RR Ticketing

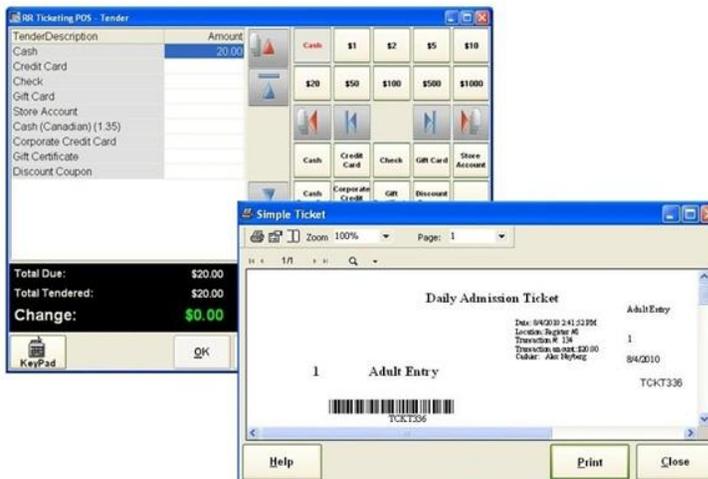**Product Overview**

Why RR Ticketing?

Retail Realm (RR) Ticketing is a major software package that addresses the complex requirements of ticketing as well as the needs for admission and management of events. Built on top of Microsoft RMS, this solution supports all standard Retail Functions. RR Ticketing has a configurable touch screen layout interface that makes this solution ideal for: Theatres, Cinemas, Concert Halls, Sport Events, Theme Parks, Museums, and Zoos. It supports complex memberships, group events, and availability control for event management. The graphical layout designer allows you to sell tickets by seat.

Specifically, RR Ticketing lets you:

- Create events (duration, time, capacity, price levels, refund rules)
- Sell tickets for entry (view availability of events, design facility layout and seating capacity, etc.)
- Create memberships (also renew, upgrade or cancel memberships)
- Redeem tickets, membership cards, and passes
- Ensure correct availability across multiple stations for selling events and validating sales / redemptions

Tender the ticketing transaction at the POS and instantly print tickets!

Feature Highlights

RR Ticketing offers all the built-in features and more. After you have installed the module at the back office and the POS, you can:

- Define promotions using coupons
- Manage Gift, Renew, Upgrade and Cancel memberships
- Print configurable membership type cards
- Sell MDRMS POS items
- View event availability (by resource, day or event) both at the back office and at the RR Ticketing POS
- Support Ticket redemption using Handheld devices or Turn styles
- Integrate with Blackbaud "NetCommunity" and "Raiser's Edge"

More Ticketing Features

- Configure its touch interface environment
- Use a wizard to create event types, like travel (bus, train), event (theatre style booking), group booking, and simple ticketing
- Set price level options for Travel and Event types
- Design a travel and event resource layout
- Use the designer tool to create tickets and receipts for different events
- Manage group booking
- Utilize the 'floating cashier' feature to track the tender details—per cashier per batch
- Work with Mercury Payment System for Credit Card, Debit Card, and Gift Card transactions
- View reports on events and redemptions
- Configure the Ticket Printer to print tickets
- Redeem different tickets like, Event, Travel, Simple, and Pre-exist, for membership cards and membership passes
- Change, exchange or refund tickets based on refund rules
- Create different types of membership, like General, Premier, Add On, and Configurable

View RR's Product List

To view a list the main products we distribute, visit our Products page on www.rrdisti.com.

Have questions about RR Ticketing? We've got answers! Contact us at sales@rrdisti.com to request more information.