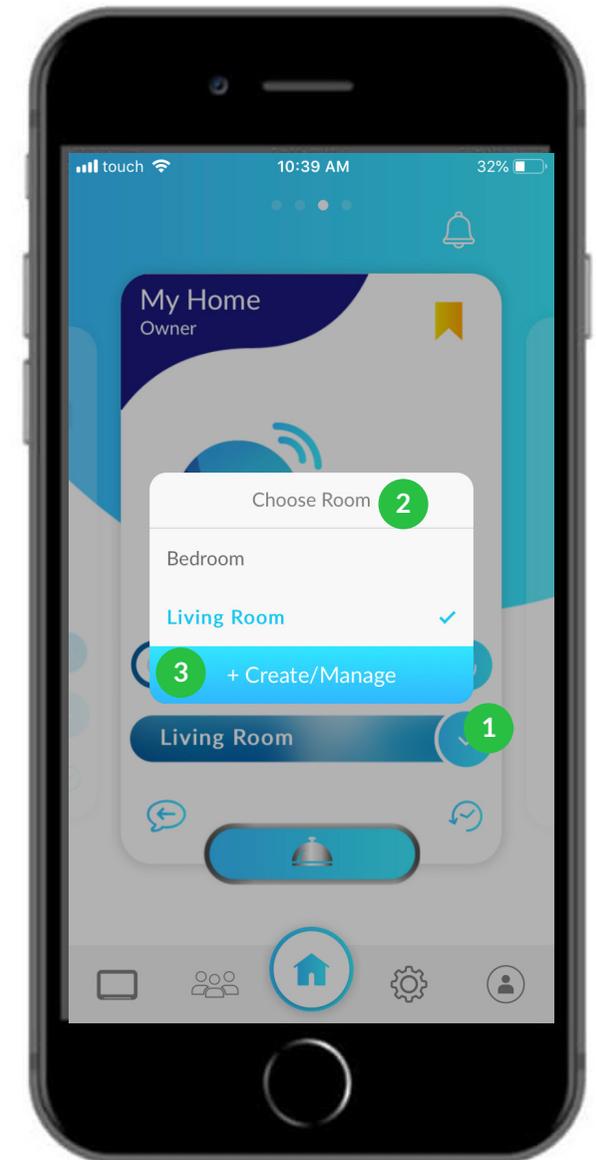
You can select, create, and manage rooms by tapping on the drop down button to organize your Venue to choose where you would like to receive your order



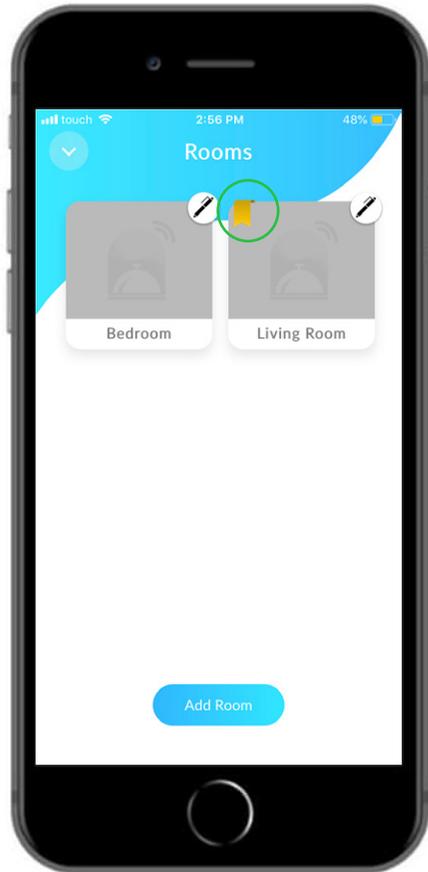
In 'Quick Messages' you can customize messages and send saved frequent orders

Create/Manage Rooms

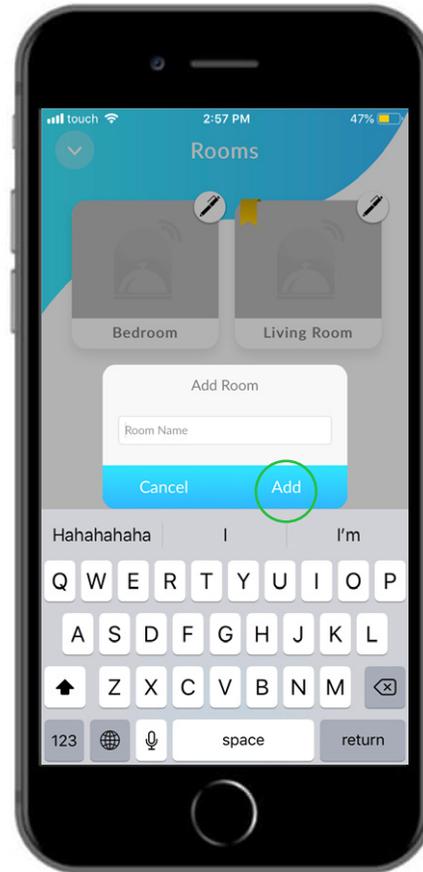
- 1 You will be able to choose the room you wish the request to be sent to as well as create more rooms
- 2 By default, Ring N Bring creates two rooms
 - Bedroom
 - Living room
- 3 In order to create more rooms, you will need to tap on “+ Create/Manage”



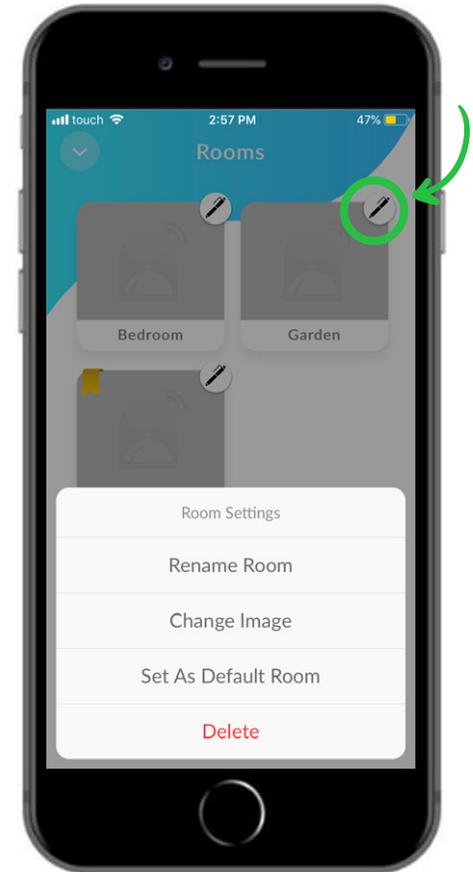
Create/Manage Rooms



In the rooms section, you can set your default room



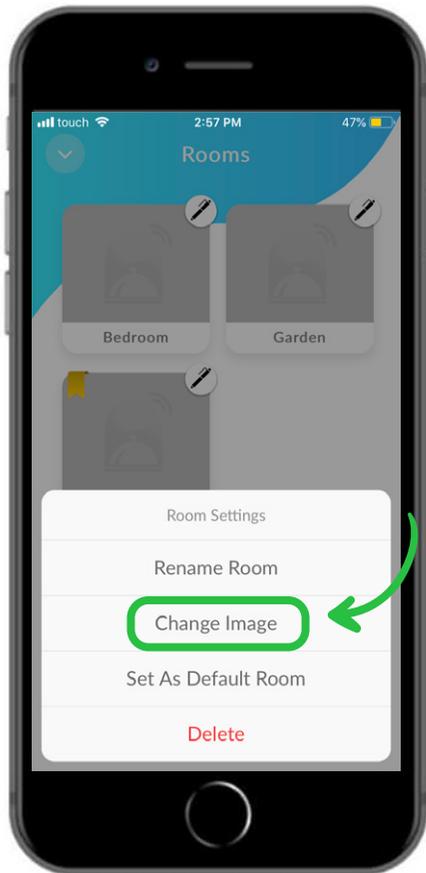
Add rooms by tapping on the "Add Room" button



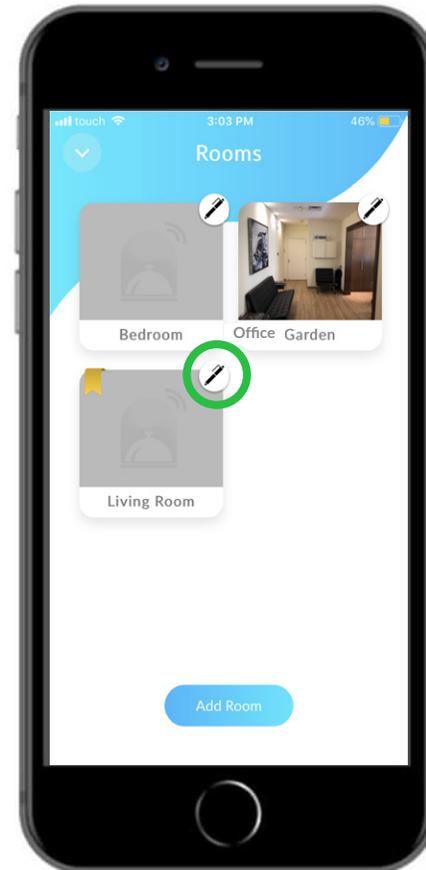
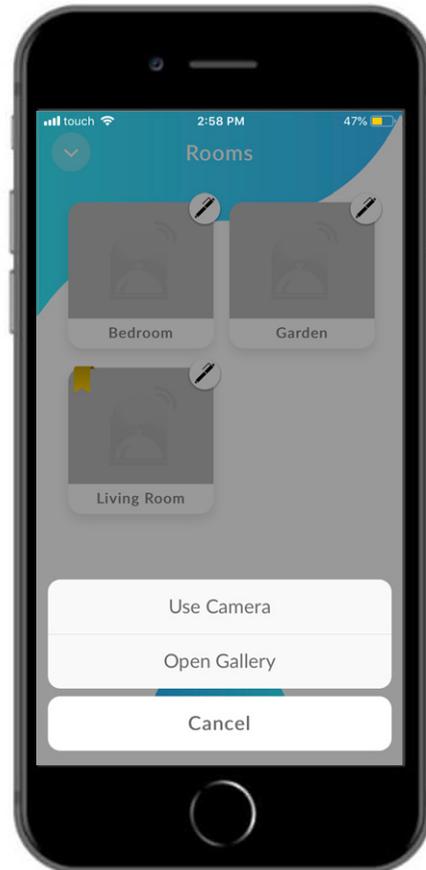
Edit details by tapping on the pencil icon to rename, change image, set room as default or delete rooms

Edit Room Button - Add/Change Image

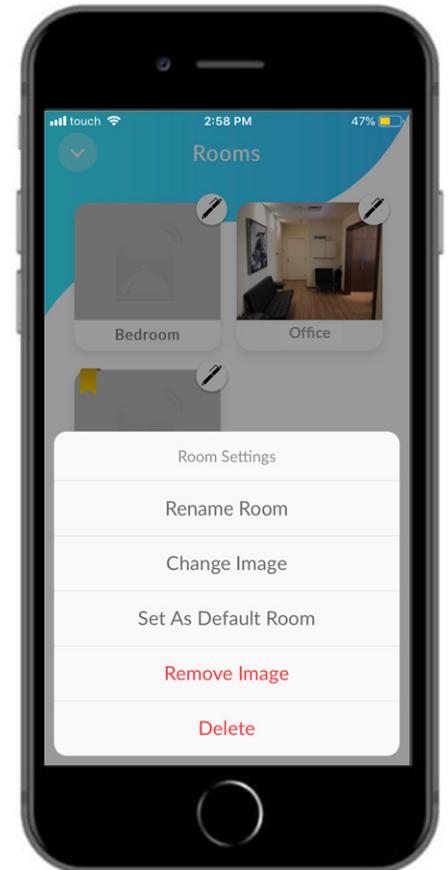
You can add images so the recipient can quickly recognize the room the order needs to be sent to



When you tap on 'Change Image', you can choose to either use camera or use photos from your gallery

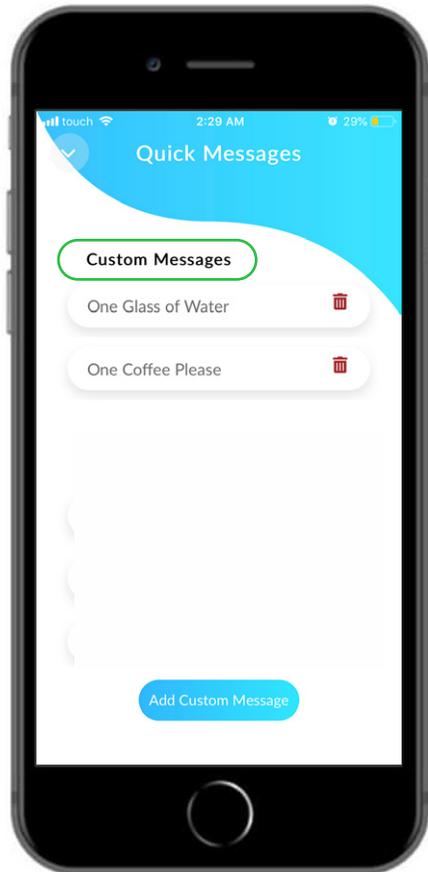


Once you have chosen the image, it will automatically appear in the allocated room

