

# OWNER'S MANUAL



## THE "GO-ANYWHERE"

COMMODE, SHOWER 'n TUB CHAIR

"CST"

## **IMPORTANT - READ THIS CAREFULLY AND COMPLETELY!**

Congratulations and Welcome to GO! Mobility Solutions' family of innovative products and aids designed to assist physically-challenged individuals to get out and GO! in ways never thought of before. We are confident that this product will change your life as it has for so many others. Please be advised that, **from time-to-time, improvements and modifications are incorporated into our products which may not be reflected in the printed manual. For the most up-to-date information please logon to [www.GoesAnywhere.com](http://www.GoesAnywhere.com), click on the "Products" tab and find the downloadable link to the User Manual PDF file for the product that you own.** Should you have any questions or require any additional information not found within this manual, please logon to the website and click on the "Contact Us" link or phone us, toll free, at (800) 359-4021. **It is highly recommended that you review this manual carefully prior to use of your Go-Anywhere Chair™.** We would also appreciate receiving any feedback and comments that you may have to offer so that we may continue to monitor and improve our customers' quality of life.

## **WARRANTY NOTICE – WARNING AND DISCLAIMER**

Please see LIMITED WARRANTY below. If this warranty is not acceptable, return the chair for a full refund **PRIOR TO USE.** Contact GO! Mobility Solutions for shipping instructions and a Return Authorization **BEFORE** returning any product.

**The "Go-Anywhere" Chair™ is not designed for use on surfaces having more than one plane, i.e.: it is not intended to be moved up or down steps or over curbs.** This product has been designed and tested only under conditions wherein all four casters maintain coincidental contact with the horizontal surface beneath it. If thresholds, shower curbs or barriers are encountered that exceed ½" in height, the area in question should be brought within the code for handicap accessibility as specified by the Americans with Disabilities Act (ADA). Use of this product under conditions other than those specifically described above shall void this warrantee in its entirety.

The “Go-Anywhere” Chair CST™ has been designed and successfully tested for use by persons NOT exceeding 250 pounds. This product is NOT intended for use by persons weighing more than 250 pounds. Should any individual exceeding 250 pounds choose to use this product for any reason, he or she does so entirely at his or her own risk and contradictory to the recommendations and warnings of GO! Mobility Solutions. Use by any person in excess of the 250-pound weight limit shall void this warranty in its entirety.

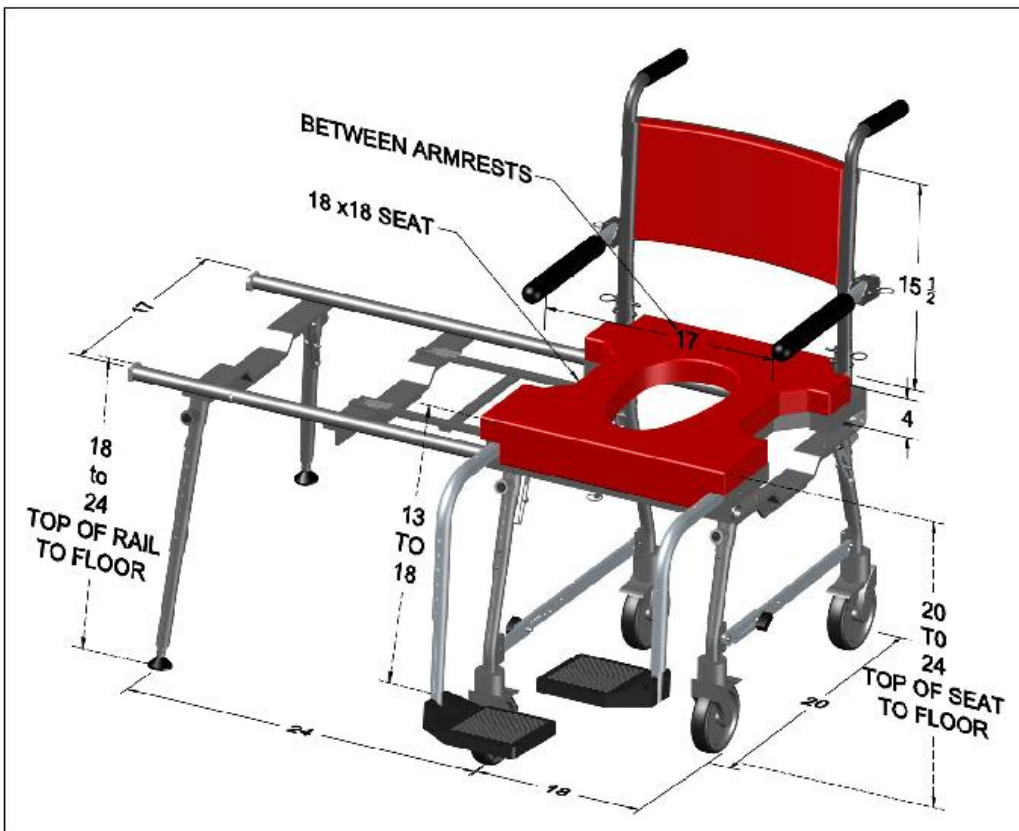
The “Go-Anywhere” Chair™ may become damaged in its (optional) soft travel case should any heavy object be dropped on it. If any aluminum tubing becomes dented, telescoping parts may be affected rendering them dysfunctional. These parts should be replaced as soon as possible.

Carefully follow the step-by-step unpacking, assembly, operating and disassembly instructions as specified below. For additional assistance please view the corresponding videos at [www.GoesAnywhere.com](http://www.GoesAnywhere.com).

## **PRODUCT OVERVIEW**

The “Go-Anywhere” Commode, Shower ‘n Tub Chair™ provides a safe, practical and convenient means for disabled individuals to travel wherever and whenever they want. You will be confident and secure knowing that commode and bathing facilities are at your disposal. Uncomfortable, sometimes even embarrassing, bathing and toileting experiences away from home are now things of the past thanks to this revolutionary new product.

The “Go-Anywhere” Commode, Shower ‘n Tub Chair™ consists of two components: The **rolling frame** is used to transport the user from his or her bed to over a commode and/or into a roll-in shower. Where a roll-in shower is unavailable, the **rolling frame** may be connected to the **tub section** which may be set-up in most bathtubs, enabling the user to easily glide over a bathtub wall and into a position beneath a showerhead. The “Go-Anywhere” Commode, Shower ‘n Tub Chair™ is designed to work with both left- and right-handed tubs.



Weight-bearing capacity = 250 lbs maximum.  
 Weight = 31 lbs + 10 lbs travel case.  
 Custom-length bridge members are available.

Just as a wheelchair must be comfortable, so must a commode/shower chair. That is why the “Go-Anywhere” Chair™ was designed to be as versatile as possible. With a maximum width of just 18”, the “Go-Anywhere” Chair may pass through even the narrowest of doorways. The seat height may be adjusted to accommodate for variable heights by shortening or extending the telescoping legs. By extending the front legs and shortening the rear legs, the seat may be leaned back, slightly, providing additional comfort and stability for those having limited balance and/or upper body control. The camber built into the legs helps to ensure the overall stability of the chair even with rear lean. The telescoping legs supplied with the fixed tub section allow for it to

be set to a height that matches the rolling section providing for a safe and easy level glide back and forth. Footrest heights are adjustable as well to suit the needs of each individual.

The Go-Anywhere Commode, Shower ‘n Tub Chair™ is:

- Safe and easy to use.
- Simple to assemble; no tools are required.
- Lightweight and durable, constructed of high quality aircraft-grade aluminum.
- Compact, Convenient and PORTABLE!
- Rust and corrosion-resistant, easy to clean and virtually maintenance-free.
- Adjustable; the seat and footrests may be easily adjusted without the use of any tools.
- Comfortable; the seat and backrest cushions are constructed of durable, waterproof foam providing for maximum comfort. Both are attached to the chair frame with Velcro™ rendering them easily removable for cleaning or replacement.

## **PRACTICE MAKES PERFECT!**

PLEASE do not become discouraged if you have problems either with the assembly or use of the “Go-Anywhere” Chair™ on your first try. Like with anything else, familiarity and practice will serve to continually improve your experience with your new chair. Additionally, as your chair is brand new, some of the hinges or telescoping parts will be snug, initially. They will “break-in” and operate more easily with each use. Of course, should you have ANY problems, please log on to [www.goesanywhere.com](http://www.goesanywhere.com), e-mail us at [support@goesanywhere.com](mailto:support@goesanywhere.com) or call us at (800) 359-4021.

