

CreoleCoutureTM

EXCHANGE & RETURNS FORM

If for whatever reason you wish to return any item/s to Creole Couture Boutique, you may do so within 28 days of receipt. Unless they are faulty, item/s must be returned in perfect condition (unworn, undamaged or altered), and in items original packaging.

You should follow the instructions given below:

1. Fill in the details of the item/s being exchanged/returned on the form below.
2. Fill in the details of any items that you would like us to exchange for you and to be sent to your address as provided in the original order.
3. If you wish to exchange a item/s for a different size/color or product, please specify replacement item/s product name, size and color in comment section.

If an exchange requires any additional payment, our customer service team will contact you via the email address you provided at the time of ordering.

Exchange/ Return	Product Name/ Size/Color	Order #	Quantity	Reason Code	Comments
{example} Exchange	Stunner Skirt / L / Black	9100	1	S	Stunner Skirt /XL / Red

Returns or Exchanges will process within 5 working days of receipt.

Exchanges will be shipped within same shipping times as original order/s.

We will let you know your return or exchange has been processed via the email address you provided at the time of ordering.

If you have any questions, please email contactus@mycreolecouture.com

Reason Code	
Doesn't Fit*	S
Wrong Color	C
Item Damaged	D
Item Faulty	F
Not as Described	N
Changed Mind	R
Other (please specify)	X