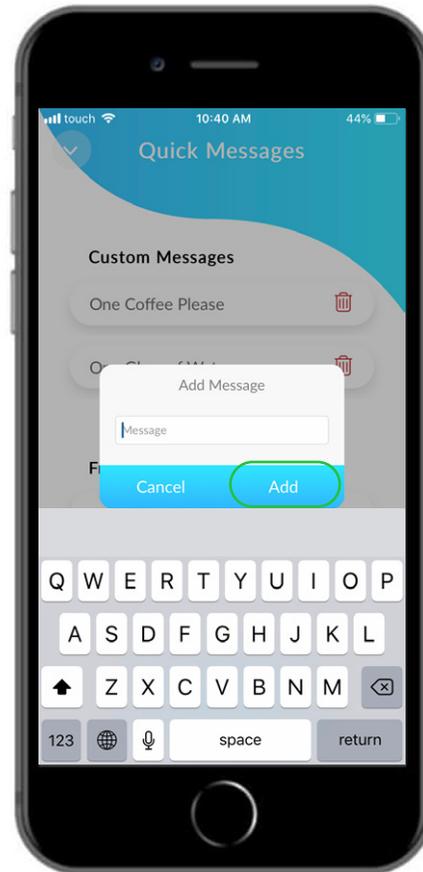


You'll be able to edit & remove an image once you have chosen one. You can rename & remove the room entirely or set it as default

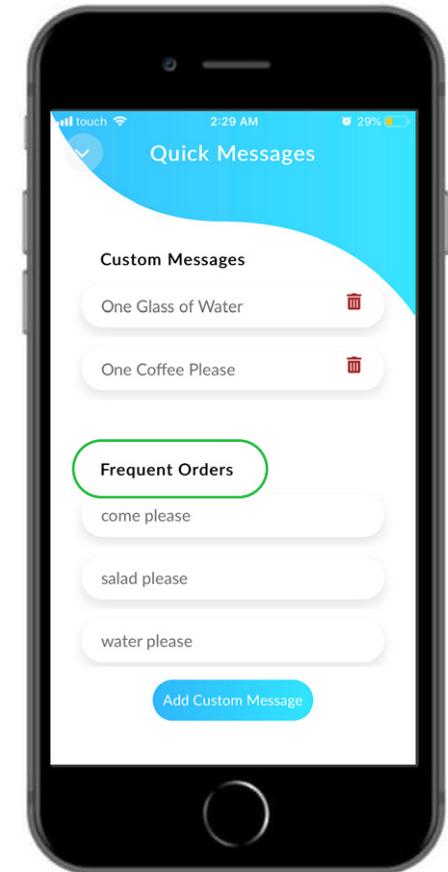
Quick Messages



In Quick Messages, you'll see the default custom message suggestions



You can add your own messages

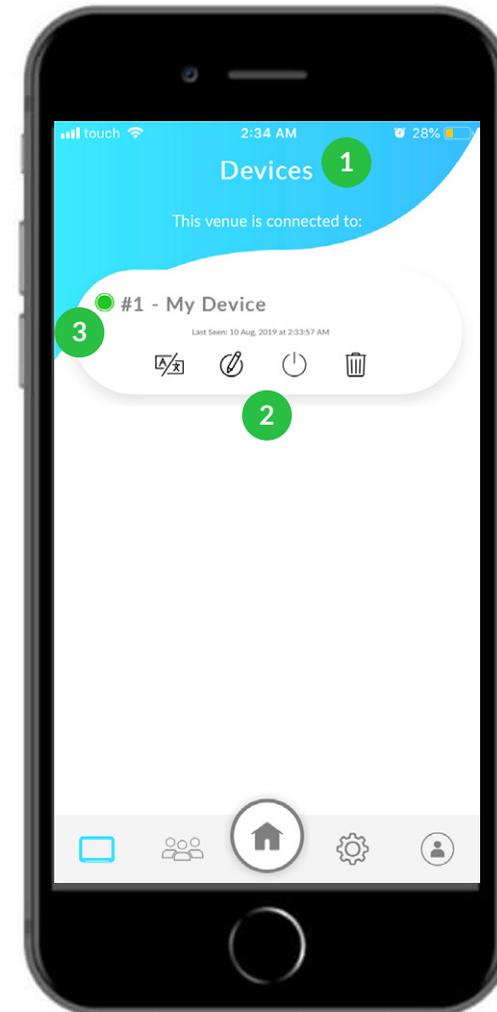


Frequent orders will appear once you have started placing orders. Any of these orders can be sent with just a tap.

Device Section

- 1 Here you can view a list of devices connected to your Venue (*It's one device by default*)
- 2 If you are a device owner (and not a guest) you will be able to do the following:
 - Set translation per device
(*Premium subscription required*)
 - Rename the device
 - Disable device
(*Premium subscription required*)
 - Remove device from a Venue
- 3 When the light is Green, this indicates that the Device is online
(*When turned Red, device is offline. When Yellow, device is disabled*)

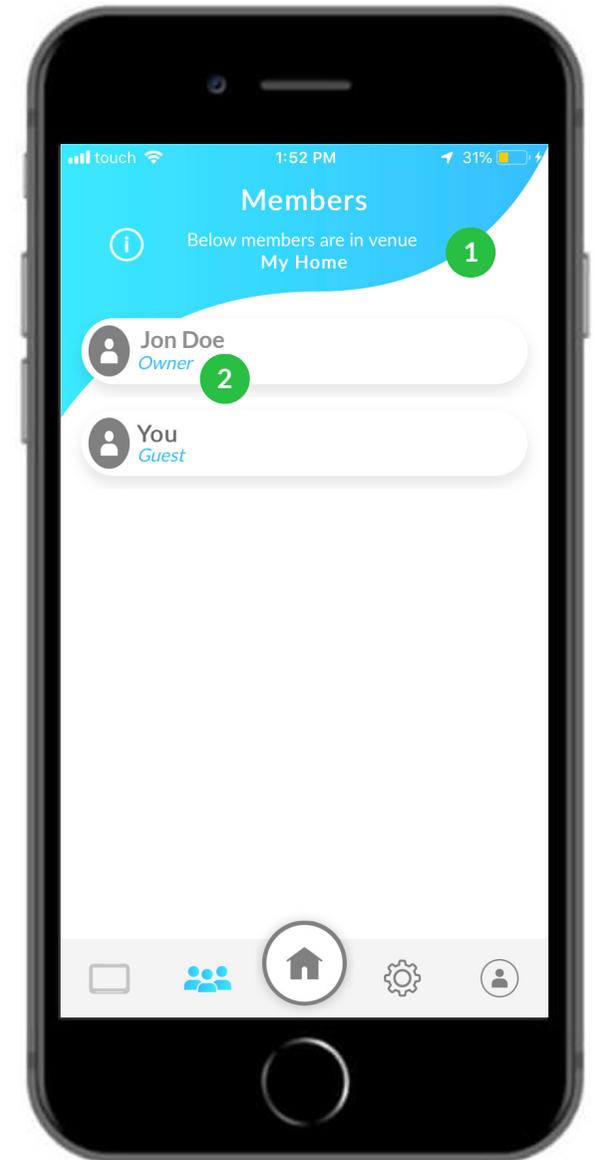
Note: If you delete the only device linked to a Venue, this will delete the entire Venue



