

LIVLY

RETURN POLICY

We will gladly accept returns of new and unused merchandise that is in its original packing with tags.

You may return your purchase for a refund of the original merchandise value within 15 days. *

Exchanges may be made within 30 days of purchase. Original shipping cost is not a subject for a refund.

All Sale is Final Sale, and not eligible for refund or exchange.

Gifts are eligible for exchange or store credit only.

Refunds are processed either in the original form of payment or a store credit.

* Returns must be postmarked within 15 days of the date of delivery to be eligible for a full refund.

Once we receive the return package, an email confirmation will be sent and the refund will be processed within 10 business days. Please allow 1 to 2 billing cycles for your account to be credited.

Please fill out the information below and include this form in the return shipment.

LIVLY is not responsible for returns that do not arrive at our warehouse.

We recommend saving your tracking number to ensure your package is delivered safely.

RETURN FORM

Please ship returns to the address listed at the bottom of this form.

Order No: _____ Name: _____

E-mail: _____ Phone No: _____

Reason for return:

- Too big
- Too small
- Did not meet expectations
- Product did not match website description
- Other: _____

Thank you for Shopping with us!

LIVLY

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Phone: 305-974-4057