



Bespoke Door Purchase: What You Need to Know

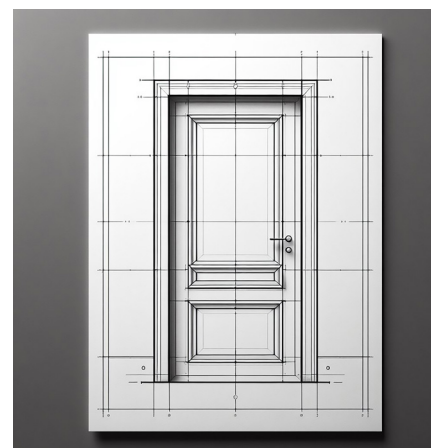
CONFIRMATION PROCESS:

For doors that require CAD drawings:

You'll be asked to carefully review the CAD drawing and confirm it. Once confirmed, your bespoke door goes into immediate production.

For bespoke door orders where a CAD drawing is not required:

Production starts immediately after the order is placed.



CANCELLATION POLICY:

As production begins promptly after a CAD confirmation and if a CAD drawing is not required, production starts just after the order is placed. **Cancellations cannot be accepted thereafter.**

This policy ensures the efficient utilization of materials and efforts invested in creating your door.

For more details or assistance, please contact our team at enquiries@directdoors.com.

Thank you for considering our bespoke door service!



The journey of your bespoke door:

Crafting Your Vision: We start by selecting premium materials like glass, panels, veneers and timber, tailored to your unique specifications.

Precision and Detail: Each element is cut with meticulous attention to detail, ensuring the highest quality.

Aesthetic Enhancement: If you've chosen a prefinished door, it undergoes a final decoration process to enhance its beauty.

Quality Assurance: Rigorous quality control ensures perfection at every stage.

Delivery Process: Shipping to our chosen UK port typically takes 8 weeks, with customs clearance potentially adding another week for international orders.

We appreciate your patience as we meticulously create a door that is uniquely yours.