Members Section

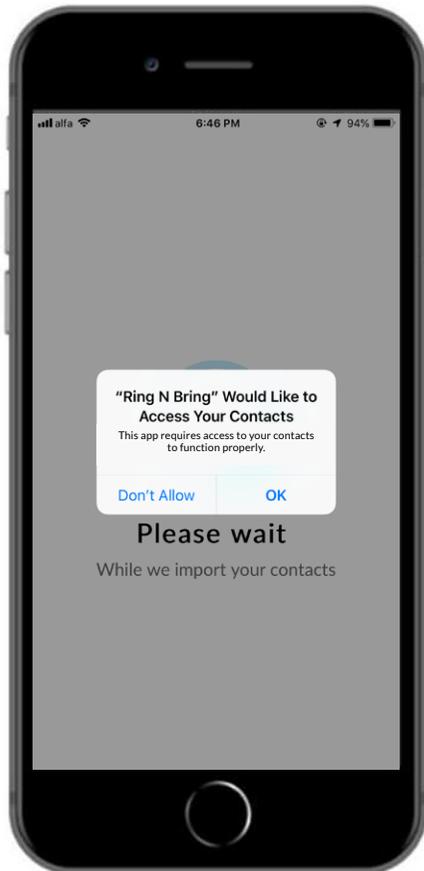
- 1 This page lists the members under this Venue and their roles.
- 2 There are four types of member roles in Ring N Bring:
 - **Owner:** Can send requests, edit rooms, invite members, and add new devices to the Venue
 - **Admin:** Can send requests, edit rooms, invite new members
 - **Guest:** Can only send requests
 - **24 hr Guest:** Can only send requests and will be removed automatically within 24 hours

Note: Owners can transfer ownership of a Venue to other members. There can only be one Owner per venue, so when ownership is transferred, you will automatically be switched to Admin/Guest.



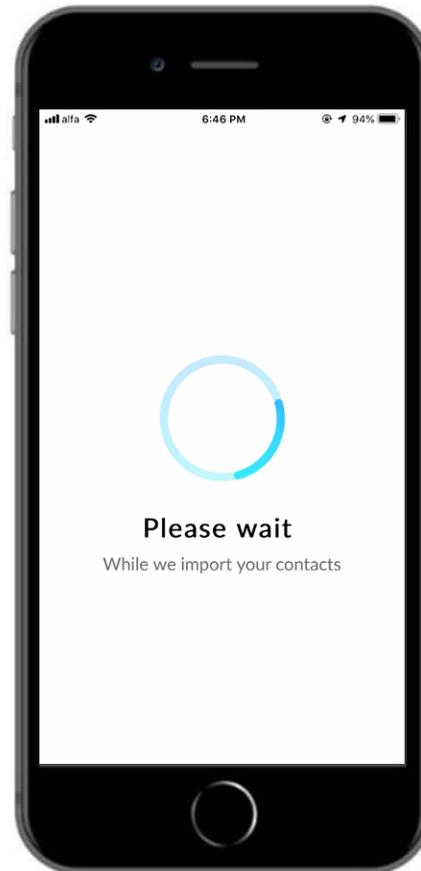
Inviting Members

Step 1



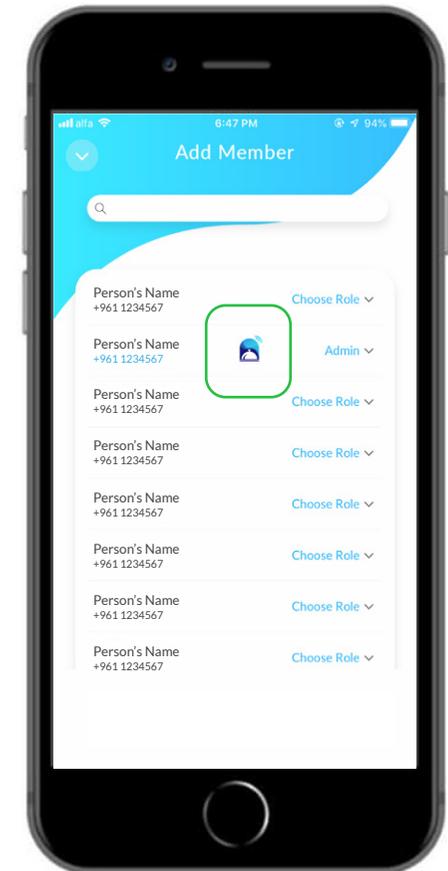
The first time you invite a member, you'll get a notification asking you to allow Ring N Bring to access your contacts (if you 'Don't allow', you won't be able to invite members to your Venue)

Step 2



Once you tap on "OK", please wait for a few seconds in order for Ring N Bring to import your contacts

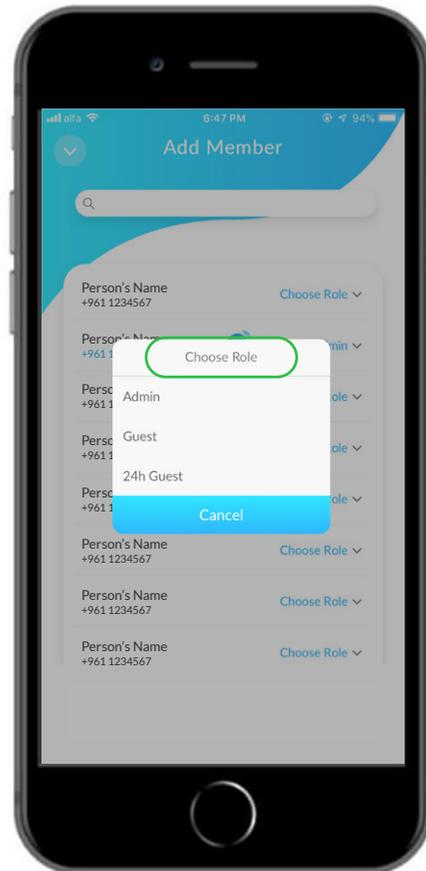
Step 3



You will now see a list of contact numbers from your phone book that you can invite to your Venue. An icon beside the contact's number will show you who has a Ring N Bring account

