



USB-C to 4-in-1 Multiport Video Adapter - DVI/VGA/DP/HDMI

User Reference Guide



P/N: CB-TC0611-S1

Introduction

The *USB-C to 4-in-1 Multiport Video Adapter - DVI/VGA/DP/HDMI* connects your USB-C computer (DP Alt Mode) to a DVI, VGA, DP or HDMI display.

Key Features and Benefits

- Supports high resolutions up to 4K@60Hz (DP), 4K@30Hz (HDMI) and 1080p@60Hz (DVI/VGA)
- Supports high quality audio up to 7.1ch surround sound through DP and HDMI
- Plug-n-play, no driver installation or external power adapter required
- Lightweight and portable design makes it an ideal converter solution to use at home, in the office, or on the road

System Requirements

- PC or MAC system with an available USB-C port
- DisplayPort over USB-C

Specifications

Chipset	VL100 / PS8338B / PS8348B / IT6561 / IT6516
Connectors	<u>Input:</u> 24-pin, USB-C, Male <u>Output:</u> 25-pin, DVI-D, Female 15-pin, D-sub VGA, Female 20-pin, DisplayPort, Female 19-pin, HDMI Type-A, Female
Resolution	DVI: Up to 1920x1080 VGA: Up to 1920x1080 DisplayPort: Up to 3840x2160@60Hz HDMI: Up to 3840x2160@30Hz
Housing Material	Plastic
Cable Length	4.92" (12.5cm)
Dimensions	3.74" (W) x0.47" (H) x 2.01" (D)
Weight	0.11 lbs (50g)
Operating Temperature	32 to 113 degrees F
Storage Temperature	14 to 158 degrees F
Relative Humidity	< 85% RH (non-condensing)

Package Contents

- *USB-C to 4-in-1 Multiport Video Adapter - DVI/VGA/DP/HDMI*
- User reference guide

Product Layout



Figure 1: USB-C to 4-in-1 Multiport Video Adapter - DVI/VGA/DP/HDMI

- **DVI / HDMI / DisplayPort/ VGA port:** Select one of the video output ports, then connect your display / TV / projector with the appropriate cable (cable not included)
- **USB-C:** Connects to USB-C port of the computer

Notes

1. The adapter **ONLY** supports one output at a time.
2. When all ports connected, the DP output will be the first. (DP>HDMI>DVI>VGA)

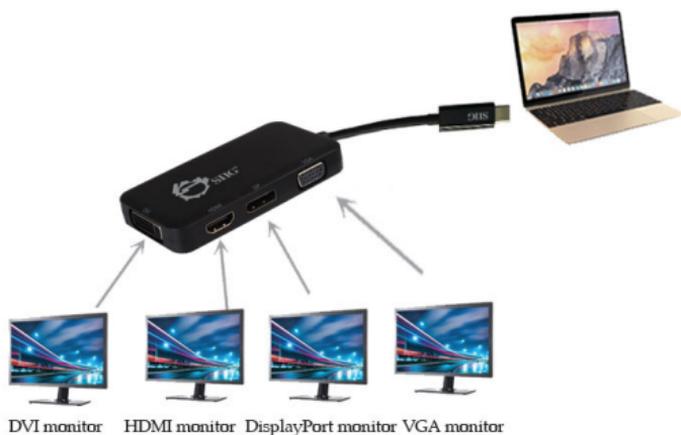
3. There is no audio output from DVI and VGA connection.
4. The adapter will work properly only when the USB-C port transmits DisplayPort signal.

FAQ & Solutions

1. If I would like to switch to another video output of the adapter, how should I do?
 - Unplug the connected monitor cable from the adapter, then plug another monitor cable into the output port you are going to use.
2. If the adapter isn't working properly.
 - Check that all cable connections to the adapter and monitor are firm and tight
 - Unplug the connected monitor cable from the adapter and plug it back in again.
 - If the issue remains, unplug the adapter from the USB-C port of the computer and plug it back in again.

Application

USB-C to 4-in-1 Multiport Video Adapter instantly expands the compatibility between your USB-C computer and most mainstream displays including DVI, VGA, DP and HDMI for maximum convenience.



* **Note:** One video output is supported at a time

Figure 2: Application

Technical Support and Warranty

QUESTIONS? SIIG's **Online Support** has answers! Simply visit our web site at www.siig.com and click **Support**. Our online support database is updated daily with new drivers and solutions. Answers to your questions could be just a few clicks away. You can also submit questions online and a technical support analyst will promptly respond.

SIIG offers a 1-year manufacturer warranty with this product. This warranty covers the original purchaser and guarantees the product to be free of any defects in materials or workmanship for one (1) year from the date of purchase of the product. This warranty is not transferable and is available only to the original purchaser of the product.

SIIG will, at our discretion, repair or replace (with an identical product or product having similar features and functionality) the product if defective in materials or workmanship. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. Please see our web site for more warranty details.

If you encounter any problems with this product, please follow the procedures below.

A) If it is within the store's return policy period, please return the product to the store where you purchased from.

B) If your purchase has passed the store's return policy period, please follow the steps below to have the product repaired or replaced.

Step 1: Submit your RMA request.

Go to www.siig.com, click **Support**, then **REQUEST A PRODUCT REPLACEMENT** to submit a request to [SIIG RMA](#) or fax a request to 510-657-5962. Your RMA request will be processed, if the product is determined to be defective, an RMA number will be issued.

Step 2: After obtaining an RMA number, ship the product.

- Properly pack the product for shipping. All accessories that came with the original package must be included
- Include a copy of your original sales receipt inside the package with date of purchase and place of purchase circled and clearly visible
- Clearly write your RMA number on the top of the returned package. SIIG will refuse to accept any shipping package, and will not be responsible for a product returned without an RMA number posted on the outside of the shipping carton
- You are responsible for the cost of shipping to SIIG. Ship the product to the following address:

SIIG, Inc.

6078 Stewart Avenue

Fremont, CA 94538-3152, USA

RMA #: _____

- SIIG will ship the repaired or replaced product via Ground in the U.S. and International Economy outside of the U.S. at no cost to the customer

About SIIG, Inc.

Founded in 1985, SIIG, Inc. is a leading manufacturer of IT connectivity solutions (including Serial ATA and Ultra ATA Controllers, FireWire, USB, and legacy I/O adapters) that bridge the connection between Desktop/Notebook systems and external peripherals. SIIG continues to grow by adding A/V and Digital Signage connectivity solutions to our extensive portfolio.

SIIG products offer comprehensive user manuals, many user-friendly features, and are backed by an extensive manufacturer warranty. High quality control standards are evident by the overall ease of installation and compatibility of our products, as well as one of the lowest defective return rates in the industry. SIIG products can be found in computer retail stores, mail order catalogs, through major distributors, system integrators, VARs and through e-commerce sites.

PRODUCT NAME

USB-C to 4-in-1 Multiport Video Adapter - DVI/VGA/DP/HDMI

FCC RULES: TESTED TO COMPLY WITH FCC PART 15, CLASS B
OPERATING ENVIRONMENT: FOR HOME OR OFFICE USE

FCC COMPLIANCE STATEMENT:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

THE PARTY RESPONSIBLE FOR PRODUCT COMPLIANCE

SIIG, Inc.

6078 Stewart Avenue

Fremont, CA 94538-3152, USA

Phone: 510-657-8688

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