

MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services:

Skinesiology Skincare (Pty) Ltd is a business in the Wellness and Beauty industries that provides Vibrational Skincare products. www.skinesiologyskincare.com

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 3 to 5 days and delivery will be confirmed by way of email or SMS. Confirmation will contain the unique tracking no. of your order and will be sent to you by the courier. Orders above the value of R649 or any 2 Skinesiology Skincare products will carry no delivery charges. Single product orders will carry a charge of R75 irrespective of the regional zoning. Delivery is limited to be within the borders of South Africa.

3. Export restriction (Optional)

The offering on this website is available to South African clients only.

4. Returns, cancellations and Refunds policy

The provision of goods and services by Skinesiology Skincare (Pty) Ltd is subject to availability. In cases of unavailability, Skinesiology Skincare (Pty) Ltd will refund the client in full within 30 days. In case of unavailability the client will receive notice within 5 days.

Cancellation of orders by the client will attract a 10% administration fee and return shipping cost will for the clients account.

Whereas Skinesiology Skincare (Pty) Ltd will take utmost care that all products shipped will have passed a rigorous Quality control process, like for like products will be replaced in the event of the client having received damaged goods. Reasonable proof and description of damage should be sent to and received by Skinesiology Skincare (Pty) Ltd. within no more than 2 days after receipt of damaged goods.

5. Customer Privacy policy

Skinesiology Skincare (Pty) Ltd shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from:

http://www.polity.org.za/attachment.php?aa_id=3569 .

6. Payment options accepted

Payment may be made via Visa and MasterCard.

7. Card acquiring and security

Card transactions will be acquired for Skinesiology Skincare (Pty) Ltd via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by Skinesiology Skincare (Pty) Ltd separately from card details which are entered by the client on PayGate's secure site. For more detail on PayGate refer to www.paygate.co.za.

9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

Skinesiology Skincare (Pty) Ltd takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and Skinesiology Skincare (Pty) Ltd chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, 112 Dorp str., Stellenbosch, 7600.

12. Variation

Skinesiology Skincare (Pty) Ltd may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by G2Design CC, based in South Africa trading as G2Design with registration number 1997/058880/23 and Anton Gerischer (Founder).

14. Skinesiology Skincare (Pty) Ltd contact details:

Company Physical Address: 112 Dorp str. Stellenbosch, 7600.

Email: info@skinesiologyskincare.com

Telephone: +27 62 951 7750

Website: www.skinesiologyskincare.com