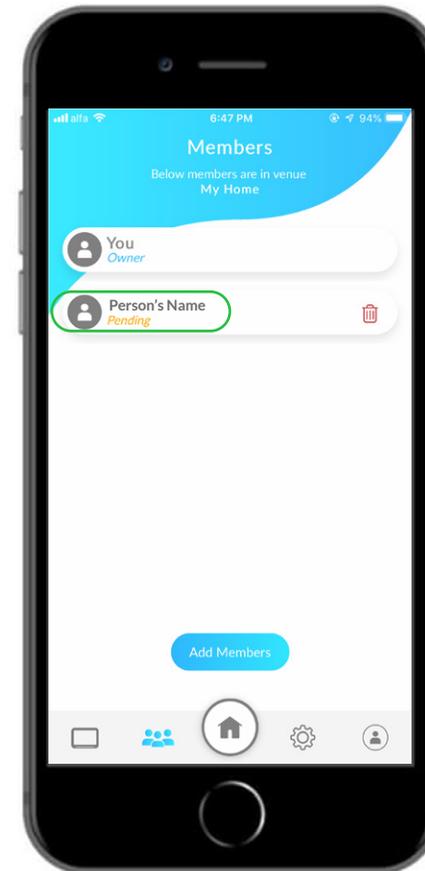
Inviting Members

Step 4



Choose the member roles for the selected contacts you would like to invite

Step 5

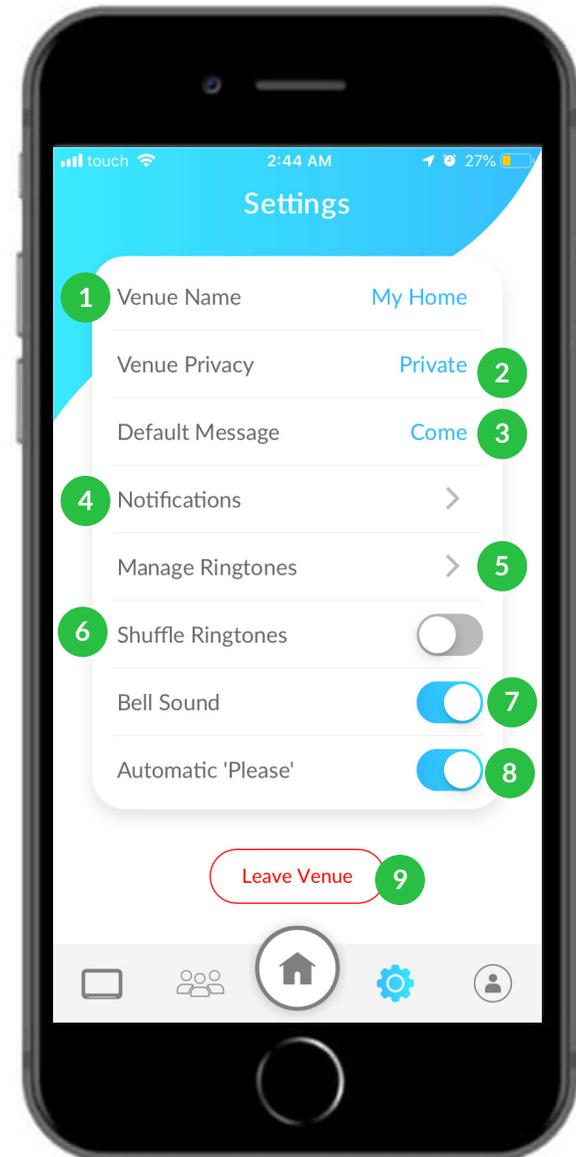


After sending your invitation to your contacts, you'll see a 'pending' member status until the recipient accepts

Settings Section

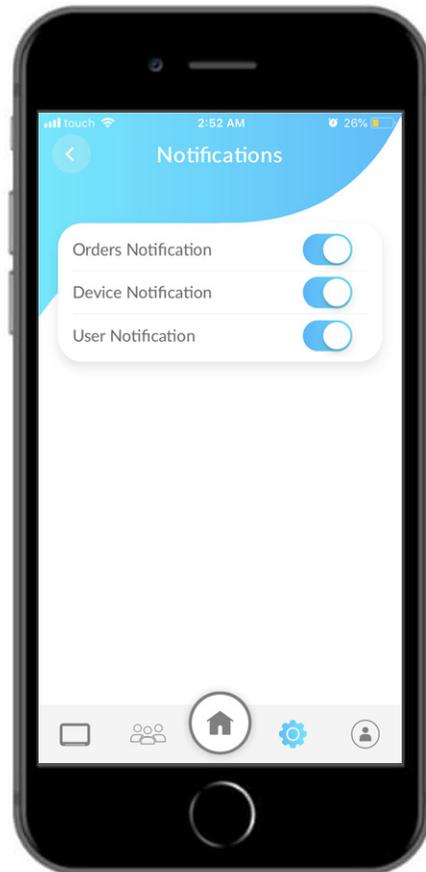
The settings page will allow you to modify your Venue:

- 1 Change current Venue name (*Example: change name to 'My Office'*)
- 2 Change the privacy of your device (*Set it either, Private, Public*)
(*See page 27 to scan on the phone*)
- 3 Change the default message "Come"
(*Example: change message to 'Bring Water'*)
- 4 Select which notifications you would like to receive
(*Toggle on/off to choose notifications you would like to receive (See page 24)*)
- 5 Choose your ringtone
- 6 Toggle shuffle mode for ringtones
(*Your ringtones will shuffle every time you place an order*)
- 7 Toggle the bell sound (*Default sound once you send an order*)
- 8 Toggle Automatic 'Please'
(*The word "please" will be added at the end of the your request once you send an order*)
- 9 Tap if you wish to leave your current Venue
(*Please note that leaving a Venue without transferring ownership, will result in the venue being deleted*)

