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Grit Scooters US Warranty Policy January 2012

Grit scooters are designed for freestyle scooting. Unfortunately due to the nature of the sport products will get damaged due to normal use, crashes or bails from tricks in skate parks and on the street as new and more advanced tricks are learned and practiced.

It is also the reason why we have different scooters offering different specifications for different intended uses be it beginner, intermediate or advanced.

At Grit we are proud of our products and provide a warranty against manufacturer's defects for up to 90 days from the point of purchase and for the original owner only.

It does not cover wheel or headset bearings, chips, scratches, chunking, flat spots, bending, snapping, cracking or damage of parts that are a result of any normal use.

In the event of a warranty request we ask that you contact our US distributor directly with details of the defect at **warranty@turnstylebrands.com**. We will then work to provide you the best solution possible, providing replacement parts if necessary – we will not offer any cash refunds. To qualify under warranty, they must be the original owner, provide proof of purchase (email receipt is fine) and provide a photo of the damaged part and an image of your complete scooter. In addition to this the product must have been maintained properly and not have been modified in anyway.

The act of scooting is an extreme sport and puts the user in danger of serious injury, we recommend that you use the correct protection and keep your scooter well maintained by a suitably qualified technician.

We do stand behind our products and recognize the aggressive nature of the sport and that failure can occur regardless of whether it is through manufacturers defect or through normal use, abuse, misuse or even as a result of a crash. For situations such as these we offer a half price crash replacement for items less than a year old. To qualify for a crash replacement you must be the original owner and hold the original proof of purchase. In the event of a crash replacement request please email **warranty@turnstylebrands.com** with your original proof of purchase, images of both the damaged part, your complete scooter and an explanation of why you need a replacement. Crash replacements do not cover chips, scratches, chunking, flat spots or damage of parts that are a result of any normal use.
