



# Lilou

Collection



## Returns Form

We are sorry if your recent purchase isn't quite what you wanted. If you would like to return something our policy is as follows:

1. You must notify us within 7 days and return the item/s to us within 14 days of the invoice date so that we can give you an exchange or a full refund.
2. All items must be returned to us unworn, undamaged and in perfect condition with the sales tag still attached. We reserve the right to refuse any item that is contrary to the above.
3. We cannot be responsible for items lost in transit so we ask that you please use a secure tracked delivery service and attach the correct postage to the parcel. Please also make sure you have filled in this returns form with your details and enclose it with the item/s you are returning.

Please send your item/s to:

Lilou Collection, PO Box 164, Alresford, Hampshire SO24 4BF

Name.....

Address.....

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Email.....

Phone number.....

Item/s being returned.....

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Quantity.....

Reason for return.....