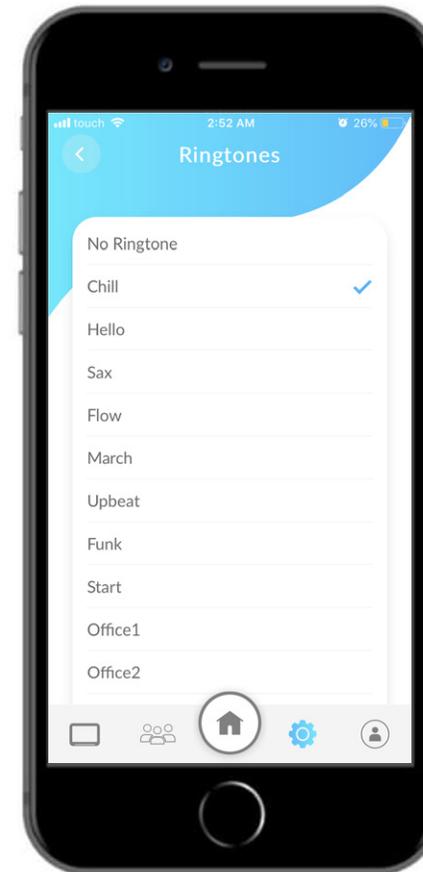


Settings Section

The notifications and ringtones center



You can toggle on/off to choose which notifications you would like to receive

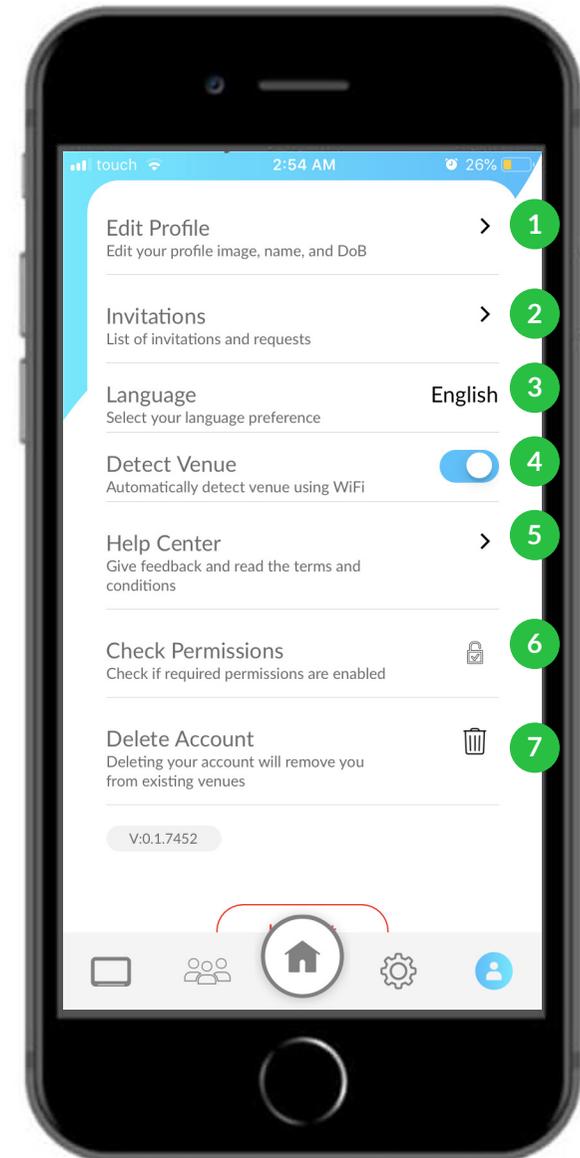


These are the available Ring N Bring ringtones

Profile

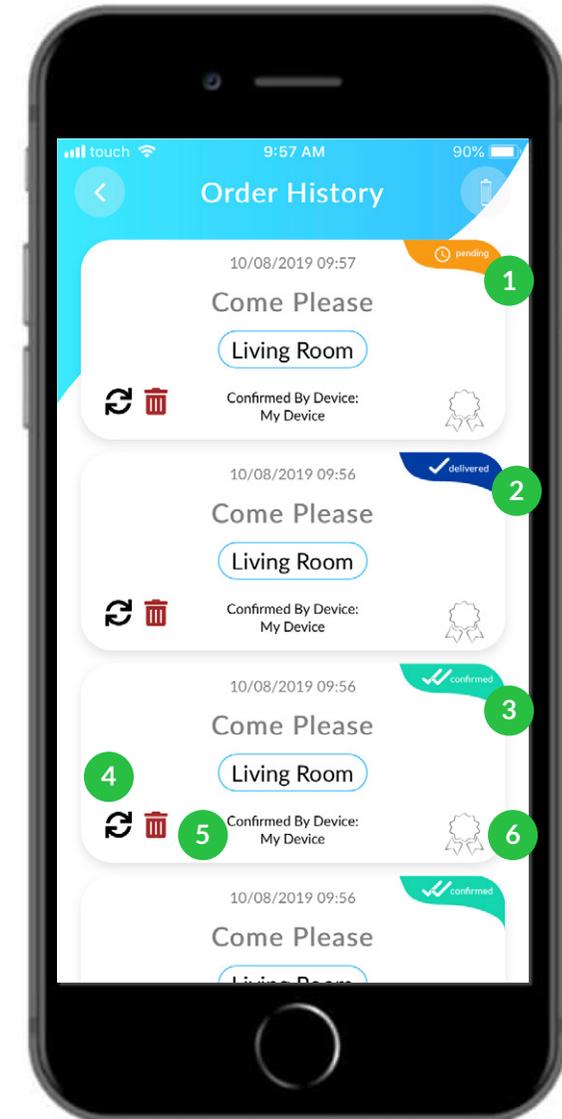
The profile settings allow you to do the following:

- 1 Edit your profile image and information
- 2 Receive invitations from other Ring N Bring users
- 3 Change the language of the app to either English, French or Arabic *(it also changes the language of the order received on the tablet)*
- 4 Toggle on/off the detect Venue option *(the app will automatically switch to which Venue you are currently in)*
- 5 Help Center allows you to read the terms and services and send feedback
- 6 Check to see if permissions has been enabled *(the app will make sure you have set all the nessesary permission to allow the app to access your Contact, Camera, Microphone etc...)*
- 7 By deleting your account, you will lose all your venues and info



Order History

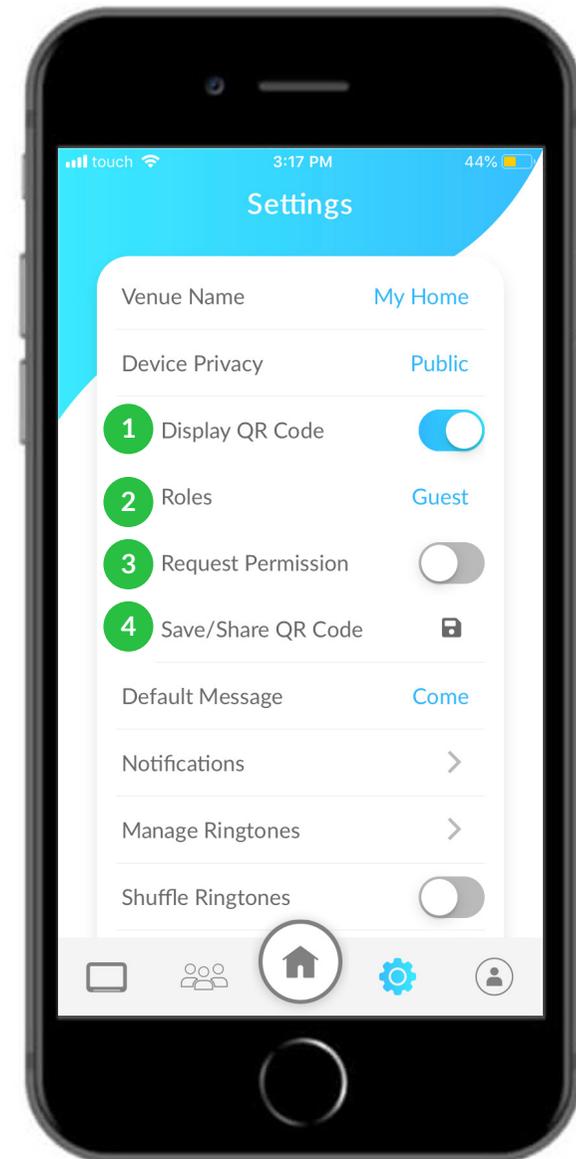
- 1 Orange: Your request is yet to be delivered
(Please make sure you are connected to the Wi-Fi)
- 2 Blue: Showcases that your request has been delivered to the intended recipient
- 3 Green: Confirmation from the intended recipient on your request
- 4 Resend the same request to the same intended recipient
- 5 Delete order from Order History
- 6 Tapping on the star will prompt an automatic 'Thank You' to appear on the main tablet screen



