

Postage/shipping

AUSTRALIA

For a limited time, postage within Australia is FREE.

Express Postage costs:

- Up to 500g Australia Post Express satchel \$10.95
- Up to 3kg Australia Post Express satchel \$14.95
- Bulky Items - Australia Post Regular flat rate \$23.95

We deliver using Express Post and can ship to PO Boxes. Whilst we endeavour to post your order within 24 hours (during peak periods of sales and new season commencement this may be longer), please allow 2-3 business days for your order to arrive especially if we're delivering outside the Express Post next day delivery network. Orders placed prior to 1:30pm each day will typically be shipped same day. Please note, add on orders will be charged their additional shipping rates, so we can despatch as fast as possible.

*Additional freight charges will be incurred for heavy / bulky items as well as deliveries to rural and remote locations within Australia which will be determined and notified to the customer prior to final payment .

NEW ZEALAND

COST TO NZ

We'll ship your order using Australia Post Registered International Postage. Whilst we endeavour to post your order within 24 hours (during peak periods of sales and new season arriving this may be longer but we aim to process orders as fast as we can) please allow 4-10 working day delivery to New Zealand.

INTERNATIONAL

If you require international postage please let us know and we will quote on costs based on weight of item and where we need to send your purchase to..

We'll ship your order using Fed Ex. Whilst we endeavour to post your order within 24 hours (during peak periods of sale and new season arriving this may be longer but we aim to process orders as fast as we can), please allow 4-14 working days (depending on location) for delivery to your destination. Please note import Duties and Taxes will be the responsibility of the customer and it is up to the customer to find out what these costs may entail.

We cannot accept responsibility for delays in delivery due to unforeseen circumstances be they natural or man made once they leave our den!

