OWNER'S MANUAL



THE "GO-ANYWHERE" COMMODE 'n SHOWER CHAIR – ADJUSTIBLE

"CS-A"

IMPORTANT - READ THIS CAREFULLY AND COMPLETELY!

Congratulations and Welcome to GO! Mobility Solutions' family of innovative products and aids designed to assist physicallychallenged individuals to get out and GO! in ways never thought of before. We are confident that this product will change your life as they have for so many others. Please be advised that, from timeto-time, improvements and modifications are incorporated into our products which may not be reflected in the printed manual. For the most up-to-date information please www.GoesAnywhere.com, click on the "Products" tab and find the link to the User Manual PDF file for the product you own. Should you have any questions or require any additional information not found within this manual, please logon to the website and click on the "Contact Us" link or phone us, toll free, at (800) 359-4021. It is highly recommended that you review this manual carefully prior to use of your GO-Anywhere Chair. We would also appreciate receiving any feedback and comments that you may have to offer so that we may continue to monitor and improve our customers' quality of life.

WARRANTY NOTICE - WARNING AND DISCLAIMER

Please see LIMITED WARRANTY below. If this warranty is not acceptable, return the chair for a full refund <u>PRIOR TO USE</u>. Contact GO! Mobility Solutions for shipping instructions and a Return Authorization <u>BEFORE</u> returning any product.

The "GO-Anywhere" Chair™ is not designed for use on surfaces having more than one plane, i.e.: it is not intended to be moved up or down steps or over curbs. This product has been designed and tested only under conditions wherein all four wheels maintain coincidental contact with the horizontal surface beneath it. If thresholds, shower curbs or barriers are encountered that exceed ½" in height, the area in question should be brought within the code for disability accessibility as specified by the Americans with Disabilities Act (ADA). Use of this product under conditions other than those specifically described above shall void this warrantee in its entirety.

The "GO-Anywhere" Commode 'n Shower Chair - Adjustable™ has been designed and successfully tested for use by persons NOT exceeding 250 pounds. This product is NOT intended for use by persons weighing more than 250 pounds. Should any individual exceeding 250 pounds choose to use this product for any reason, he or she does so entirely at his or her own risk and contradictory to the recommendations and warnings of GO! Mobility Solutions. Use by any person in excess of the 250-pound weight limit shall void this warranty in its entirety.

The "GO-Anywhere" Chair™ may become damaged in its soft travel case should any heavy object be dropped on it. If any aluminum tubing becomes dented, telescoping parts may be affected rendering them dysfunctional.

Carefully follow the step-by-step unpacking, assembly, operating and disassembly instructions as specified below. For additional assistance please view the corresponding videos at www.GoesAnywhere.com.

PRODUCT OVERVIEW

The GO-Anywhere Commode 'n Shower Chair - Adjustable™ has four, 5"-diameter total-lock casters, which enables its occupant to be wheeled from his or her bed to over a commode and/or into a roll-in shower. Additionally, it has a one-of-a-kind, 3-way adjustable seat back, enabling it to be moved forward or back, up or down and to be reclined from a vertical 90-degree position to nearly horizontal. The camber built into the legs ensures the overall stability of the chair.

We could have just as appropriately named this chair the "GROW-Anywhere Chair" as this model can be made to "grow". To accommodate growing children, the seat back may be moved further back and the backrest raised higher as a child grows, effectively lengthening the useful life of the chair and eliminating the need to continually replace it as a child grows.



Weight-bearing capacity = 250 lbs maximum Weight = 29 lbs + 10 lb. travel case

The GO-Anywhere Commode 'n Shower Chair - Adjustable™ was designed to be as versatile as possible. With a maximum width of just 18", the GO-Anywhere Chair™ may pass through even the narrowest of doorways. The seat height can be adjusted to accommodate for varying bed heights by shortening or extending the telescoping legs. Footrest support height and depth are adjustable as are the "knee" angles. The footrest paddles have adjustable heel straps to accommodate different-sized feet. Additional standard features included with the CS-A are a calf strap and 2-way adjustable headrest.

