





CARE INSTRUCTIONS

Timber Care Guide

Thank you for choosing our bespoke, prefinished timber product. We value your investment and want to ensure that your timber product remains in excellent condition for years to come. To help you achieve this, we have put together some essential care instructions that should be followed diligently. Neglecting these guidelines could lead to potential issues with your timber product.

Initial Handling:

When you first receive your door, please refrain from leaning it against an external wall. Placing the door in this manner can induce twisting or bowing over time. Instead, store it flat, in a dry, controlled environment.

Site Readiness:

Doors must not be fitted in a freshly plastered house. They should only be delivered to the site after all wet trades are finished and sufficiently dried. A moisture reading taken by an engineer must be recorded to ensure the optimal conditions for installation.

Proper Alterations:

If a door requires alteration, cutting, or planing, it must be immediately resealed (repainted) to prevent moisture absorption, which may lead to warping or splitting. Please use the top coat provided.

Premium primed Doors:

The doors should be completely finished before installation. Please utilize the provided top coat paint. Any alterations to a door, such as planing edges or cutting out ironmongery and hinges, necessitate three coats of external wood finish to preserve their integrity.

Post-Installation Maintenance:

Once your door is fully installed, pay particular attention to any cutouts and untreated edges. These areas are more susceptible to moisture penetration. Be sure to seal them completely with the same paint used on the door's surface.

Ideal Installation Weather:

It is advisable to schedule your installation on a dry day with suitable weather conditions. Installing your door during wet or humid conditions may compromise the effectiveness of the finish and invite potential issues.

By adhering to these comprehensive care instructions, you can significantly extend the lifespan of your bespoke timber product, maintain its visual appeal, and ensure its long-lasting performance.

