

# Original Natural Spectrum® Desk Lamp

Model: VD01



Dear Customer,

Thank you for purchasing the Verilux Original Natural Spectrum<sup>®</sup> Desk Lamp. You have received a quality product, backed by a one-year limited warranty. As a Verilux customer, your satisfaction means everything to us. We look forward to serving you now and in the future.

Many other healthy lighting products are available through our catalog and online. Visit us on the web at www.verilux.com to request a free catalog and learn more about all our quality Verilux products, or call us toll-free at 1-800-454-4408.

Have a bright day!

Nicholas Harmon

Nicholas Harmon President, Verilux, Inc.

#### **READ ALL INSTRUCTIONS BEFORE USING**

#### Important Safeguards

## DANGER:

- Do not operate this lamp near a water source to avoid electrocution.
- Do NOT dismantle.

For indoor use only.

# WARNING:

- Do not use with power supply voltage other than 120 VAC.
- Do not operate lamp in close proximity to flammable or combustible vapors, such as aerosol spray products, or where oxygen is being administered.
- Do not cut or shorten the power cord.
- The bulb in this product contains a trace amount of mercury, a chemical known to the state of California to cause birth defects or other reproductive harm. This substance may also cause injury if inhaled or ingested.

#### 

- Always unplug lamp before performing bulb replacement or installation.
- This lamp is not for use with light dimmers, timers, motion detectors, voltage transformers or extension cords.
- This product may cause interference with radios, cordless telephones or devices that use a wireless remote control, such as televisions. If interference occurs, move the product away from the device, plug the product or device into a different outlet or move the lamp out of the line of sight of the remote control receiver.
- Unplug lamp during lightning storms or when unused for extended periods of time.
- Do not lift the lamp by the gooseneck. The lamp should be lifted by the shaft.
- Be very careful not to pinch any part of the cord between any metal pieces.
- Do not use solvents or cleaners containing abrasives, or ammonia based cleaners on this product.
- All moisture should be properly wiped away and dried prior to restoring power.
- Do NOT use lubricating agent in assembly; please see troubleshooting section if you are having difficulty assembling your lamp.
- Disconnect lamp before performing alignment activity.
- Dispose of bulbs per local regulations. For more information on clean-up and disposal, see *www.lamprecycle.org.*

#### SAVE THESE INSTRUCTIONS

#### **VEUILLEZ LIRE L'INTÉGRALITÉ DES INSTRUCTIONS AVANT TOUTE UTILISATION**

#### Mesures de sécurité importantes

## A DANGER :

• N'utilisez pas cet appareil à proximité d'une arrivée d'eau pour éviter tout risque d'électrocution.

#### AVERTISSEMENT :

- Avant de brancher la lampe, vérifier que la tension de la prise murale ne dépasse pas 120 volts.
- Ne PAS utiliser de produit lubrifiant lors de l'assemblage; voir la section de dépannage en cas de difficulté lors de l'assemblage de la lampe.
- Ne pas utiliser la lampe à l'extérieur ou dans des endroits humides, telle qu'une salle de bain. La lampe doit être uniquement utilisée à l'intérieur et dans un endroit sec.

#### **ACAUTION:**

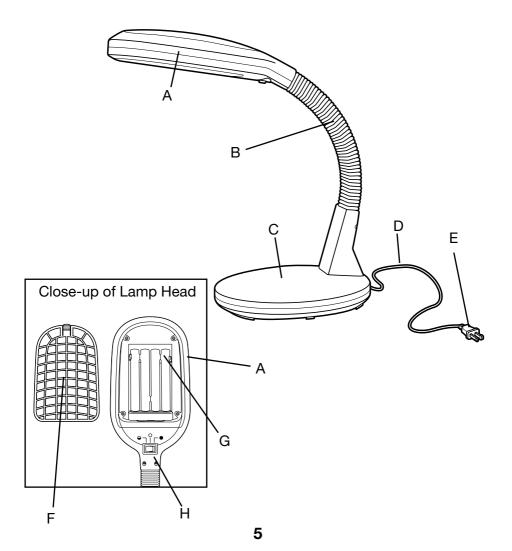
- Pour usage intérieur seulement.
- Ne pas utiliser avec des gradateurs de lumière, des minuteries, des détecteurs de mouvement ou des rallonges.
- Ce produit peut causer des interférences avec des radios, des téléphones sans fil ou des appareils utilisant une télécommande sans fil, telle qu'une télévision.
- Si des interférences se produisent, éloigner le produit de l'appareil, brancher le produit ou l'appareil dans une autre prise ou encore déplacer la lampe hors de la ligne de visée du détecteur de télécommande.
- Débrancher de la prise électrique lorsque le produit ne sert pas pendant de longues périodes ou lors d'orages électriques afin d'assurer la protection des pièces électroniques.
- Ce produit contient du mercure dans son ampoule. Suivre les règlements locaux pour la mise au rebut de l'ampoule.
- Prendre soin de ne pas pincer le cordon dans des pièces métalliques.
- Toujours débrancher la lampe avant de remplacer ou de poser l'ampoule.
- Ne pas utiliser de solvants ni de nettoyants contenant des abrasifs ou de l'ammoniaque.
- Toute humidité doit être essuyée et séchée avant de remettre la lampe sous tension.
- Débrancher la lampe avant d'effectuer son alignement.

