



Lucky Scooters Warranty Policy

Limited 90 Day Warranty

- The Lucky Product warranties and obligations set forth below are in lieu of any other express warranties or obligations of Lucky, its distributors, or retailer. The Warranties and limitations extend only to the original purchaser or to the person for whom originally purchased for.
- Lucky, for a period of 90 days from the date of purchase (receipt required), will at manufacturer's option, repair or replace at no charge any Lucky product which breaks or is defective in materials or workmanship. Damage due to misuse, abuse or modification is excluded.

How to Claim a Warranty:

- All claims must include a picture, proof of purchase (receipt or order number), a description of what went wrong with the product and how it happened.
- NOTE: Warranties can only be handled from the origin of purchase. If purchased through a dealer, please work with that dealer to get a refund. And if purchased directly from Luckyscoot.com, email us directly at info@luckyscoot.com.

Limitation of Remedy

During the warranty period, Lucky will at its option either repair or replace defective scooters. To obtain repair or replacement, contact your place of purchase for approval on warranty.

-Some states do not allow limitations on how long a warranty lasts, and some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Distributors Note:

As a Lucky distributor, you're responsible for handling all warranty issues from your dealer base. You can provide reimbursements or replacements as you see fit from your stock. On your next order from Lucky, we'll credit all warrantied products to your account for your following order. You are expected to keep the returned and defective stock in your warehouse for at least 6 months. Lucky will visit your warehouse to confirm defective stock and will dispose of it then. If there is no warehouse space, we're asking for a picture of the item with its part number and for it to be cut or ruined in a way that would make it unsellable.