



ROCK/CREEK

RETURNS FOR ONLINE ORDERS

Thank you for shopping with Gearhead. We are committed to selling premium products of excellent quality and value. We won't be 100% enthusiastic about your purchase until you are. If you are not completely satisfied with your purchase, simply follow our return guidelines below and let us know what went wrong with your order so we can make sure it doesn't happen again.

① CHECK RETURN ELIGIBILITY

Returns on regular priced merchandise may be made within 30 days of delivery. Sale and clearance merchandise can be returned within 15 days of delivery, unless otherwise stated.

② FILL OUT RETURN FORM

To ensure a quick and easy return, please print and complete this form with as much information as possible.

③ REPACK ITEM(S)

Carefully package the item(s) in the original container, if available. Enclose this completed return form and a copy of the original receipt.

④ SHIP BACK TO US

Online order returns can be shipped to:

**Attn: Returns
1530 Riverside Drive
Chattanooga TN 37406**

Online Order Number: _____

Contact Information:

First Name: _____ Last Name: _____

Phone: (_____, _____) Email Address: _____

Original Purchaser, if different:

First Name: _____ Last Name: _____

Please describe the item(s) you are returning, including the reason for return:

Item Description

Reason for Return

Reason Examples: too big/small, too long/short, wrong item, wrong color, item broken, trip cancelled

Talk to Us - Comments, Details and/or Feedback:

If you have any questions, do not hesitate to contact us directly.
Call us at **1-888-707-6708** or email us at **support@gho.com**. Office hours are Mon-Fri 9-5 EST.

www.gearheadoutfitters.com