



FAQ Page

If your question is not listed, please feel free to call us or email us and we will get back to within 2 hours on regular business days

- How do I ensure my event date is reserved with you?

A date is reserved with us when we receive either the full amount owed or a 50% deposit via online shop or in person

- Can I book with a deposit instead of the full amount?

Yes, when shopping online if you would like to make a 50% deposit to reserve your date, simply type "50" into the discounts code box and it will automatically adjust the amount to pay.

- Can I customize collections and flowers?

Absolutely, we charge a \$25 fee to customize collections just give us a call to set up your appointment or send us an email with the collection you want to modify and the modifications you would like to make and we will email you back your custom quote

- I don't see a collection I love and would like a custom order, can I do that?

Absolutely, just give us a call to set up your appointment to talk about your custom flowers & receive a quote!

- I love the bouquets from one collection, but the centerpiece from another, can I mix and match collections?

Yes, You can mix and match and change quantities on anything in the store.

Don't forget these flowers:

- Honored guest corsages for mothers and grandmothers
- (collection Boutonnieres can be used for all of the above)
- Centerpieces (mix and match styles)

- Cake flowers
- Cake table flowers
- Flower girl petals
- Bathroom flowers



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- What are your cancellation policies?

Please see our policies and procedures link on the website for a list of cancellation policies & criteria

- I still need more help ordering, can I call someone or schedule a meeting for my order?

We would love to hear from you! We are available monday through saturday 9A - 6P. If we don't answer right away we will get back with you within two hours usually much sooner!)

- contact@arrangements.pro
- 386-295-0911

- Do you have a storefront I can stop in at?

All meetings are by appointment only, we are working on bringing a storefront to Daytona Beach at the end of 2014

- Do prices includes set-up & breakdown?

All prices include the cost of set-up except where indicated, you must coordinate a time for us to pick up vases the next day.

- Where do you travel to?

We travel all over Florida, there is an additional fee for trips further than 100 miles round trip from Daytona Beach

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