

## Letter of Explanation for Disputes/Chargebacks

April 3, 2024

To: Susana Iglesias Fernandez

The following letter of explanation contains Bagaholic's authentication verdict for the item in question, as well as multiple picture comparisons of the item in question to authentic items, highlighting the differences if any.

- **Introduction**

item in question



authentic item



The item in question is supposed to be a **Vintage Chanel Maxi XL Medium Classic Flap bag**.

Most replicas look very similar to the original items. However, in most cases, they fail to copy the details. To verify the item's authenticity, we'll examine the item's details, paying attention to overall quality, hardware engravings, stamps, and serial numbers.

Any inconsistency is a red flag. If there are several red flags, that would mean that the item is a replica.

- **Hardware**

item in question



authentic item



After careful examination of hardware engravings, we concluded that they are different from the hardware engravings on the original item.

On the item in question, the stamp on the front hardware has the CC shape, which has not been seen on authentic Chanel items. On authentic items, the engravings might have a few different shapes, but never the shape of CC.

item in question



authentic item



The back of the front hardware piece is also not consistent with authentic items. The engraving is located vice versa on the oval hardware part.



There's a red flag when it comes to the hardware.

- **CHANEL 'Made In' Stamp**

The heat stamp font must be consistent with authentic items. This is by far the most important factor in authenticating an item as it's one of the most difficult things to replicate.

item in question



authentic item



Although the stamp seems to be similar to the original stamp, it's not the same.

On the item in question, the stamp is sloppy. Some letters are thicker than the other ones. The letters are also too close to each other.

Moreover, the inside pocket is made from fabric, which is never seen in Chanel bags unless the whole inside lining is fabric.





A few red flags were found when examining the heat stamp.

- **Serial number**

No serial number was located inside the item in question.

- **Conclusion**

As several red flags were found during the examination, based on the pictures provided, in our opinion a **Vintage Chanel Maxi XL Medium Classic Flap bag** with no serial number is **NOT AUTHENTIC**.

Authenticator: Anastasiia Bagaholic

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