1.) To enter supervisory mode, press ENTER, CANCEL, CLEAR, 1, 2, 3. The screen will change to as seen below.



2.) Enter password \_\_\_\_\_ \_\_ \_\_ \_\_ \_\_



[Function Key Type]

3.) Press Settlement or #3 key on Keypad for Quick Replenishment



- 4.) Press Day Total will print a receipt showing host totals and terminal totals. Both should match.
- 5.) **Press Cassette Total** will print a receipt showing Initial, Dispensed, and Remaining totals. Remaining Totals should match physical bills in the cassette.
- 6.) **Press Add Cash,** 1<sup>st</sup> CST, Enter the total # of bills in the cassette, Press Enter Key, Press Apply.
- 7.) Press Cancel Key until the Welcome to screen appears.
- 8.) Open Vault Door by entering combination and turning handle, remove Cassette, install cash in cassette, install cassette, close vault door. Note: The combination may need to be entered again if door is able to lock while open.

## **Balancing Your ATM**

Understanding a few terms will help with this instruction.

 Day Total – This function closes out the totals for the ATM. For ease of balancing, this function should be performed before 2 PM. If "host result" message <u>does not</u> equal "OK" Day Total must be performed again.



2.) Cassette Total – This function will close out the physical totals for the ATM since the last time the Cassette Total function has been performed.



3.) Add Cash – This receipt should always be used when the Cassette is loaded. This will serve as the reference copy for the current bill count. Can be performed to show how much is left in the ATM.

	• ADD CASH #1 •	
	START = 09/20/2011 11:51:36   TODAY = 09/20/2011 11:51:36   TERMINAL # = P123456   COMMUNICATION ID = ATMI00	Unique Terminal Identification Number
Denomination of Bills dispensed from machine.	CASSETTE : CST1 CST2 CST3 CST4	
	DENOMINATION(\$) : 20, 0, 0, 0	
Number of bills added to machine.		

4.) Journal Entry – Any time the ATM is reset, transactions performed, or any operator function is performed an entry is made into the electronic journal. The journal verifies all transactions as being valid or invalid.

**Example of a Balance Inquiry** – this journal entry shows a balance inquiry performed by the cardholder.



Example of a Normal Transaction - this journal entry shows a normal transaction.



**Example of Transaction Not Approved** – this journal entry shows a transaction not approved by cardholder

financial institution.



Please visit <u>www.nasatm.com</u> for additional manufacturer errors codes and the steps required to correct them.