

Fasen Warranty (March 2013)

Please note: Warranties on Fasen products are only valid if you have a proof of purchase.
If you have any issues that are valid, contact the retailer from where you purchased the Fasen product.

Fasen Metal core wheels

The Fasen Metal core wheels come with a 30 day manufacturer's warranty.

This will cover

- De-hubbing of the PU tyre from the wheel core
- Ovalising the hub bearing housing

It does *not* cover

- Chunking of the wheel: Chunking is when the wheel PU breaks off in "gouges" caused by riding on rough surfaces.

FasenForks

Fasen Non Threaded Forks come with a 90 day manufacturer's warranty.

This will cover

- Breaking or Bending (except the axle)

This will *not* cover

- Breaking or bending of the axle
- Damaging the thread
- Misuse or poor set up
- Any modifications to the fork

Fasen Handle Bars

Fasen handle bars come with a 30 day manufacturer's warranty.

This will cover

- Bending or breaking of the bars

This will *not* cover

- If bars have less than 40mm of fork tube inside the bars
- If you modify or cut your bars
- Scratching or chipping of paint
- Misuse of your bars

Fasen Decks

6 month manufacturer's warranty on head tube

This will cover

- Snapping or visible cracking of the deck
- Function of the deck

This will *not* cover

- Any damage caused by misuse or abuse to the deck
- Scratching or fading of paint or anodizing
- Damage to the headset cups due to bad set up or lack of maintenance
- Dinting of the deck down tube
- Modifications to any part of the deck, including drill holes

Fasen Clamps

Fasen clamps are covered by a 90 day manufacturer's warranty.

This will cover

- Breaking of bolts and clamp body

This will *not* cover

- Cross threading the bolts
- Stripping of the bolt heads by using rounded-off Allen keys
- Scratching of paint or anodizing