## **UNPACKING INSTRUCTIONS AND PARTS INVENTORY**

1. *PAY CLOSE ATTENTION TO THE ORDER IN WHICH YOU UNPACK THE CONTENTS OF THE CASE SO THAT YOU WILL BE ABLE TO REPACK IT EASILY IN THE REVERSE ORDER.*



2. The “Go-Anywhere” Commode, Shower ‘n Tub Chair™ is composed of thirty (30) individual components in addition to the wheeled travel case:

- (1) **seat assembly**
- (1) **rolling frame** (pre-assembled w/ seat assembly)
- (1) **“L”-shaped end stop** (pre-assembled w/ seat ass’y)
- (1) **backrest cushion** (pre-assembled w/ seat ass’y)
- (1) **seat cushion** (pre-assembled w/ seat assembly)
- (2) **push handles**
- (4) **legs w/ swivel casters** (front pr. pre-assembled w/ seat assembly; rear in accessory pouch)
- (2) **cross braces** (in accessory pouch)
- (1) **tub section**
- (2) **legs w/ adj. non-skid glides** (pre-assembled w/ tub section)
- (2) **bridge tubes** (in accessory pouch)
- (1) **“H” bridge lock** (in accessory pouch)
- (2) **footrest support twist connectors** (pre-assembled w/ footrest assemblies in accessory pouch)
- (2) **curved footrest supports** (pre-assembled w/ footrest assemblies in accessory pouch)

- (2) **footrests** (pre-assembled w/ footrest assemblies in accessory pouch)
- (2) black **knobs** (pre-assembled on cross-braces in accessory pouch)
- (1) zippered **accessory pouch** (for packing only)
- (2) **upholstered foam dividers** (for packing only)

Please note that, although they are delivered as one pre-assembled unit, the **seat assembly, rolling frame, seat cushion, backrest cushion, end stop** and (2) of the (4) **legs w/ swivel casters** are all separate parts. Similarly, the **tub frame** and (2) **legs w/ adj. non-skid glides** are delivered as a pre-assembled unit, as are the (3) components to each of the footrest assemblies which are delivered assembled as well. *EVEN THOUGH YOU ONLY HAVE SIXTEEN (16) ITEMS TO ASSEMBLE, PLEASE MAKE SURE THAT ALL THIRTY (30) COMPONENTS ARE ACCOUNTED FOR.*

3. The wheeled **rolling frame** has four (4) legs; the **tub section** has two (2). All four (4) **legs w/ swivel casters** on the **rolling frame** have total-locking swivel casters meaning the wheels can neither turn nor swivel when the locks are engaged. Two (2) **cross braces** are provided which add stability to the **rolling frame**. The **tub section** has two (2) legs each having adjustable non-skid swivel glides. (*Note: All six (6) legs w/ swivel casters are ‘scored’ with a line to help you align the spring pin buttons with the adjustment holes and color-coded to identify their respective leg sockets.*) The **seat assembly** includes the seat base and the seat back, two (2) armrests, acceptor tubes for the two (2) **push handles**, and acceptor sockets for the two (2) **footrest assemblies**. The two (2) **bridge tubes** and “H” **bridge lock** are used in conjunction with the **tub section** for conveying the **seat assembly** from the **rolling frame** to the **tub section** in instances when in a roll-in shower is not available. There is an **end stop** installed in one side, or the other, of the **seat assembly** at the rear of the **rolling frame**. The **end stop** may be removed and installed in the opposite side of **rolling frame** depending on which direction the chair needs to face.

## ASSEMBLY INSTRUCTIONS



1. Unzip and open the lid of the (optional) travel case, or carton, in a location near to where the occupant will transfer into the “Go-Anywhere” Chair™, preferably on a raised, flat surface such as a bed, table or luggage rack.

2. Remove the zippered **accessory pouch**, placing it within reach, and open the pouch.



3. With the **seat assembly** still in the case, one-at-a-time, raise each of the (4) tethered upper legs (two have the lower legs w/ casters already installed) from the **rolling frame**, placing each into its corresponding leg socket, giving it a push until you feel it lock into place.

The tension of the ball plunger(s) located at each of the leg sockets on both **rolling frame** and/or **tub section** may be loosened or tightened as needed.



4. Remove the two (2) **legs with swivel casters** from the zippered **accessory pouch**. *There are left and right caster legs.* Install them so that the colored dots on the lower legs match those on the tethered upper legs (so exposed bolt heads at the bend in each leg face outwardly from the chair).



Depress the spring pin button on each caster leg and insert them into the open ends of the two available tethered legs on the **rolling frame**. Once the spring pin button is inside the tube, turn the caster leg slightly in either direction until the spring pin button pops through the center hole in the upper leg. (*Note: there are score lines on each of the legs to help you line up the buttons with the holes.*)

5. Remove the **rolling frame** from the travel case by grabbing the seat frame, turning it right-side-up and placing it on all four casters.



Using the spring pin buttons and adjustment holes in the telescoping legs, adjust the height of the **rolling frame** so that the occupant may safely and comfortably transfer to the “Go-Anywhere” Chair™. This may involve some trial and error. Ensure that the frame will fit over the commode as well, if necessary. Make sure that each telescoping leg is secure with a spring pin button protruding through one of the adjustment holes.

