



IMPORTANT SAFETY RECALL INFORMATION

Product Recall

Thule Sleek Stroller #11000001-5, 11000017, 11000330, 11000337-342

Dear Thule customer,

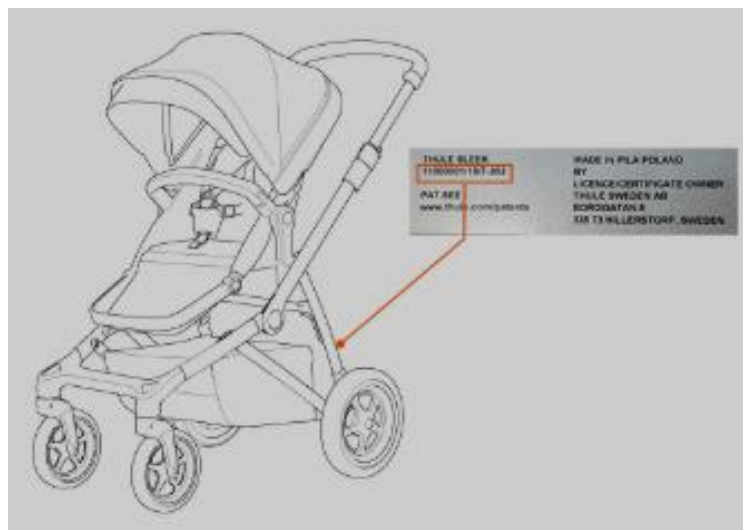
The Thule Group is conducting a voluntary recall on Thule Sleek Strollers manufactured between May 2018 through September 2019 in cooperation with the U.S. Consumer Product Safety Commission (CPSC) and Health Canada. We have identified a risk of the handlebar potentially detaching from the Thule Sleek Stroller frame, posing an injury hazard for the child.

You are receiving this letter because our records indicate that you have purchased the Thule Sleek Stroller.

At the Thule Group we take product quality and safety very seriously and product safety is our top priority. We conduct extensive testing to ensure that our Thule products meet all global industry and regulatory standards.



Above is a representative photo of stroller. Below is a picture of the Stroller's product number and date code, which is located on the lower inside frame of the Stroller.



The recalled product numbers are: 11000001-5, 11000017, 11000330, 11000337-342 with manufacturing date codes of May 2018 through September 2019. If your stroller was produced on or after October 1, 2019, your product is not affected by this recall.

Consumers should *immediately* stop using the recalled Sleek Stroller and contact Thule Group to arrange for the return of the stroller frame and register for a replacement stroller frame.

What do we want you to do?

We urge you to take the following immediate actions:

1. Locate the product label on the lower inside frame (near the cargo basket)
2. Read the 2nd line with
 - Product Item number – 11000001-5, 11000017, 11000330, 11000337-42
 - **Date Code indicated by Year/Month** - in this example Year 20/ Month 3



3. If you locate a QC 2020 sticker on your frame, your stroller unit is already checked and safe to use regardless of date code.

If you have a product within the recalled date code period, without a QC 2020 sticker, we ask you to take the following actions:

- Immediately stop using the Thule Sleek stroller.



- Visit www.thule.com/recallthulesleek to register for a replacement Thule Sleek Stroller frame to be shipped directly to you. You will keep and transfer your existing wheels and storage basket to the new frame. Included in the new frame box will be instructions on how to remove the old frame and install the new frame. We will ask you to promptly return your current product in the same shipping box with pre-paid shipping labels at no cost. (No proof of purchase is necessary.)

If you have any additional queries please do not hesitate to visit Thule's website www.thule.com/recallthulesleek or contact Thule Customer Service:

- Via Phone: 1-855-929-3531, M-F, 8am – 5pm EST
- Via E-mail: thulesleek18@thule.com

Please note this recall for replacement of product is limited to the units with a production date of May 2018 through September 2019 and does not affect any units produced on or after October 1, 2019.

The public announcement will be on August 12, 2020.

We sincerely thank you for your co-operation and we apologize for any inconvenience.

Best regards,

Emily Kolmotycki
Product Manager
Active with Kids