

Office Use Only.

Date Received: _____



EXCHANGE FORM

OUR POLICY:

- **The Dog Mom Co does not allow for refunds, exchanges only**
- **Exchanges cannot be made for customized apparel unless a mistake was made on our end**
- **Store credit will be sent to accepted exchanges**
- **If you are exchanging for a new size/color/style we cannot reserve the desired item for you**
- **Customer is responsible for paying shipping for the item needing exchanged back to The Dog Mom Co**
- **Returns and exchanges can only be accepted within 30 days of the original purchase date**
- **Items must be unworn, unwashed, clean (items with excessive dog hair will not be accepted), and the tags still on**
- **You will need to place a new order using your store credit**

Ship items to: **The Dog Mom Co**
9700 Mackenzie Road, suite #217, Saint Louis MO 63123

Order # : _____

Name on Order: _____

Email: _____

Reason for Exchange: _____

INCLUDE THIS FORM IN YOUR PACKAGE