The front legs may be extended to be longer than the rear, resulting in additional rear lean. The camber built into the legs provides added stability. (If you choose to add rear lean, be sure to test the chair BEFORE USE to ensure that it will not tip over backwards.) *Individuals having limited upper body strength and/or balance will find themselves more comfortable with the additional rear lean.*



6. Remove the (2) **cross braces** from the zippered accessory bag. Loosen thumb screws allowing each **cross brace** to unfold. *There are left and right cross braces.* Install each **cross brace** by placing its keyway over the protruding bolt head of its corresponding leg as indicated by the colored dots. Align the groove of both long and short sections, draw them together, pulling the caster legs toward one another. Tighten the thumb screws to secure them.



**IMPORTANT: Never attempt to use your Go-Anywhere Chair™ without both cross-braces being properly installed. Using the chair without them could result in structural failure which, in turn, may cause serious injury or death.**



7. When delivered, the **seat assembly** will already be mounted on the **rolling frame**. Remove the (2) through-pins (with pull-rings attached to the frame with nylon cables) securing the seat back in its folded position. Raise the seat back up fully, allowing it to drop into its support sockets. Push down firmly on the top of the backrest until it snaps into place. Lock the backrest into place using the two through-pins. Ensure that the pins, when inserted through the diameter of the tubes, extend entirely through the tubes and lock firmly into place.



Remove the **upholstered foam divider** that protects the seat cushion; return to travel case for storage.



8. The **armrests** are part of the **seat assembly**. Remove the through-pins, securing the **armrests** in their folded position. Once the **armrests** are lowered, the through-pins may be inserted into, and through, the **armrests** and backrest supports, locking them in place. This will prevent the armrests from being raised. It is recommended



that the **armrest** on the opposite side of the chair from where the occupant will be transferred, be lowered, and locked, into position prior to performing the transfer.

9. Remove the **push handles** from the **accessory pouch** and insert them into the openings located at the top of the backrest. Rotate them until the spring pin buttons pop into place through the holes provided.

10. Remove both left and right **footrest assemblies** from the zippered **accessory pouch**. Install them into their (color-coded) respective openings located on the front face of the **seat assembly**. Holding each at a horizontal position parallel to the front face of the frame, as shown, insert the footrest paddle fully, then rotate it to its down position.



11. If, at this point, there is a roll-in shower available, assembly is complete. Return the zippered **accessory pouch** containing the unused **bridge tubes** and “**H**” **bridge lock**, back to the travel case and proceed to “**OPERATING INSTRUCTIONS**”.

12. If mounting, or remounting, the seat cushion to the aluminum **seat assembly**, press the Velcro located on the front face of the cushion to the front of the chair first, then lower it on to Velcro located at the top of the aluminum seat pan, from front to back, as you stretch the cushion toward the rear of the seat.

The seat and back cushions are constructed of high-quality closed-cell foam thoughtfully designed and manufactured to assure maximum comfort and protection. Ensure that you do not place any heavy and/or pointed objects on top of them or pack anything on top of them (such as any other part of the chair). Because the foam is closed-cell, it will not spring back after being compressed for extended periods of time. Any indentations in the

foam caused by such compression may become permanent. Do not place anything sharp on top of the cushions as the vinyl surface can puncture or tear.

**Should a roll-in shower not be available to you, please continue on to Instruction “13”.**

13. The **tub frame** is required only when access to a roll-in shower is not available. The **tub frame** may be used with a standard bath tub, a sunken tub or with a stall shower having a lip, ledge or step that cannot be “rolled over”. Should this be the case, prepare the **tub frame** as follows (*Complete this procedure BEFORE the user transfers, or is transferred, into the chair*):



a) After having adjusted the **rolling frame** to its desired height, roll the chair into position adjacent to the bathtub facing the wall on which the shower head is located and parallel to the bathtub where either the water will spray or within easy reach of a hand-held shower device. *Engage all four caster locks.*

b) If the “L”-shaped **end stop** is already installed in the side of the chair furthest from the bathtub, then leave it there. If, however, it is installed in the side closest to the tub, first, remove it by depressing the spring pin button beneath the aluminum tube and pulling it



out and then reinstall it in the opposite side of the **rolling frame**, at the rear of the chair (i.e.: so it is installed in the side of the chair furthest from the bathtub). THIS IS VERY IMPORTANT as the **end stop**, in conjunction with the seat lock, prevents the **seat assembly** from gliding off of the **rolling frame** on its trip back from the **tub section**.