Although it was initially designed to meet the needs of the disabled traveler, this portable commode / shower chair is so comfortable that it is the ideal shower chair for everyday use at home, too. The GO-Anywhere Commode 'n Shower Chair - Adjustable® provides the ideal solution for your toileting and bathing needs with any roll-in shower.

The GO-Anywhere Commode 'n Shower Chair CS-A™ is:

- <u>Safe</u> and easy to use.
- Simple to assemble; no tools are required.
- <u>Lightweight</u> and <u>durable</u>, constructed of high quality anodized aircraft-grade aluminum.
- Compact, Convenient and PORTABLE!
- Rust and corrosion-resistant, easy to clean and virtually maintenance-free.
- Adjustable; the seat, seat back, backrest, footrest supports, footrests and headrest all may be easily adjusted without the use of ANY tools.
- Comfortable; the seat and backrest cushions are constructed of durable, waterproof foam providing for maximum comfort. Both are attached to the chair frame with Velcro™ rendering them easily removable for cleaning or replacement.

PRACTICE MAKES PERFECT!

PLEASE do not become discouraged if you have problems either with the assembly or use of the "GO-Anywhere" Chair™ on your first try. Like with anything else, familiarity and practice will serve to continually improve your experience with your new chair. Additionally, as your chair is brand new, some of the hinges or telescoping parts may, initially, be snug. They will loosen up and operate more easily with each use. Of course, should you have ANY problems, please log on to www.goesanywhere.com, e-mail us at support@goesanywhere.com or call us toll-free at 800-359-4021.

UNPACKING INSTRUCTIONS AND PARTS INVENTORY

1. PAY CLOSE ATTENTION TO THE ORDER IN WHICH YOU UNPACK THE CONTENTS OF THE CASE SO THAT YOU WILL BE ABLE TO REPACK IT EASILY IN THE REVERSE ORDER.



2. The "GO-Anywhere" CS-A is composed of thirty-three (33) components in addition to the optional travel case:

Rolling frame assembly:

- (1) seat pan
- (1) seat cushion
- (4) legs w/ swivel casters

Seat back assembly (pre-assembled w/ seat assembly)

- (2) seat back supports
- (1) backrest w/ armrests
- (1) push rail
- (1) backrest cushion
- (1) headrest support w/ (2) black knobs

Footrest assemblies (pr.)

- (2) footrest support twist connectors
- (2) adjustable footrest supports (upper and lower sections and knobs)
- (2) footrests
- (2) heel straps (pre-assembled with footrests)
- (2) cross-braces w/ black knob
- (1) 2-way adjustable headrest w/ (1) headrest cushion
- (1) calf strap
- (1) zippered accessory bag (for packing only)
- (1) upholstered foam divider (for packing only)

Please note, although you should only have to remove (13) items from the case, PLEASE MAKE SURE THAT ALL (33) COMPONENTS ARE ACCOUNTED FOR.

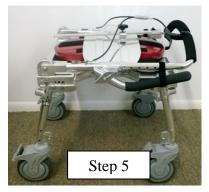
3. The **rolling frame assembly** includes cambered front and rear legs. The **legs w/ swivel casters** have total-lock brakes meaning the wheels can neither turn nor swivel when the locks are engaged. (Note: All four (4) **legs w/ swivel casters** are 'scored" with lines to help you align the spring pin buttons with the adjustment holes and color-coded to identify their respective leg sockets.)

ASSEMBLY INSTRUCTIONS



- Step 2
 - Step 3

- 1. Unzip and open the lid of the (optional) travel case, or carton, in a location near to where the occupant will transfer into the "GO-Anywhere" Chair™, preferably on a raised, flat surface such as a bed or table.
- 2. Remove the **seat cushion** and the **upholstered foam divider** that protects the **seat cushion** and place it within reach.
- 3. With the chair still in its case, one-ata-time, raise each of the four (4) legs w/ swivel casters from the rolling frame assembly, placing each into its corresponding leg socket.
- 4. Remove and open the zippered accessory bag, and remove the 2-way adjustable headrest w/ cushion, placing it within reach.
- 5. Remove the chair from the (optional) travel case or carton by grabbing the seat frame, turning it right-side-up and placing it on its casters.