QR Code System

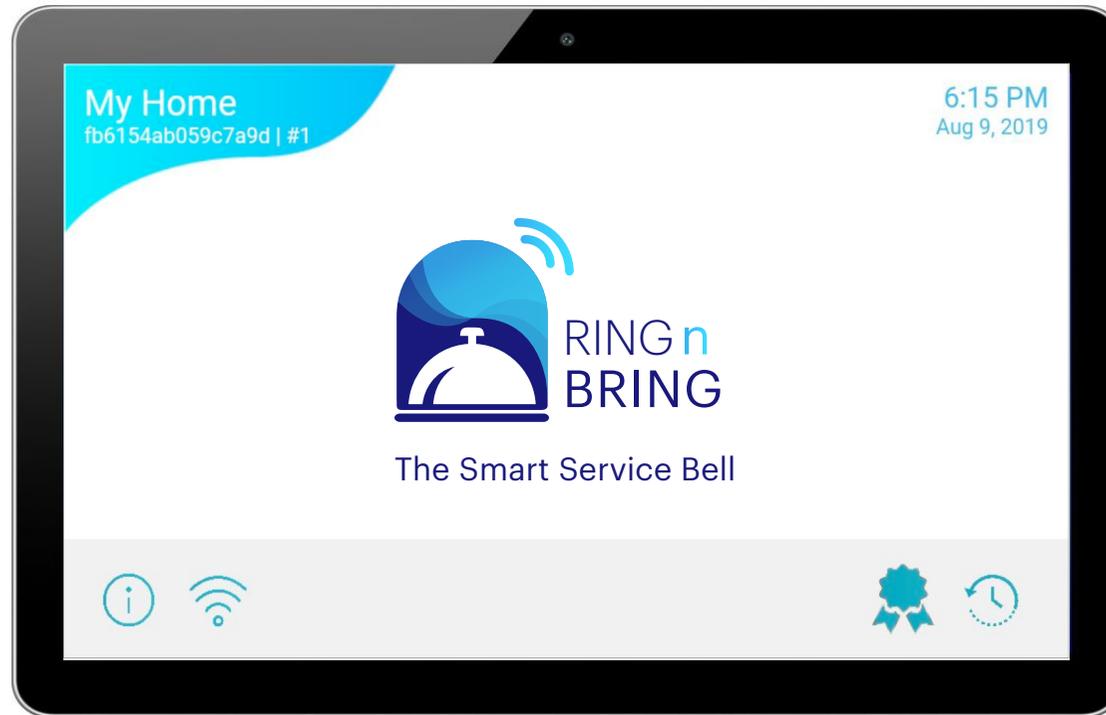
Once you to switch the Device Privacy from Private to Public

- 1 Toggle 'Display QR Code' to showcase a public QR on your device
(Any one with the app and in the vicinity will be able to join your device)
- 2 Change the roles of whom will join your device
(Options: Guest, 24hr Guest)
- 3 Toggle Request Permission
(Once activated, only the Owner of the venue can grant access)
- 4 Save/Share QR Code
(Once pressed, Owner will receive an option to save QR into camera roll or share it via WhatsApp/Email. Once the QR has been shared/stored, you can have go into camera roll, share it with your printer to have it physically printed to invite guests to your Venue)



How The Device Functions

Home Page



Once you have scanned and paired the Ring N Bring app to your device, you'll be ready to receive orders

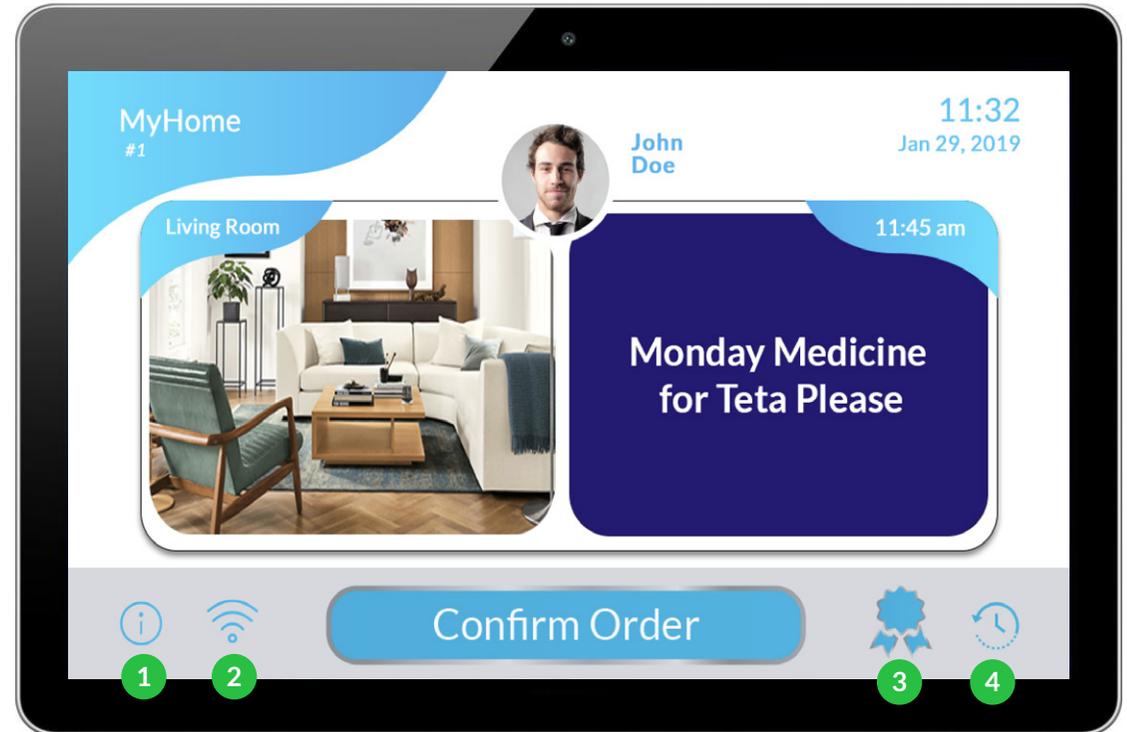
Received Orders

You will be able to view the requests and confirm them by tapping the confirm button.