c) Remove the (second) **upholstered foam divider** that separates the **tub section** and the **rolling frame** from the travel bag, exposing the **tub section** and remove it, placing it on a raised flat surface with the leg sockets facing up. Place the **upholstered foam divider** into the travel case with the one put away previously and set it aside.



d) One at a time, tilt-up and install both upper legs by into its corresponding leg socket, giving each a push until you feel them lock into securely in to place.

e) Align score line with holes. Pull legs out until the spring pin button pops through first hole (shortest leg length).



f) Remove the (2) **bridge tubes** and the “H” **bridge lock** from the **accessory pouch**. Place the now-empty **accessory pouch** into the travel case with the **upholstered foam divider** and store.

g) Insert the **bridge tubes** into the open aluminum tubes of the **tub section**. Take the **tub section** with attached **bridge tubes** into the bathtub. Turn the **tub section** over so it is standing upright on its adjustable glides with the bridge tubes resting on the edge of the tub.



h) While standing either inside the tub or straddling the tub wall, insert the remaining open end of each **bridge tube** into its respective counterpart on the **rolling frame**. Install the “**H**” **bridge lock** by placing the grooved tabs into their respective notches located



on the **rolling frame**, beneath the **seat assembly**, midway between the **bridge tubes**, and lock it in place using the latches and buckles at the **tub section**.

The **tub section** should now be firmly secured to the **rolling frame** and the legs of the **tub section** should be suspended above the bathtub or shower floor.



i) Using the spring pin buttons and adjustment holes in the telescoping legs of the **tub section**, extend (lower) both of the legs so that they are as close as possible to the floor of the bathtub or shower. Make sure that each telescoping leg is secure, having a push-button protruding through one of the adjustment holes

j) Using the adjustable non-skid swivel glides at the bottom of each leg, adjust the glides so that they raise or lower until the **tub section** is stable within the tub and does not wobble or rock. Loosen the hex nut on each of the glides first, then adjust the length of the bolts and finally re-tighten the hex nut to lock the length.



*Note: The swivel feet in the **tub section** have a 1+” adjustment range. Make big adjustments with the spring pins and fine adjustments with the swivel feet. ALWAYS CHECK THE SWIVEL FEET BEFORE USING THE CHAIR. Extending any too far out of its leg might cause it to be unstable or, even worse, to dislodge from the leg.*

k) Finally, test the entire “Go-Anywhere Chair™” assembly by unlocking the **seat assembly** from the **rolling frame**, using the retractable spring lock located at the front of the seat assembly, and slide the seat across the **bridge tubes** to the **tub frame**.



To release the retractable spring lock, pull the ring outward, turn 90° and release. The ring will now be extended away from the **seat assembly** further than it had been. Slide the seat towards the **tub section** a few inches or so, turn the ring back until it recedes to its original position and release. The

ring is returned to “auto-lock” position. When the **seat assembly** is slid either all the way across to the **tub section** or back to the **rolling frame**, the retractable spring lock will lock automatically at the appropriate location.

## **OPERATING INSTRUCTIONS**

1. **IMPORTANT: ALWAYS ENGAGE ALL FOUR CASTER LOCKS BEFORE TRANSFERRING TO, OR FROM, THE CHAIR AND WHEN GLIDING TO, AND FROM, THE TUB FRAME. FOR MAXIMUM STABILITY AND SAFETY, ENSURE THAT THE FRONT WHEELS AND THE REAR WHEELS ARE LOCKED IN THE POSITION SUCH THAT THE WHEELBASE IS AT ITS MAXIMUM, I.E.: THE WHEELS ARE NOT TURNED IN, BENEATH THE CHAIR.** Engage the brakes on the casters by pushing down on the brake levers. Release them by lifting up on the levers.



2. **IMPORTANT: Never attempt to use your GO-Anywhere Chair™ without both cross-braces being properly installed. Attempting to use the chair without them could cause structural failure which could result in serious injury or death.**

3. The **armrests** are constructed of double-thick walled aluminum tubing for the purpose of supporting the weight of users who wish to use them to push up on. *Please be advised, however, that the armrests, or their brackets, can bend, depending upon the weight of the user and where on the armrest his, or her, hands are placed.* For the least amount of stress on the aluminum tubing (reducing the chances of the **armrests**, or brackets, being bent), it is recommended that the user push up on the **armrests** as close to the backrest as possible. The further out on the **armrests** weight is placed, the greater the chances are that they may bend.