Using the spring pin buttons and adiustment holes in the telescoping legs, adjust the height of the rolling frame assembly so that the occupant may safely and comfortably transfer to the "GO-Anywhere" Chair™. This may involve some and trial Ensure that the frame will fit over the commode well. as necessary. Make sure that each

telescoping leg is secure with a spring pin button protruding

through one of the adjustment holes.

The front legs may be extended to be longer than the rear, resulting in additional rear lean. The camber built into the legs provides added stability. (If you choose to add rear lean, be sure to test the chair BEFORE USE to ensure that it will not tip over backwards.) Individuals having limited upper body strength and/or balance will find themselves more comfortable with the additional rear lean.



6. Remove both **cross-braces** from the zippered accessory bag. Loosen the black knobs allowing each **cross-brace** to unfold. There are left and right **cross-braces**. Install each **cross-brace** by placing its keyway over the protruding bolt head of its corresponding leg as indicated by the colored dots. Align the groove of both long and short sections and draw them together, pulling the front and rear **legs w/ swivel casters** toward one another. Tighten the black knobs to secure them.





IMPORTANT: Never attempt to use your GO-Anywhere Chair™ without both cross-braces being properly installed. Using the chair without them could result in structural failure which, in turn, may cause serious injury or worse.





7. Squeeze the adjustment lever on the **push rail** to swing the **seat back assembly** up and away from the seat base. Once the lever is depressed, pull the **seat back assembly** into the upright position and release the lever.





To adjust the height of the **backrest**, pull the two through-pins securing it from its lowest position. Slide the **backrest** up and adjust it to the desired height. Reinstall the through-pins to keep it leaked into place.

locked into place.

To adjust the depth of the seat back, remove the through-pins on the rolling frame assembly, slide the seat back assembly forward or back and reinstall the through-pins.





- 8. To lower the **armrests**, gently swing them forward and down.
- 9. Remove both left and right adjustable footrest supports and footrests w/ adjustable heel straps the zippered accessory Assemble by matching the colored dots. Holding each at a horizontal position parallel to the front face of the frame, (as shown), insert the footrest assembly fully, then rotate it to its down position.

To adjust the **footrest** height, depress the push pin and raise or lower each to its desired height.

To adjust the depth of the footrest assembly, depress the upper push pin and slide the footrest support in or out of the support twist connector.





To adjust the angles of the **footrest assemblies**, loosen, adjust and retighten the black knobs as shown.

10. Retrieve the headrest w/cushion that you had placed near the accessory bag when unpacking the travel case or carton. Unscrew the black knob on the headrest support attached to the backrest assembly.





Place the **headrest with cushion** into the slot by the **black knob** and tighten knob.

NOTE: Further height and depth adjustments may be made once the occupant is in the chair. To raise the height of the adjustable **headrest**, loosen the **black knob** located at the rear of the **backrest**. Raise or lower to the desired height and tighten knob. To adjust the **headrest** depth, loosen the **black knob** at the top of



the **headrest support**. The **headrest** may be slid forward or back. Re-tighten the **black knob**.

11. If mounting, or remounting, the **seat cushion** to the aluminum seat pan, press the Velcro located on the front face of the **seat cushion** to the front of the chair first, then lower it on to the Velcro on the aluminum seat pan. Then apply downward pressure to the **cushion**, from front to rear, as you stretch it toward the rear of the seat.

The **seat** and **back cushions** are constructed of high-quality closed-cell foam thoughtfully designed and manufactured to assure maximum comfort and protection. Ensure that you do not place any heavy and/or pointed objects on top of them or pack anything on top of them (such as any other part of the chair). Because the foam is closed-cell, it will not spring back after being compressed for extended periods of time. Any indentations in the foam caused by such compression may become permanent. *Do not place anything sharp on top of the cushions as the vinyl surface can puncture or tear.*

12. Assembly is complete. Return the **accessory bag** along with the **upholstered foam divider**, to the travel case for storage.

OPERATING INSTRUCTIONS

1. Engage the brakes on the casters by depressing the brake levers. Release them by lifting up on the levers.

IMPORTANT: ALWAYS ENGAGE ALL FOUR (4) TOTAL-LOCK BRAKES BEFORE TRANSFERRING TO OR FROM THE CHAIR. FOR STABILITY AND SAFETY, ENSURE THAT BOTH FRONT AND REAR WHEELS ARE LOCKED IN POSITIONS SUCH THAT THE CHAIR'S WHEELBASE IS AT ITS MAXIMUM, I.E.: THE WHEELS ARE NOT TURNED IN, BENEATH THE CHAIR!

