

PROTO Warranty (September 2012)

<http://tgedistribution.com/warranty/>

With such an enormous emphasis on quality it is no surprise that nearly every after market component sold by PROTO Scooters is also accompanied by some of the most comprehensive warranties in the sport!

After a warranty claim has been filed, in the event your claim is approved, we will replace your item with the same item if possible, otherwise, a similiar item is provided.

In the event you have a product issue, please use the warranty claim section and complete the form entirely. Any correspondence, questions, or issues regarding warrantys should be sent to :

warranty@tgedistribution.com

HANDLEBARS

All Handlebars carry a lifetime warranty on welds!

FORKS

All Forks carry a lifetime warranty on welds!

CLAMPS

All Clamps carry a lifetime warranty on cracking! Stripping of the threads on the clamp is not covered under warranty. It is considered user error and will not be replaced.

NECKS

All Necks carry a 1-year warranty on cracking!

DECKS

All Decks carry a 90-day warranty on cracking! Brake mounts are NOT covered under this warranty!

WHEELS

All Wheels carry a lifetime warranty on "delaminating" (where the urethane cleanly separates from the core leaving no trace of adhesion) and a 90 day warranty on all chunking (where a piece of urethane tears from the core)! NOTE: "Flat-Spots" are not covered by our warranty and are considered user-error. Wheels are warranted by the wheel NOT by the pair even if purchased as so.

Returns:

Usually it take s a few business days for us to get back to you once you complete a warraenty claim. After those few days, you will recived an email about your claim.

IF and AFTER you are approved to return warranty items, please note. We will not return bearings on wheels, so please remove them. Also, only send the partucular damaged item to us, as other items, parts, pieces, may not be returned you (even if you purchase as part of a pair). Please insure that you include a note inside your shipment that idenitifies your warrenty claim number, your name, address, and other details. You should be able to print this from an email we will send you. Please DO NOT send your part in without first getting an email requesting that you do.

[Submit a Warranty Claim](#)