4. **IMPORTANT NOTE (ESPECIALLY FOR MALE USERS!):** Due to the importance of maximizing the compactness of the Go-Anywhere Chair, the **seat assembly** must pass in fairly close proximity to both frames and bridge members as it glides back and forth. As such, any body part protruding below the seat opening may make contact with the front-to-rear-running support members of the frames or with any portion of the **bridge lock**, especially the latch. **TAKE SPECIAL CARE TO ENSURE THAT NONE OF YOUR "PARTS" GET CAUGHT ON ANY OF OUR PARTS ON THEIR WAY ALONG THE BRIDGE!**

5. In order to use the **tub section**, the **footrests** must be removed before gliding the seat over the bathtub wall. The occupant's legs must be lifted over the tub wall into the bathtub before the **seat assembly** can be slid across the **bridge tubes**. Once the occupant is safely inside the bathtub, the **footrests** may be reinstalled or his, or her, legs may be left to dangle or to rest and soak in the tub.

6. In order to release the **seat assembly** and permit it to glide, pull out the ring of the seat lock located on the front of the seat and turn it 90° so it stays in the “open” position. The **seat assembly** may then be slid from the **rolling frame** along the **bridge tubes** to the **tub section**. Once the **seat assembly** is released from the **rolling frame** and slid a few inches toward the **tub section**, pull and turn the ring 90°, returning it to its “auto-lock” position, and release. When the **seat assembly** is slid the remainder of the way to the **tub section**, the lock will automatically capture the **seat assembly**. Additionally, the **tub section** has a stop at its far end which will prevent the **seat assembly** from sliding off its track.



To return the **seat assembly** to the **rolling frame**, pull the ring again to the “open” position. As soon as the **seat assembly** is released from the **tub section** and slid a few inches toward the **rolling frame**, pull and turn the ring 90°, returning it to its “auto-lock” position, and release. When the **seat assembly** is slid the remainder of the way to the **rolling frame**, the lock will automatically capture the **seat assembly**. To ensure that the **seat assembly** cannot roll off its track on its return trip, make sure that the “L”-shaped **end stop** is installed and secured in the aluminum tube at the rear of the **rolling frame** BEFORE returning the **seat assembly** from the **tub section** to the **rolling section**.

7. After the user has completed showering and has slid back, and locked, the **seat assembly** to the **rolling frame**, disengage the **tub section** from the **rolling section** by opening the latches on the “H” **bridge lock**. Remove the **bridge tubes** from the **rolling frame**. The rolling chair is again free to roll once the brakes on the casters have been disengaged.

8. Following each use, towel dry all parts of the chair. Occasionally, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew.

## DISASSEMBLY & PACKING INSTRUCTIONS

1. Place the (optional) travel case on a raised, flat surface such as a bed, table or luggage rack. Remove the **accessory pouch** and place it aside, nearby.
2. Place the **"H"-bridge lock** and **bridge tubes** into the zippered **accessory pouch**.
3. One at a time, if necessary, screw the adjustable glides down into the legs of the **tub section**, making them as short as possible.
4. Remove the first of the two **tub section** legs from its respective socket by giving a firm tug. Depress the spring pin button and slide the smaller-diameter leg as far in as it will go, beyond all spring pin holes, into the wider-diameter leg, making it as short as possible. Place leg alongside **tub section**.

Repeat this procedure with the remaining leg, placing it alongside opposite side of the frame.

5. Place the **tub section**, with its leg sockets pointing down and open ends of the tubes placed against the (hinged) back of the travel case.
6. Place one of the **upholstered foam dividers** on top of the now folded **tub section**.
7. Remove the **footrest assemblies**, collapse to shortest positions possible, fold each at its hinge and place them in the zippered **accessory pouch**.
8. Remove the **push handles** from the backrest supports and place both into the zippered **accessory pouch**.



9. If installed, remove the through-pins securing the **armrests**, raise the **armrests** so they are parallel to the backrest and reinstall the through-pins, locking both **armrests** into their vertical position.

10. Remove the second **upholstered foam divider** from the travel case and place it on top of the seat cushion. Failure to do so may result in permanent impressions being left in your **seat cushion**.

11. While standing behind the chair, remove the locking pins from the backrest. Pull-up on and fold the backrest down over the seat base. Re-install the locking pins to prevent the backrest from falling open in the next step. Until the chair is broken-in, should the backrest fit too snugly, you may need to give it a “pop” with the palm of your hand, beneath the backrest, at its center. The fittings will relax with use.

12. Turning it over, place the **rolling frame / seat assembly** (including the **upholstered foam divider**), with its legs pointing up, into the open travel case.

13. Loosen black **knobs** and remove both **cross-braces**, securing them in folded position using black **knobs**. Store them in the zippered **accessory pouch**.



14. Depress the spring pin buttons and remove both **REAR legs w/ casters**. Do not remove the front ones. Place the **REAR legs w/ casters** into the zippered **accessory pouch**.

15. Zip the pouch closed and place it inside of the upside-down **rolling frame**.

16. Without removing the front **legs w/ casters**, pull the tethered lower legs out of their respective sockets, and lay them alongside the frame.



17. Depress the spring pin button and slide the smaller-diameter leg as far in as it will go into the wider-diameter leg, making it as short as possible. Repeat with remaining leg. Lay the casters down on top of **zippered pouch**.



18. Close the travel case.

## **MAINTENANCE INSTRUCTIONS**

1. Following each use, towel-dry all parts of the chair. If used as an everyday-use chair, it is recommended that, after each use, your Go-Anywhere Chair™ be laid on its side for a little while to permit any accumulated moisture to drain out. Over time, moisture could cause the rubber stem at the top of the caster assembly to loosen and become dislodged from the tubular leg. Should this occur, follow the steps delineated below under “Troubleshooting Tips”.

2. From time-to-time, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew. Make sure to peel the cushions off only when they are dry to prevent having the Velcro peel off with them.

Hydrogen peroxide sprayed on the cushions works very well to clean them or you may wipe them down with an antibacterial soap.

3. Periodically apply 100% silicone spray to the bolt threads at the hinges and to the casters. You can find silicone spray at any hardware store, and it's great for all kinds of stuff.

4. Replacement cushions may be ordered from GO! Mobility Solutions either on-line at [www.goesanywhere.com](http://www.goesanywhere.com) or by calling (800) 359-4021.

## TRAVEL WITH YOUR GO-ANYWHERE CHAIR™

When traveling entails flying and airport security, be prepared! You are, most assuredly, going to be confronted with one or more potential obstacles.

Know your rights! There are numerous resources available on-line from which you may easily glean the specifics using a keyword search for “airline and wheelchair”. Your Go-Anywhere Chair™ is a “fragile medical device” which should be “gate-checked” *whenever possible* and is not chargeable as passenger baggage.

You can review a chart of all airlines baggage fees at:

[http://www.bestfares.com/news-newsID589-Airline\\_Checked\\_Baggage\\_Fee\\_Chart.html](http://www.bestfares.com/news-newsID589-Airline_Checked_Baggage_Fee_Chart.html).

Review TSA regulations specific to travelers with disabilities at:

<http://www.tsa.gov/travelers/airtravel/specialneeds/index.shtm>.

Air travel for people with disabilities is a hassle and can be embarrassing and downright uncomfortable. Following the steps in the aforementioned process will not change this fact, unfortunately, though it will make it a little less miserable.

And, because your rights are protected by the Air Carrier Access Act (14 CFR, Pt 382) if you experience any sort of problem that is directed solely to your disability, immediately ask for a Complaint Resolution Official. The C.R.O. is there to resolve problems that may arise due to your disability and for no other purpose. They are, by law, supposed to be available to any departing or arriving flight. Do not be forced into any "assistance" that you did not ask for or do not want and on the other hand, ask for assistance that is supposed to be there but is not readily available. Go to the following link for more information:

[http://www.disabilitytravel.com/airlines/air\\_carrier\\_act\\_details.htm](http://www.disabilitytravel.com/airlines/air_carrier_act_details.htm)

FOR ADDITIONAL UP-TO-DATE INFORMATION AND INSTRUCTIONS PLEASE VISIT OUR WEBSITE AT:

[www.GoesAnywhere.com](http://www.GoesAnywhere.com).

## TROUBLESHOOTING TIPS

1. **PROBLEM:** The foam sleeves on my **armrests** or **push handles** slip off of the aluminum tubing.

**SOLUTION:** Wrap the aluminum tube in two or three locations along the aluminum tube with some electrical or duct tape in order to provide additional friction.

2. **PROBLEM:** The tethered upper legs either require too much force to push them into their respective sockets, or, once installed in their sockets, seem loose.

**SOLUTION:** Adjust the tension of the ball plunger(s) located at each of the leg sockets on both **rolling frame** and/or **tub section** by loosening or tightening them as necessary.

3. **PROBLEM:** The **seat assembly** becomes detached from the **rolling frame** and needs to be remounted.

**SOLUTION:** Lay the **rolling frame** on its side and slide the **seat assembly** on to its nylon rollers located on the underside of the **rolling frame**. The retractable spring lock located on the front of the **seat assembly** should automatically lock when the seat is slid into the proper position with the lock in “auto-lock” position [See #6 under “Operating Instructions”, above].