- 2. <u>IMPORTANT: Never attempt to use your GO-Anywhere</u>
 Chair™ without both cross-braces being properly installed.
 Attempting to use the chair without them could cause structural failure which could result in serious injury or death.
- 3. To recline the **seat back** or return it to upright from a reclining position, push forward slightly on the **seat back**, squeeze and hold the adjustment lever on the **push rail** while carefully letting the **seat back** fall toward you or forcing it forward, away from you. Release the adjustment lever allowing the **seatback assembly** to "click" into one of 4 permissible position settings.





Prior to using the reclining feature, DOUBLE-CHECK to ensure that the rear casters are facing behind the chair and not beneath it. *Failure to do so may result in the chair tipping backwards.*



3. The **armrests** are constructed of double-thick walled aluminum tubing for the purpose of supporting the weight of users who wish to use them to push up on. Please be advised, however, that the **armrests**, or their brackets, can bend, depending upon the weight of the user

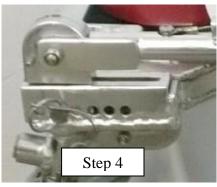
and where on the armrest his, or her, hands are placed. For the least amount of stress on the aluminum tubing (reducing the chances of the armrests, or brackets, being bent), it is recommended that the user push-up on the armrests as close to the backrest as possible. The further out on the armrest weight is placed, the greater the chances are that it may bend.

4. Following each use, towel dry all parts of the chair. Occasionally, remove the **seat** and **seatback cushions** and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew.

DISASSEMBLY & PACKING INSTRUCTIONS

- 1. Place the (optional) travel case on a raised, flat surface such as a bed, table or luggage rack. Remove the **upholstered foam divider** and the **accessory bag** and place them aside, nearby.
- 2. Remove both **footrest** assemblies from the **seat assembly**. Disassemble each **footrest with adjustable heel strap** from its curved **adjustable footrest support** and collapse them to their shortest possible lengths. Place all (4) parts inside of the zippered **accessory bag**.
- 3. Remove the entire **seat cushion** and set to the side along with the **upholstered foam divider**.
- 4. Slide the **backrest** down to its lowest position on the **seat back supports** and secure using both through-pins. Adjust the **seat back** depth to the rearmost adjustment holes and secure them using both through-pins.

5.





- Remove the **headrest** and **headrest cushion**. Lower the **headrest support** so that the top of it is lower than the **push handle**. Tighten the **black knob** securing the **headrest** assembly.
- 6. Move the **armrests** into the upright position.
- 7. Rotate the **backrest cushion** 90-degrees and re-attach it perpendicular to the aluminum substrate to avoid damaging the cushion from while packed.

8. Depress the **recline adjustment lever**; fold the backrest forward into the locked position.



9. Loosen and remove both **cross-braces**. Secure them in their folded positions using the **black knobs**. Place them inside the zippered **accessory bag** and zip the bag closed.

10. Turning it over, place the chair, with its **legs w/ casters** pointing up, into the

open optional

travel case, or carton, making sure to place with the **push rail** towards the top (seam), if using the travel bag.



11. Place the sealed accessory bag on top, and inside of, the chair rolling frame assembly. Place the headrest w/ cushion into the travel case or carton.

Step 9

12. Remove all four (4) legs w/swivel casters from their respective sockets on the rolling frame assembly laying each down on top of the zippered accessory bag.





- 13. Place the **upholstered foam divider** on top of the collapsed chair.
- 14. If using into the optional **travel bag**, secure the contents with the elastic bag straps.
- 15. Place the **seat cushion** on top of the **upholstered foam divider**, with front edge of the cushion facing down between the chair and optional **travel bag** or carton.
- 16. Zip the optional travel case closed or close carton.

