

CHARLIE SOUTHERN

MERCHANTS OF PRIDE
EST. 2011

RETURN FORM

Company Name: _____ Contact: _____ RA Number: _____

Address: (Provide the address where the merchandise will be picked up)

Street: _____ City: _____ State: _____ Zip Code: _____

Phone: _____ Email Address: _____

Please check where this order was placed: _____ Trade Show _____ Online _____ E-mail

ITEMS CLAIMED:

Invoice number	Style Number	Style Name	Price	Total	Reason for Return

IMPORTANT NOTICE: Any return that comes back to our warehouse that was not authorized (EX: if there is no RA label or RA number) and/or if it is not in its original packing will result in an additional 10% fee. All refused packages will result in a \$30 fee. All sales on sale items are final.

CHARLIE SOUTHERN RETURN POLICY

- All sales are non-refundable. Returned orders can result in exchange or merchandise credit only. We do not refund credit cards. Shipping and handling fees are final.
- There will be an automatic 20% restocking fee applied to all returns unless it is a damaged item or shipping issue on our behalf.
- If there is a damaged item in your order a Return Authorization (RA) label will be issued. You must report this and any other return within 48 hours of receiving the merchandise to get full credit back to your Charlie Southern account.
- Once you have received your Return Authorization, we must receive the item within 5 days or it will result in a 20% late fee regardless of the issue.

Customer Signature: _____