4. **PROBLEM:** I am concerned that the adjustable non-skid swivel glides located at the bottom of each of the four legs on the **tub section** might slide or that they could scratch or damage the surface of the bathtub.

**SOLUTION:** Place a rubber bath mat on the floor of the tub before placing the **tub section** down.



## **LIMITED WARRANTY AND RETURN POLICIES**

**Please read this BEFORE operating or using your “Go-Anywhere” Commode, Shower ‘n Bath Chair™.**

By operating or using the GO-Anywhere Chair, you agree to the terms of this warranty. If you do not agree, return the chair to GO! Mobility Solutions BEFORE use to receive a full refund of the price you paid. Thereafter, this product may be returned at anytime within 30 days following delivery for a full refund, less a 20% restocking fee and at your own shipping expense (assuming the product is in “like new” condition), and less a \$50 non-refundable fee for the cushions which are yours to keep. Health codes prohibit the resale of cushions, used or not.

### **What does GO! Mobility Solutions' limited warranty cover?**

The manufacturer of this GO! Mobility Solutions product, GO! Mobility Solutions warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by GO! Mobility Solutions in sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

### **What will GO! Mobility Solutions do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?**

If the product is received within the warranty period and if the product is found by to be defective within the terms of this warranty GO! Mobility Solutions will repair or replace the defective product at its option and cost. There is a twelve month limited warranty extended for all parts except cushions.

## **How long is the limited warranty period?**

GO! Mobility Solutions warrants its products to be free from defects in material and workmanship for up to one year starting from the date of original purchase from GO! Mobility. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

## **What is not covered by this limited warranty?**

This limited warranty does not cover:

1. Product that has been subjected to misuse, accidental damage, shipping or other physical damage, abnormal operation or handling, neglect, fire, excessive heat, natural disaster; or
2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of GO! Mobility Solutions; or
3. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
4. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
5. Product returned without valid proof of purchase (see 2 below); or
6. Foam and vinyl (cushions) due to their fragile nature; or
- 7. SOFT TRAVEL CASE – DAMAGE MAY OCCUR TO THE ALUMINUM CONTENTS IF DROPPED OR IF OBJECTS ARE DROPPED ON IT. DO NOT CHECK LUGGAGE AT AIRPORTS. GATE CHECK UNLESS EXPRESSLY FORBIDDEN.**

## **How do you get warranty service?**

1. To obtain warranty service in the United States of America. Call 1-800-359-4021 for instructions regarding

- where, and what, to return. Before calling for service, please check the user's manual.
2. Please do not return the chair to GO! Mobility Solutions without prior authorization from GO! Mobility Solutions. Any shipping and handling expense is the customer's responsibility unless otherwise authorized by GO! Mobility Solutions.
  3. Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. GO! Mobility Solutions will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. GO! Mobility Solutions assumes no risk for damage or loss of the Product in transit.
  4. If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, GO! Mobility Solutions will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that not covered by this limited warranty.

**What must you return with the Product to get warranty service?**

1. Return the product, in whole or in part, as was determined during the telephone call you made to report the issue requiring service to GO! Mobility Solutions.
2. Include a written description of the malfunction or difficulty;
3. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
4. Provide your name, complete and correct mailing address, and telephone number.

**Limitations and Exclusions:** Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply. GO! Mobility Solutions is obligated to provide the purchaser with repair or replacement

as described above so long as the warranty period is in force. This exclusive warranty remedy will not have failed as long as GO! Mobility Solutions is willing and able to repair or replace the product as described. Should this remedy be held to have failed, the only remaining warranty obligation of GO! Mobility Solutions shall be to provide the customer with a full refund. In no event shall GO! Mobility Solutions be liable for any indirect, special, incidental, consequential, or similar damages (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is the complete and exclusive agreement between you and GO! Mobility Solutions. It supersedes all other written or oral communications related to this product. GO! Mobility Solutions provides no other warranties for this product. The warranty exclusively describes all of GO! Mobility Solutions' responsibilities regarding the product.

There are no other expressed warranties. No one is authorized to make modifications to this warranty and you should not rely on any such modification.

**State Law Rights:** This warranty gives you specific legal rights, and you also have other rights which vary from state to state.

## **DISCLAIMER**

Except for the warranty as provided herein, and the acknowledgement by GO! Mobility Solutions that the chair, as manufactured by it, is fit for the general purpose for which most persons acquire a chair of its kind, GO! Mobility Solutions provides that you accept the chair as is, without warranties, either express or implied. GO! Mobility Solutions makes no warranty of fitness for your particular purpose and no warranty of merchantability beyond that already stated. No warranties extend beyond the duration of the express warranty stated above.