



www.cenzobags.com

Cenzo / Floto Repairs • 297 State Street • North Haven, CT 06473 • customerservice@floto.com

Cenzo Guarantee and Repair Form

2 Year Warranty: Cenzo products are guaranteed to be free of manufacturing defects for up to 2 years from your purchase date. If you experience any problems while your bag is under warranty please send it to the address below. Depending on the issue we will fix or replace your Cenzo bag and ship it back to you.

If you have a problem with a bag that you recently received please email customerservice@floto.com

Instructions: Fill out the information below and include 1 copy in the box + 1 copy in your Cenzo bag that needs to be repaired. Please send your bag to the address above. Repair turnaround time is 1-2 weeks.

Original Order #:

Model & Color of Item:

Customer Name:

Return Shipping Address:

Email Address:

Notes about the defect to fix: