

How to beat the HEAT

Select "Hold for Pick Up"

Once you have been notified FedEx has your peonies....

1. Go to FedEx.com, enter your tracking number and select **Manage Delivery**
2. Select a convenient location from the drop down list.
3. **This change must be done on the day of shipping,** before your flowers are put in the hot truck on the delivery day.

Why shouldn't I have my peonies delivered to my door?

FedEx has many package drop off and pick up locations (Walgreens, Walmart...) located throughout the country. These locations are ideal for flower deliveries as they receive packages early in the day and are air conditioned. This is far better than having your flowers bouncing in the back of a hot truck all day. The store locations are often a better choice than a FedEx hub because they are closer to you and FedEx warehouses are not generally air-conditioned.



Tip from a Savvy Customer

"Can you please ship to the FedEx office? I will pick them up early in the morning. They have been so bad with delivery lately. They keep the flowers in the truck with the heat the whole day and deliver them in the evening."