



## ONE (1) YEAR LIMITED REPLACEMENT WARRANTY STATEMENT

If your product becomes defective due to faulty material or workmanship within a period of 1 year from the date of purchase, we warrant to do the following:

- **For New Zealand Consumers:** We will replace the product with a new product, free of charge, or repair the product at our cost, at our discretion.
- **For Australian Consumers:** Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Your warranty is subject to the following conditions:**

- The item has not been misused, abused, neglected, altered, modified or repaired by anyone.
- The item has been subjected to fair wear and tear
- The item has not been used for trade, professional or hire purposes.
- The item has not sustained damage through foreign objects, substances or accident.

**Your warranty does not cover;**

- Components that are subject to natural wear and tear caused by normal use in accordance with operating instructions.
- Unauthorised/improper maintenance/handling or overload is excluded from this warranty.
- For guarantee claims, you will need to submit a proof of purchase in the form of a valid receipt that displays date and place of purchase.

This warranty does not replace but is in addition to your statutory rights.

This warranty does not apply to accessories supplied with the item.

This warranty applies only to the original purchaser and may not be transferred.

Replacement items will be covered by the limited warranty for the balance of the warranty period from the date of the original purchase.

**Please note:**

Only the defective product or parts returned to place of purchase will be replaced under this warranty.

---

**Australia Contact**

**Brand Developers Aust Pty Ltd**

Unit 3, 2 Roussos Place, Truganina, VIC 3029, AUSTRALIA

FAX: +61 3 9681 7825

**AUST Customer Care:**

**Email:** [customerservice@tvshop.com.au](mailto:customerservice@tvshop.com.au)

**Ph:** 1800 890 840

---

**New Zealand Contact**

**Brand Developers Limited**

Unit H, 686 Rosebank Road, Avondale 1026, Auckland, New Zealand

Private Bag 93204, Parnell, Auckland 1151

FAX: +64 9 306 8203

**NZ Customer Care:** **Email:** [customerservice@tvshop.co.nz](mailto:customerservice@tvshop.co.nz)

**Phone:** 0800 002 999