

Retail Realm's RMS Utilities Suite – Features List

The RR RMS Utilities suite seamlessly enhances and extends RMS in **many** areas of retail—from headquarters management and back-office operations to transactions at the point-of-sale. Each feature-packed module either improves on existing functionality (e.g. ordering, inventory control, HQ and store communications) or introduces new capabilities altogether (e.g., item creation, scan to bag, wizard tasks). The result: even **more** insight and control over your entire business enterprise.

Store Utilities

More inventory and ordering options:

- ✓ 37 NEW item property wizards
- ✓ Specialty tools to add and manage Tiles, Frames, and Rolls (resolving complexities of height, length, width, and cut)
- ✓ Extended serial numbers
- ✓ Picking and Packing definition and printing
- ✓ Advanced price control and security options
- ✓ Setup of standard/non-inventory items as shipping items per customer
- ✓ Support of Price Checking hardware to check item details
- ✓ Enforcement of purchase limits at POS per different criteria
- ✓ Invoice matching against purchase orders (this belong in PO Section)
- ✓ Detail on order and layaway
- ✓ Lot control with and without expiration
- ✓ Unidose (pharmacies) associating a dose to number of parent items
- ✓ Buyback functionality (Games, Golf, Cameras etc) - control of buying/selling of used items with different cost and price

More advanced PO and transfer in / out orders:

- ✓ Comment on line item of purchase
- ✓ Mark a line on purchase order for BID price
- ✓ Print PO and view in advanced Matrix format
- ✓ Edit and change the print layout
- ✓ Add financial charge and non inventory item to orders
- ✓ Support supplier discount by volume purchase
- ✓ Bid price management (special price offered by supplier)
- ✓ Manage different Units of Purchase (Case, Box, etc)
- ✓ Create new items from order

More fully integrated utilities and reports:

- ✓ Scan-to-bag items (for work orders, layaways, transfer outs) from back-office or POS before they're bagged/shipped. Works with Picking and Packing
- ✓ Create new items with structure codes for Standard, Matrix, and Parent/Child items, simultaneously linking them to stores and HQ
- ✓ Create budgets and monitor sales targets
- ✓ Support for floating cashier
- ✓ Process account payments directly at HQ (Belongs to HQ Section)
- ✓ Specialized label designing and printing
- ✓ Register Configuration dictating different POS settings for each POS
- ✓ Global messaging between all users in an enterprise Store to Store and HQ
- ✓ Create and edit cashiers and Salespersons globally from HQ
- ✓ Special, advanced, and Unicode-compliant reports
- ✓ Translation options
- ✓ Print graphical charts on some reports

More customer data collection and tracking:

- ✓ Incorporate marketing data collection utility. Organize marketing sources and categories with associated revenue report
- ✓ Selecting a customer after each POS transaction
- ✓ Update Global Customer records at store w/ automatic update at HQ
- ✓ Advanced Account Receivable options
- ✓ Generate A/R statements by customer type with print and email option
- ✓ Control customer delinquent accounts by revoking "Payment on Account" when overdue or blocking the customer from buying anything
- ✓ View, print and send detailed reports

More flexibility at the POS:

- ✓ Set the default transaction mode for each register
- ✓ Avoid fractional quantities by product in transactions
- ✓ Prompt for the tare weight when the item has variable size
- ✓ View detailed X Report for selected batch numbers
- ✓ Print catalogue/shipping labels and shipping labels; view label history
- ✓ Display transaction details window at POS when creating work order / layaway
- ✓ Use Advanced Search option to find and select items
- ✓ Add handling charge for in-store and mail order sales transactions
- ✓ Use the Drop Notification function to monitor the amount of cash in drawer
- ✓ Round price ranges
- ✓ Consolidate item quantities at the POS
- ✓ Sell, redeem, and/or reprint Global Vouchers
- ✓ Select and ring up multiple serial numbers at POS

Headquarter Utilities

With RR RMS Utilities – HQ, you can instantly see every aspect of your entire enterprise—and change it from HQ!

View and change additional data at HQ:

- ✓ Import detailed store data, such as rounding configuration, G/L accounts, units of measure, charges, ship methods, pay terms and purchases
- ✓ Configure additional global options/custom captions
- ✓ Select from a wider range of tasks for the Item Modification and Advanced Update Item wizards
- ✓ Create and enforce purchase limits for individual stores. Assign them to desired groups.

Expanded payment capabilities:

- ✓ Centrally control checks that can be accepted or not
- ✓ Make payments for global customers and generate A/R statements in printed or email form
- ✓ Set the purchase limits for global customers

Increased user and database security:

- ✓ Set different security settings for various stores
- ✓ View, add, and/or modify cashier and sales reps' accounts and access privileges
- ✓ Item Dynamic Fix to create missing records from the item dynamic table
- ✓ Create different security templates by store type or region

Enhanced inventory control and movement:

- ✓ Item creation at HQ
- ✓ Assign picking and packing sequence of items to stores
- ✓ Configure global vouchers, lot tracking, serial items, and buyback items
- ✓ Track units of measure, including tiles, frames and rolls
- ✓ Approve purchase orders at HQ
- ✓ Franchise PO to Work Order conversion
- ✓ Budgeting definition by stores, regions, cashiers, sales reps, departments and categories (instantly view results)
- ✓ Advanced wizards

Latest Enhancements for Version 15

- ✓ Gift Loyalty: Configure customers to receive gift vouchers or credit on account based on gift plans, and more.
- ✓ eReceipts: Email RMS receipts! Save valuable time and money (and protect the environment) by using e-receipts instead of the usual paper receipts.
- ✓ Transaction Tracker: In case of unexpected shut downs (i.e. power outage), easily recall the last unfinished transaction with all details!
- ✓ Item Creation in HQ: Use the Item Creation features to make item codes more advanced, intuitive and customizable in HQ.
- ✓ Store Utility Label Functionality: Print lot tracking labels from the back office and also at the POS for lot items.
- ✓ Order Creation via Handheld Worksheet: At the store, process purchase and transfer in/out orders created using hand held device.
- ✓ Active Reports: Unicode extension so native RMS will support other character sets like Arabic, Hebrew, Cyrillic etc...

Want more?

Contact your reseller or Retail Realm Account Manager.
sales@rrdisti.com 707.996. 5400

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