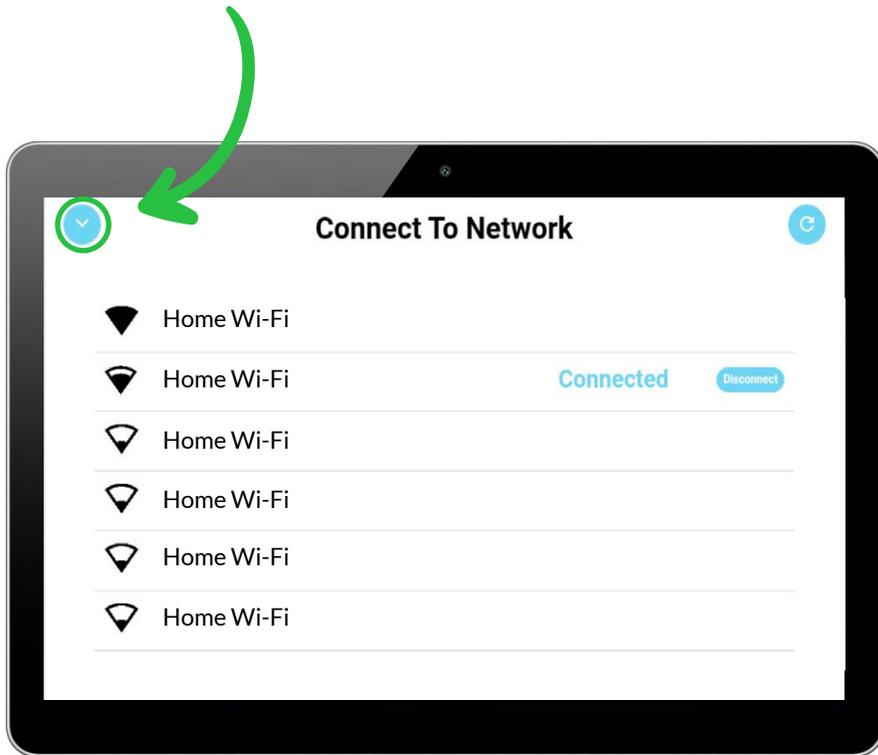
At the bottom right corner there are three sections from which you can navigate:

- 1 Tutorial - learn how to use the Ring N Bring device
- 2 Wi-Fi Settings - connect and change your Wi-Fi settings
- 3 Each order should be Confirmed once it has been read
- 4 Appreciation System - You can keep track of the accumulated points (Thank you's) your help/employee recieved throughout the day
- 5 Order History - see the previous requests that were sent

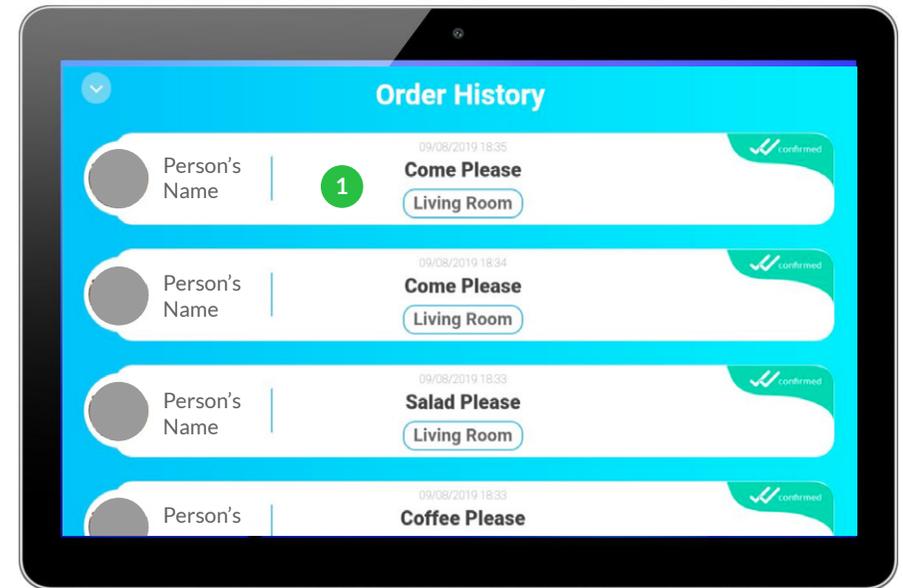
You will also be able to view and receive multiple orders on the device



Wi-Fi Settings and Order History



Configure Wi-Fi settings on the Ring N Bring device.
Tap on the 'Back' icon at the top of the screen
to take you to the home page



View your order history page for
received and confirmed requests

- 1 It includes who has sent the order through.
The Order: Come Please
Location: Living Room
Time in which the order was sent through

Warranty and Troubleshooting

Warranty

Device comes with a 1 year limited warranty

Warranty is automatically rendered void if the device is tampered with and misused

Refund applies only if the device is received with a defect

Please return it to the shipper within 2 weeks to assess its fault and ask for a refund

Troubleshooting

- 1** Problem: Device not turning on

Solution: Please make sure that the device is using the proper provided adapter and is plugged into a functioning electrical outlet *(See in page 7)*
- 2** Problem: Device won't connect to the internet to receive requests

Solution: Please connect the device to your internet enabled wifi using the wifi configuration page *(See in page 10)*
- 3** Problem: Device won't log in using my phone number

Solution: Please make sure that you have first logged into the RingNBring app on your mobile device to activate and verify your phone number *(See in page 6)*; select your correct country code, accept any sms verification messages and app notification messages you receive to make the device connect to your app *(See in page 6)*

EULA

EULA

This product is provided as-is, by using its software and hardware you agree to the EULA terms.

Ring N Bring reserves the right to change/modify the EULA at any time without notifying users.

When unpacking and installing the hardware, keep out of reach of children.

Ring N Bring is not liable to legal action in case of a user data breach by any third party.

The user is responsible for the safety of the operation of the hardware: the device needs to be connected to a stable power source and the humidity and the ambient room temperature should not exceed the recommended operable level.

Keep away from water and do not drop the device.

You are explicitly prohibited from attempting to modify the device's software and hardware.

Glossary

Glossary

- **Venue:**

The location that you manage your household, office or establishment where you would like your requests to be received and confirmed. A Venue can have multiple devices connected to it to receive requests.

- **Rooms:**

Each Venue can have one or more rooms. For example, an office can have Joe's Office, Jane's Office and the Meeting Room, while a home can contain Living Room, Bedroom, Dining Room, etc.

- **Device:**

The Ring N Bring device should be placed somewhere in your Venue where your orders are most likely to be heard and received.

- **Members:**

Each Venue has members who are granted access to send requests to the Venue's Devices. Members can be admins with full control or guests with limited and temporary access.