## **Getting Started**

#### Main Parts & Controls

- A. Lamp Head
- B. Gooseneck
- C. Lamp Base
- D. Power Cord

- E. Polarized Plug
- F. Parabolic Grid Diffuser
- G. Bulb
- H. High/Off/Low Switch

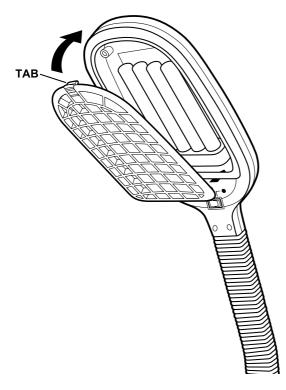


#### **Set-up Instructions**

To prevent damage during shipping, the Verilux<sup>®</sup> bulb is surrounded by protective padding. Carefully remove and dispose of the protective padding. Check to ensure that the bulb is fully seated and has not come loose from the socket during shipping. There should be no gap between the bulb and socket.

#### Attaching the Parabolic Grid Diffuser:

- 1. Remove grid diffuser from protective plastic bag.
- **2.** Insert plastic pegs at bottom of grid diffuser into openings near the bulb socket.
- 3. Snap tab into place.
- **4.** Plug lamp into an outlet and turn it on. If bulb does not illuminate instantly, please refer to the troubleshooting section of this manual.



#### **Bulb Replacement Instructions**

#### Installation

- 1. Unplug the lamp from power source.
- **2.** Firmly hold the base (B) and push bulb (C) into the socket (A).
- **3.** Be sure the bulb is firmly seated in the socket (see below) and snapped into the metal bulb clip (D).
- 4. Replace grid diffuser.

ΈS

#### Removal

- 1. Unplug the lamp from the power source.
- To access to the bulb, remove the grid diffuser by depressing the tab and lifting it out (see page 6).
- **3.** Firmly hold the bulb base (B) and pull the bulb (C) from the socket (A) in an outward motion.

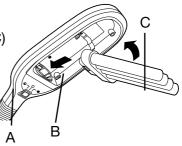
No gap

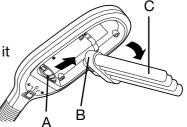
Notice large gap

Correctly seated bulb

Incorrectly seated bulb

**ACAUTION:** ALWAYS UNPLUG LAMP BEFORE PERFORMING BULB REPLACEMENT OR INSTALLATION. **MISE EN GARDE :** TOUJOURS DÉBRANCHER LA LAMPE AVANT DE REMPLACER OU DE POSER L'AMPOULE.





# Before requesting service on your Verilux<sup>®</sup> lamp, please read the following:

- Make sure all power connectors, cords and plugs are inserted fully and securely.
- Be sure the bulb is securely seated into the socket (see page 9).
- Make sure there is power to the wall outlet or try another outlet.
- **CAUTION:** DISCONNECT LAMP BEFORE PERFORMING ALIGNMENT ACTIVITY. **MISE EN GARDE** : DÉBRANCHER LA LAMPE AVANT D'EFFECTUER SON ALIGNEMENT.

Correct alignment with screw holes can be accomplished by following these steps:

- **1.** Always start with the base and work your way up the shaft and attach the head last.
- 2. Place your foot on the base of the lamp on the floor.
- **3.** While holding the shaft with your hand, gently rock the unit back and forth.
- 4. Shaft should ease into socket and screw holes will align.