MAINTENANCE INSTRUCTIONS

- 1. Following each use, towel-dry all parts of the chair. If used as an everyday-use chair, it is recommended that, after each use, your GO-Anywhere Chair™ be laid on its side for a little while to permit any accumulated moisture to drain out.
- 2. From time-to-time, remove the seat and seatback cushions and dry both the aluminum base and the backs of the cushions to prevent the growth of any mold or mildew. Make sure to peel the cushions off only when they are dry to prevent having the Velcro peel off with them.

Hydrogen peroxide sprayed on the cushions works very well to clean them or you may wipe them down with an antibacterial soap.

- 3. Periodically apply 100% silicone spray to the bolt threads at the hinges and to the casters. You can find silicone spray at any hardware store, and it's great for all kinds of stuff.
- 4. Replacement cushions may be ordered from GO! Mobility Solutions either on-line at www.goesanywhere.com or by calling (800) 359-4021.

TRAVEL WITH YOUR GO-ANYWHERE CHAIR™

When traveling entails flying and airport security, be prepared! You are, most assuredly, going to be confronted with one or more potential obstacles.

Know your rights! There are numerous resources available on-line from which you may easily glean the specifics using a keyword search for "airline and wheelchair". Your GO-Anywhere ChairTM is a "fragile medical device" which should be "gate-checked" whenever possible and is <u>not</u> chargeable as passenger baggage.

You can review a chart of all airlines baggage fees at: http://www.bestfares.com/news-newsID589- Airline Checked Baggage Fee Chart.html.

Review TSA regulations specific to travelers with disabilities at: http://www.tsa.gov/travelers/airtravel/specialneeds/index.shtm.

Air travel for people with disabilities is a hassle and can be embarrassing and downright uncomfortable. Following the steps in the aforementioned process will not change this fact, unfortunately, though it will make it a little less miserable.

And, because your rights are protected by the Air Carrier Access Act (14 CFR, Pt 382) if you experience any sort of problem that is directed solely to your disability, immediately ask for a Complaint Resolution Official. The C.R.O. is there to resolve problems that may arise due to your disability and for no other purpose. They are, by law, supposed to be available to any departing or arriving flight. Do not be forced into any "assistance" that you did not ask for or do not want and on the other hand, ask for assistance that is supposed to be there but is not readily available. Go to the following link for more information:

http://www.disabilitytravel.com/airlines/air carrier act details.htm

FOR ADDITIONAL UP-TO-DATE INFORMATION AND INSTRUCTIONS PLEASE VISIT OUR WEBSITE AT:

www.GoesAnywhere.com.

LIMITED WARRANTY AND RETURN POLICIES

Please read this BEFORE operating or using your "GO-Anywhere" Chair™.

By operating or using the GO-Anywhere Chair, you agree to the terms of this warranty. If you do not agree, return the chair to GO! Mobility Solutions BEFORE use to receive a full refund of the price you paid. Thereafter, this product may be returned at anytime within 30 days following delivery for a full refund, less a 20% restocking fee and at your own shipping expense (assuming the product is in "like new" condition), and less a \$50 non-refundable fee for the cushions which are yours to keep. Health codes prohibit the resale of cushions, used or not.

What does GO! Mobility Solutions' limited warranty cover?

The manufacturer of this GO! Mobility Solutions product, GO! Mobility Solutions warrants to the holder of a valid proof of purchase ("Consumer" or "you") that the product and all accessories provided by GO! Mobility Solutions in sales package ("Product") are free from material defects in material and workmanship, pursuant to the following terms and conditions, when used normally and in accordance with operation instructions. This limited warranty extends only to the Consumer for Products purchased and used in the United States of America.

What will GO! Mobility Solutions do if the Product is not free from material defects in materials and workmanship during the limited warranty period ("Materially Defective Product")?

If the product is received within the warranty period and if the product is found by to be defective within the terms of this warranty GO! Mobility Solutions will repair or replace the defective product at its option and cost. There is a twelve month limited warranty extended for all parts except cushions.

How long is the limited warranty period?

GO! Mobility Solutions warrants its products to be free from defects in material and workmanship for up to one year starting from the date of original purchase from GO! Mobility. This limited warranty also applies to repaired or replacement Products for a period of either (a) 90 days from the date the repaired or replacement Product is shipped to you or (b) the time remaining on the original one-year limited warranty, whichever is longer.

