



Return/Exchange Form

Thank you for your order!

We offer 6 months warranty on all items purchased through our website. The warranty covers manufacturers defects, not general wear and tear.

A Return Authorization Number (RA#) must accompany all returns.

To obtain a Return Authorization Number please contact our customer service department Monday - Friday 9am - 6pm (PST) via our toll free number (877) 505-1500 or, if you are outside the US (310) 449-1155, or send us an e-mail at: info@laloop.com.

PLEASE NOTE: PRODUCTS RETURNED WITHOUT AN RA# ON THE OUTSIDE OF THE BOX WILL BE RETURNED TO SENDER.

If you would like to make a return:

- You may return an item in its original condition within 15 days of receiving the merchandise for an EXCHANGE or STORE CREDIT ONLY with this completed form and a Return Authorization Number.
All returns must be accompanied by the original packing slip. After a return has been received, please allow 5 to 10 business days to process your exchange or store credit.
The package is your responsibility until it reaches us. For your protection, we suggest using UPS, FedEx or insured Parcel Post.

Please send to:
La LOOP
Attn: Returns Department
2940 Nebraska Ave
Santa Monica, California 90404

Please fill out the following in order to process your return/exchange:

Form with fields: Return Authorization Number, Invoice Number, Customer Name, Address, Contact Number, Contact Email

Returned Item(s):

Form with fields: Item Number, Color, Reason For Return