

## Limited Warranty

### Who is Covered:

You, as the original (first) owner of the R-PAL product have coverage by this warranty with some limitations. Someone that buys the R-PAL product from you is not covered by this warranty regardless of the condition of the R-PAL product. The warranty is for personal use and starts at the time of your purchase and ends either two years after the purchase date or when the product is transferred to someone else. Someone who uses the R-PAL product for commercial purposes has only a 30 day limited warranty from the purchase date. You must have purchased your R-PAL from us (RTG, Inc.) or one of our authorized dealers and distributors, otherwise you do not have this warranty. You are required to provide us with proof of purchase to have this warranty. It is recommended, that you register your R-PAL product with us as soon as you receive the product. This will help us better serve you in the future. Registration is not required to have this warranty.

The Two Year Limited Warranty is only for personal use and does not cover commercial use. For commercial use, the Limited Warranty is only applicable for 30 days from the time of purchase.

### What is Covered:

The R-PAL shall be free from defects and function as described in the instructions for two (2) years of normal personal use. Minor blemishes that do not effect the functionality or general appearance of the product are normal and are not covered by this warranty. Wear and discoloration with time is not covered. Accessories and replaceable parts such as the lens and O-rings have a limited warranty of 30 days, and shall be free of defect at the time of purchase.

The limited warranty period also applies to any implied warranties that may exist under applicable law. Some States do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

Proper operation and maintenance is required by you for this warranty to remain in effect. If you modify or abuse the product in any way, this will void the warranty.

Each product has a serial number tag. If the serial number tag is removed or damaged, the warranty does not apply. If the product is abused or modified in any way, the warranty does not apply. If the product is disassembled in any way other than as shown in the instructions, the warranty does not apply. DO NOT remove the screws; this will void the warranty.

You are required to furnish a suitable battery as described in the instructions. This warranty does not cover the battery, battery charger, or consequential damages caused by the battery.

You are required to lubricate and replace the O-rings as necessary to maintain the waterproof nature of the product. Damage from water going into the product is not covered by this warranty, unless it is caused by a defect in the product.

### Normal use does not include:

1. Throwing the product.
2. Deliberately dropping the product
3. Submerging for more than 1 hour per day.
4. Submerging by more than 3.3 feet for any length of time.
5. Using the product to hammer, pull, retain or restrain something else.

Normal use may result in decreasing light output. A decrease in light output with wear is normal and not covered by this warranty. Replacement of the lens may be necessary due to use and is not covered by this warranty. However, failure of any LED is covered unless the LED is physically damaged by improper handling or maintenance of the product. DO NOT touch or clean the LEDs; this will void the warranty.

## Warranty Service

If your R-PAL should fail to perform due to defects in material or manufacturing, we (RTG, Inc.) have the choice to either repair the product, replace it with a comparable product, or provide a pro-rata credit based on your purchase price. You must notify us before returning the product:

**U.S. Mail:**

Warranty Dept.  
RTG, Inc.  
P.O. Box 3986  
Torrance, CA 90510 USA

**Internet Website:**

R-PAL.RTG.COM

**Phone:**

310-534-3016

We will provide you with specific written instructions of where and how to send the product. DO NOT send your product without the RMA code, as this will cause your product to be lost. We are not responsible for improperly addressed products or damage caused during shipment. You will be responsible for all shipping charges to and from our facility.

When we receive your product, we will examine it to determine the cause of the problem. If the problem is not covered by warranty, we will provide you choices for its repair or replacement at your expense. If the problem is within the scope of the warranty, your product may be repaired or replaced and your warranty period extended by the amount of time that we had the product.

If instead we elect to credit you a pro-rata amount of your purchase price, that credit can be used to purchase any product from RTG, Inc. The amount of the credit is reduced by 1/24 of purchase price for each month you owned the product. For example, after 12 months the credit would be 1/2 of your purchase price; after 20 months the credit would be 1/6 of your purchase price.

If you are unable to document the purchase price or date for any warranty claim, we may use the manufacturing date in place of the purchase date, and current wholesale price in place of the purchase price to determine the applicable warranty period and credit.