
Thank you for shopping with us, we hope
you love your Olli Ella purchase!

NEED YOUR INVOICE?

Your invoice will be emailed directly to the email address used to place
your order, please check your inbox.

SOMETHING NOT RIGHT?

If you need to return something, we offer 14 days to return merchandise. We do not accept
'change of mind' returns on sale merchandise, unless faulty. You will require a Returns Authorisation number prior to return, please
contact customerservice@olliella.com

For more info or to request an online return, see our returns policy via <https://olliella.com/pages/delivery>

CAN WE HELP?

Our Olli Ella community is very important to us. If we can help with anything or answer any questions, please email us at
customerservice@olliella.com
www.olliella.com

RETURN REQUEST FORM

Please ensure this form is completed and returned with product.

DATE: _____ CUSTOMER ORDER# _____

CUSTOMER NAME: _____ WRA# _____

QTY	PRODUCT	SKU	COLOUR	RETURN REASON

RETURN REASON CODE *(Please enter number is returns reason above)*

- 1.** Item Arrived Faulty
- 2.** Item not as Described
- 3.** Change of Mind
- 4.** Wrong Size
- 5.** Item arrived too late
- 6.** Other

Comment: _____

UK RETURNS ADDRESS

Attn: Olli Ella Returns
c/o Ogden Fulfilment Centre
Unit 3F Acre Park, Dalton Lane,
Keighley, BD21 4JH
