

TORUS™

Unauthorized Online Reseller Warranty Claim Warning

Purchase Only From Authorized TORUS™ Distributors and Online Resellers

TORUS™ products are sold exclusively to consumers through Authorized Distributors and Authorized online resellers. These sellers have entered in to formal agreements with TORUS™ and in doing so have attained the product knowledge and integrity required by TORUS™ to credibly represent the products.

Unauthorized sellers often knowingly deceive the consumer by telling them that the product is covered under warranty, and that the specific company will continue to support the original purchaser.

Please be advised, TORUS™ is NOT obligated to honor warranty claims or support any products, even if they are "new", when purchased from an **unauthorized distributor, unauthorized online reseller, unauthorized individual, or unauthorized website seller via the Internet.** Purchases made by an unauthorized party through online portals, auction sales, Craigslist or other similar channels will not be eligible for warranty.

An authorized distributor or reseller of TORUS™ products should have a standard stamp of approval as illustrated here, including the authorized party's name. When purchasing TORUS™ products online, such as at Amazon.com, it is important to note who the product is being, "**shipped and sold by**" which is usually stated in the header for the product.



Authorized Distributor's
name here

Authorized TORUS™ Distributors and Resellers

Authorized distributors and resellers are listed at <https://www.toruswaterbowls.com/pages/distributors>

If you would like to become an authorized distributor or reseller, please apply at <https://wholesale.toruswaterbowls.com/pages/contact-us>

WARNING: Current Unauthorized Distributors and Resellers

The following parties **ARE NOT** authorized distributors or resellers of TORUS™ products. Warranties on products purchased from these parties will be considered void.

ValueGroupie (Amazon)

Fairway.tastic (Amazon)

QikStop (Amazon)

East Coast Kitchenware (Amazon)

LIMA BD (Amazon)

USAJLL (Amazon)

East Coast Pet Supply MD (Amazon)

Boon Sales (Amazon)

fischer01 (Amazon)

VitaKing (Amazon)

Any Third Party Sellers on eBay

What happens if I make a purchase from an unauthorized dealer and need warranty service?

You can contact them directly to request warranty service. If they refuse, (which they usually do) you can call your credit card company to dispute the charge. Tell your credit card company that the seller refuses to honor the warranty and you want to do a charge back.