What is not covered by this limited warranty?

This limited warranty does not cover:

- Product that has been subjected to misuse, accidental damage, shipping or other physical damage, abnormal operation or handling, neglect, fire, excessive heat, natural disaster; or
- 2. Product that has been damaged due to repair, alteration or modification by anyone other than an authorized service representative of GO! Mobility Solutions; or
- 3. Product whose warranty/quality stickers, Product serial numbers plates or electronic serial numbers have been removed, altered or rendered illegible; or
- 4. Product purchased, used, serviced, or shipped for repair from outside the United States, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or
- 5. Product returned without valid proof of purchase (see 2 below); or
- 6. Foam and vinyl (cushions), beyond a thirty (30) day period, due to their fragile nature; or
- 7. SOFT TRAVEL CASE DAMAGE MAY OCCUR TO THE ALUMINUM CONTENTS IF DROPPED OR IF OBJECTS ARE DROPPED ON IT. DO NOT CHECK LUGGAGE AT AIRPORTS. GATE CHECK UNLESS EXPRESSLY FORBIDDEN.

How do you get warranty service?

 To obtain warranty service in the United States of America. Call 1-800-359-4021 for instructions regarding

- where, and what, to return. Before calling for service, please check the user's manual.
- Please do not return the chair to GO! Mobility Solutions without prior authorization from GO! Mobility Solutions. Any shipping and handling expense is the customer's responsibility unless otherwise authorized by GO! Mobility Solutions.
- Except as provided by applicable law, you assume the risk of loss or damage during transit and transportation and are responsible for delivery or handling charges incurred in the transport of Product(s) to the service location. GO! Mobility Solutions will return repaired or replaced product under this limited warranty to you, transportation, delivery or handling charges prepaid. GO! Mobility Solutions assumes no risk for damage or loss of the Product in transit.
- If the Product failure is not covered by this limited warranty, or proof of purchase does not meet the terms of this limited warranty, GO! Mobility Solutions will notify you and will request that you authorize the cost of repair and return shipping costs for the repair of Products that not covered by this limited warranty.

What must you return with the Product to get warranty service?

- 1. Return the product, in whole or in part, as was determined during the telephone call you made to report the issue requiring service to GO! Mobility Solutions.
- Include a written description of the malfunction or difficulty;
- 3. Include "valid proof of purchase" (sales receipt) identifying the Product purchased (Product model) and the date of purchase or receipt; and
- 4. Provide your name, complete and correct mailing address, and telephone number.

Limitations and Exclusions: Implied warranties, including those of fitness for a particular purpose and merchantability (an unwritten warranty that the product is fit for ordinary use) are limited to one year from date of purchase. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply. GO! Mobility Solutions is obligated to provide the purchaser with repair or replacement

as described above so long as the warranty period is in force. This exclusive warranty remedy will not have failed as long as GO! Mobility Solutions is willing and able to repair or replace the product as described. Should this remedy be held to have failed, the only remaining warranty obligation of GO! Mobility Solutions shall be to provide the customer with a full refund. In no event shall GO! Mobility Solutions be liable for any indirect, consequential, incidental, or similar (including, but not limited to lost profits or revenue, inability to use the product, or other associated equipment, the cost of substitute equipment, and claims by third parties) resulting from the use of this product. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty is the complete and exclusive agreement between you and GO! Mobility Solutions. It supersedes all other written or oral communications related to this product. GO! Mobility Solutions provides no other warranties for this product. The warranty exclusively describes all of GO! Mobility Solutions' responsibilities regarding the product.

There are no other expressed warranties. No one is authorized to make modifications to this warranty and you should not rely on any such modification.

State Law Rights: This warranty gives you specific legal rights, and you also have other rights which vary from state to state.

DISCLAIMER

Except for the warranty as provided herein, and the acknowledgement by GO! Mobility Solutions that the chair, as manufactured by it, is fit for the general purpose for which most persons acquire a chair of its kind, GO! Mobility Solutions provides that you accept the chair as is, without warranties, either express or implied. GO! Mobility Solutions makes no warranty of fitness for your particular purpose and no warranty of merchantability beyond that already stated. No warranties extend beyond the duration of the express warranty stated above.