

RETURN INSTRUCTIONS

New product(s) are eligible for return or exchange within a **30-day** period from the date of purchase. **Proof of purchase and a Return Merchandise Authorization number (RMA#) are required** for all product(s) being returned for exchange, warranty or credit. If these instructions are not followed, package will be returned at sender's expense.

Please call: 1-800-466-2305 x 1 (Customer Service) to see if your product is eligible for return and to acquire a RMA # which is required for all returned merchandise.

Once you have been authorized to send back your product, please select and fill out the appropriate form below and include it in your return package with your proof of purchase. (Receipt or order number)

For your protection, make sure to insure your return package and obtain a tracking number. H2 Golf Co. LLC is not responsible for return packages that are lost in the mail.

RMA # must be written on the outside of your returned package in order for your credit/warranty/or exchange to be processed.

Return to:
MG Golf
C/O H2 Golf Company LLC
3410 Century Circle
Irving, TX 75062

Return/Credit Form:

Credits will be issued within one week of receipt of package. Credits will be issued by the original method of payment.

Personal Information:

RMA # _____

Order # _____

Phone # _____

Email _____

Reason for return: (please check one)

☐ Just didn't like.

☐ Changed my mind.

☐ Didn't fit.

☐ Received incorrect item.

☐ Received defective item

☐ Other: _____

Warranty Form:

Warranty replacements will be processed within one week of receipt of package.

Personal Information:

RMA # _____

Name: _____

Address: _____

Order # _____

Phone # _____

Email _____

Replacement Style _____

Color _____

Size S, M, L (circle one)

Comments: _____

Exchange Form:

Exchanges will be processed within one week of receipt of package.

Personal Information:

RMA # _____

Name: _____

Address: _____

Order # _____

Phone # _____

Email _____

Replacement Style _____

Color _____

Size S, M, L (circle one)

Return Shipping Charge

Credit Card Authorization/Check (circle one)

Customer is responsible for shipping charges of new products for exchanges. Please fill out the credit card form below or include a check in your return package. Select which shipping method you would like your exchange to be returned by.

Credit Card Type: Visa Master Card Discover AMX (circle one)

Credit Card # _____

Expiration Date _____ Security Code _____

Billing Address _____

Shipping Options: (Circle one)

First Class Mail: \$4.00 Priority Mail: \$6.00

FedEx Ground \$10.00. Orders under \$50.00 value* will automatically ship via First Class mail with \$4.00 charge unless otherwise specified.

Orders over \$50.00 value *will ship FedEx Ground with \$10.00 charge unless otherwise specified. *Grips will ship FedEx Ground *

International shipments will ship UPSP Priority International with a \$15.00 Return shipping charge.

H2 Golf Return Policy:

RETURN POLICY

New Products purchased on **www.TrionZ.com** are eligible for return/credit or exchange within a **30-day** period from the date of purchase. Returned products must be received in new, unused and resalable condition. **Trion:Z reserves the right to refuse receipt of returned product should that product not meet Trion:Z's criteria for new, unused or resalable condition or if a RMA was not issued prior to receipt of return.** Used products may **not** be returned for refund or exchange. Order entry or shipping errors must be identified and claimed **within 15 days** of receipt of shipment by contacting Trion:Z Customer Service **800.466.2305 x1**.

All products must be received in new, resalable condition or shipment will be deemed unacceptable and returned at the customer's expense. All returned shipping charges will be assumed by the customer.

Limited Warranty

Trion:Z provides a limited warranty policy on its bracelets as it relates to manufacturing defects and workmanship within a **6 month** period from the date of purchase. Any defects occurring during this time frame as a result of normal use will be either repaired or replaced at the expense of Colantotte Trion:Z. The following conditions apply to this warranty:

1. The bracelet must have been purchased from an authorized Trion:Z dealer. We will not accept any product from e-bay.
2. The consumer must present original proof of purchase from an authorized dealer in forms of a receipt or original order number.
3. A Returned Merchandise Authorization # must be acquired before shipping and must be written on the outside of the return package.
4. H2Golf Company LLC and Colantotte Trion:Z reserves the right to refuse warranty claim based on evidence of abuse, mistreatment, defacing or misuse upon receipt of returned product.
5. The replacement product will be under the same warranty as the original bracelet, assuming its purchase date for future warranty purposes.
6. H2 Golf Company & Colantotte Trion:Z management reserves the right to change the terms of this warranty policy without notice.

* H2 Golf Company will not take back returned merchandise purchased from Dick's Sporting Goods, Amazon, or Golfsmith. Warranty issues for products purchased from the stores above, should be returned to the location in which they were purchased.