PROBLEM	CHECK	SOLUTION
Light Won't Come On	Has the plug come loose?	Insert plug securely into wall outlet.
	Is the bulb old?	Check bulb for blackening/darkening at bottom of spiral where it joins the base (an indicator of bulb life) and replace bulb.
	Is the bulb connected securely into socket?	Be sure the bulb is securely seated into socket, repeat the bulb installation process.
Blackening/Darkening at Ends of Bulb	Is the bulb new?	Sometimes when a new bulb is turned on for the first time the tube will darken, but this will fade after a few minutes.
	Is the bulb old?	With older bulbs, darkening of the tube indicates end of bulb life (this doesn't affect operation except to reduce the amount of light available since the phosphor in that area has become inactive). Bulb replacement is recommended.
Light Flickers	Has the plug come loose?	Insert plug securely into wall outlet.
	Is the bulb connected securely to the socket?	Be sure the bulb is securely seated into the socket, repeat the bulb installation process. A CAUTION: ALWAYS UNPLUG LAMP BEFORE PERFORMING BULB REPLACEMENT OR INSTALLATION.
	Is the lamp connected to a dimmer switch?	Connect lamp plug only to wall outlet without dimmer switch.

#### **Care & Cleaning**

Your lamp is made from high quality materials that will last for many years with minimum care. You may want to periodically clean the lamp, using a mild non-abrasive cleaner and soft cloth. When cleaning, make sure you have turned off and unplugged the unit, and allowed sufficient time for the unit to cool. All liquid should be properly wiped away and dried prior to restoring power.

**ACAUTION:** DO NOT USE SOLVENTS OR CLEANERS CONTAINING ABRASIVES, OR AMMONIA BASED CLEANERS ON THIS PRODUCT.

**MISE EN GARDE :** NE PAS UTILISER DE SOLVANTS NI DE NETTOYANTS CONTENANT DES ABRASIFS OU DE L'AMMONIAQUE.

**ACAUTION:** ALL MOISTURE SHOULD BE PROPERLY WIPED AWAY AND DRIED PRIOR TO RESTORING POWER.

**AVERTISSEMENT :** TOUTE HUMIDITÉ DOIT ÊTRE ESSUYÉE ET SÉCHÉE AVANT DE REMETTRE LA LAMPE SOUS TENSION.

#### **One Year Limited Warranty**

# ATTENTION! ONCE OPENED, PLEASE DO NOT RETURN THIS PRODUCT TO THE STORE WHERE IT WAS PURCHASED FOR REPAIR OR REPLACEMENT!

Many questions may be answered by visiting www.verilux.com, or you may call our Customer Service Department at 1-800-786-6850 during normal business hours.

This limited warranty is provided by: Verilux, Inc., 340 Mad River Park, Waitsfield, VT 05673

Verilux warrants this product to be free from defects in material and workmanship for a period of one year from the date of the original retail purchase from Verilux or an authorized Verilux distributor. **Proof of purchase is required for all warranty claims.** During the limited warranty period, Verilux, Inc. will, at its option, repair or replace defective parts of this product, at no charge to the customer, subject to the following limitations: This limited warranty does not include any postage, freight, handling, insurance or delivery fees. This warranty does not cover damage, defect or failure caused by or resulting from accident, external destruction, alteration, modification, abuse, misuse or misapplication of this product.

This warranty does not cover damage to the product resulting from return shipping or handling. The use of shipping insurance is recommended to help protect your product.

**Return Authorization is required for all returns.** To obtain a Return Authorization, please contact the Verilux Customer Service Department at 1-800-786-6850.

If, during the first year of ownership, this product fails to operate properly, it should be returned as specified at www.verilux.com/warranty replacement or as instructed by a Verilux customer service representative at 1-800-786-6850.

**Note:** Verilux recommends using a quality surge suppressor on all electronics equipment. Voltage variations and spikes can damage electronic components in any system. A quality suppressor can eliminate the vast majority of failures attributed to surges and may be purchased at electronics stores.

Due to ongoing improvements, actual product may have slight variations from the product described in this manual.

Please visit our website at www.verilux.com or call our Customer Service Department at

#### 1-800-786-6850

Representatives are available Monday - Friday, 9am - 5pm EST

