

# Golden Arowana®

## Care and Maintenance

Waterproof wood and bamboo flooring

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- Use walk-off mats at entrances to prevent dirt and grit from being tracked on to the floor.
- Sweep or vacuum the floor regularly to remove loose dirt. Avoid using a vacuum with a beater bar.
- Clean as needed using a hardwood floor cleaner and micro fiber dust mop. Do not use harsh cleaners or chemicals on the floor.
- Use only hardwood floor cleaners recommended by your dealer.
- Clean up spills immediately.
- Damp mop only. Do not use steam or wet mop systems.
- Frequently moved furniture (chairs) should be equipped with felt pads to avoid scratching the floor and checked regularly. Heavy furniture and appliances should be equipped with non-staining large surface floor protectors.
- Furniture with castors or wheels must be easy swiveling, large surface non-staining and suitable for wood floors, flat rubber casters are best. Do not use ball type castors as they can damage the floor.
- Avoid exposure to long periods of direct sunlight. Close blinds or drapes during peak sunlight hours.
- Move rugs periodically as wood will change color from UV exposure and oxidation.

### Repairs

Small scratches can be blended in by using a common wood scratch treatment that is available from most home improvement stores or flooring dealers. Larger scratches and gouges should be repaired by a professional.

#### a. Scratch repair

Our finish contains aluminum oxide which helps to prevent deep scratches which will often require a professional to repair. Light scratches on the surface are common and have a white appearance due to the aluminum oxide. These type scratches can be made less visible by using scratch treatments that are available in many home improvement or retail stores.

#### b. Deep scratches, and chips.

This type of damage will generally require a professional to repair. When repaired, gouges will often be visible because the repair filler used for the repair is only one color when your flooring has many shades of color, a mixture of color fillers will blend the repair better. More serious damage can be repaired by removing the damaged plank and replacing it with a new plank. This should always be done by a professional.